

Customers and friends,

First let us acknowledge our great sorrow for those suffering. For those suffering loss from the COVID-19 virus, and from the economic destruction it has brought, our hearts and prayers go out to you!

St. Vrain Restaurant Supply is continuing to operate with some slight changes. We supply a variety of other essential industries with the supplies they need to do their jobs. As long as our essential customers have supply needs, we will do everything we can to help them!

We have made some slight changes to operations. First, we have changed our distribution center hours from 9:00 AM – 4:00 PM Mountain Time, Monday through Friday. By doing this, we are able to expand our delivery capabilities, while allowing some of our vital staff to stay safe. We have also moved a variety of essential items to the front of the building. That allows you to get the supplies you need and be out of our facility even quicker than before.

If you are typically a walk in customer, but would prefer to move to delivery, let us know. We are happy to accommodate you. Also if you would prefer to call ahead and have the order ready for you for curbside service, we can do that as well.

If you are a customer, but not coming in for essential supplies, we ask that you refrain from coming into the facility, at least while the stay at home order is in place. We're more than happy to discuss these types of products over the phone or by email.

As everyone is aware supply chains are greatly stressed. It has made it difficult to really know what the inbound deliveries to us will look like. Manufacturers are doing everything they can to fill demand, but this was impossible to project. Please bear with us as we have had to put certain high demand product groups on allocation. We're asking everyone to order what they need, but not more. Let's keep everyone going. Also, we thank you for working with us when we do need to look for substitute products, and other work arounds.

We love our business, our customers, our suppliers, and other friends! I don't think I've seen anything close to this in my 20 year career in distribution. As best as we can, let's all try to stay positive and safe! We will never forget this time, so let's do what we can to remember our individual actions positively.

Stay safe, be healthy, and God bless!

Kelly and Jason