



Terms & Conditions, Liabilities - 2026

Booking Information

1. The 'Hirer' or Client - means the person signing the booking form for the hire of the equipment. The use of 'We, us, or our' means us at, Strawberry Moon Sleepovers.
2. Please request/return the booking form to secure your date.
3. Payment of the full amount will be invoiced and sent to the customer 2 weeks prior to your sleepover, payment is required by bank transfer – payment details are on the invoice.
 - (3a) Damages - As we are a hirer company we require payment for any breakages or heavily soiled goods within 14 days after your booking so we can replace these items as soon as possible.
 - (3b) Strawberry Moon Sleepovers will provide you with the current itemised price list for any items broken, lost or damaged by the client. The Hirer can make the payment by BACS transfer using the same bank details are shown on your booking form.
4. We ask that you The Hirer/client leave the equipment in position so that on collection we can also check for damages as we pack away. If you have booked their DIY set up/collection – then they will check the equipment for damages at their base/site and contact you within 48hours with any issues found.
5. The final numbers & choices must be confirmed at least 14 days prior to the party date. Any reductions in number of guests after this time will still be charged at the previous booking rate with no refunds due.
6. In unforeseen circumstances Strawberry Moon Sleepovers reserves the right to make any changes to the services as deemed reasonable or necessary without notice to the hirer. If the required service is less than originally requested, the requisite funds will be made to the hirer. Refunds will not be issued to 'the hirer' by Strawberry Moon Sleepovers once the event has been carried out. Only under exceptional circumstances may a partial refund or voucher be offered.
7. In adverse or extreme weather conditions or emergency family situations, illness or breakdown situations, basically anything that is beyond their control, Strawberry Moon Sleepovers may not be able to set up for your event. In these extreme circumstances Strawberry Moon Sleepovers will contact you asap and offer an alternative date or a full refund would be offered,
8. Mileage: Our hire prices include free delivery within ten miles of Selby. For any extra mileage there will be a small charge of 50p per mile.

Allergies

9. We at Strawberry Moon do not supply food, confectionary or spa lotions or treatments. They wash all items using sensitive laundry products.
- (9a) Strawberry Moon Sleepovers will therefore take no responsibility at any point for allergic reactions, (including skin, food, materials, detergents & other allergies and extreme reactions
10. It is 'The Hirer' /client's responsibility to obtain all relevant medical/dietary/allergy information from the parents/carer of all children attending the party.
11. The Hirer' is requested to advise Strawberry Moon Sleepovers of any allergy information obtained.
- (11a) The Hirer is responsible for ensuring the accuracy of the information. It is 'The Hirers' responsibility to provide Strawberry Moon with any such allergy information on the booking form. Also please notify Strawberry Moon Sleepovers of any changes or updates regarding allergies prior to the party/hire date.

Supervision, Safety Information & Use of Equipment.

12. 'The Hirer/client' is responsible for the care & safety of all their children/guests and 'the hirer' should ensure that all parents/guardians are informed that Strawberry Moon Sleepovers are not responsible for the supervision and welfare of their children throughout the hire.
13. It is 'The Hirers' responsibility to ensure that the guest/children are always supervised. 'The hirer' is responsible/liable for any damage or injury & safety of guests occurring from misuse or reckless use of the equipment supplied by Strawberry Moon Sleepovers.
14. Please do not allow guests to eat/drink inside/underneath the tents/teepees. Please ensure guests use the meal trays provided. An extra cleaning charge may occur for excessive food staining on our fabrics & equipment.
15. Our tents are designed to be used by children 3yrs and over. However, we recommend children feel more secure with a sleepover at the age of 6yrs+ with supervision, therefore this is the age we recommend.
16. All guests/children must be fully supervised whilst using our spa or picnic hire equipment. (We do not provide lotions) so relevant allergy information would need to be obtained. (see section 10)
17. The 'Hirer' needs to ensure there is sufficient space available for each teepee set up using the measurements shown on the booking form at the point of hire. A refund will not be given on the day if there is not enough space for us to safely set up using our safety/risk assessments.
18. Please ensure that children/guests do not move or dismantle the equipment once in position.
19. To prevent any potential hazard, please ensure the children/guests do not run, in, around or in between the teepees.
20. To reduce fire risk. Please ensure all electrical appliances in the room of hire are unplugged at night, this also includes phone chargers and portable phone chargers, as they can overheat.
21. The tents must not be in a room with an open flame/fire, such as a candle, open fire, gas fire, or any other source of flammable substance.
22. Please do not smoke near or in the same room as the tents. If the tents are returned smelling of smoke, an extra cleaning charge will be incurred.

23. All night lights/tea lights provided by us that are battery operated are screw backed & may be left on safely overnight for those who are nervous of the dark. We request however that any fairy lights on the teepees are turned off before bedtime.
24. The Hirer' will ensure they have obtained all relevant medical/dietary information for all children/guests attending their party. (See clause 10)
25. Strawberry Moon Sleepovers will accept no liability or responsibility to 'the hirer' for any damages, costs, losses, claims, expenses, demands & proceedings including property of 'the hirer' and their guests, or any consequential loss in these regards.
26. Strawberry Moon Sleepovers shall use all reasonable endeavours to provide the services in accordance with the contract and shall perform the services in accordance with the contract and deliver with reasonable care & diligence with all health & safety regulations in place at the time.
27. It is 'the Hirers' responsibility to ensure the parents carers & children comply with all the instructions set out within these terms and conditions.

Pets/ General Hygiene

28. Whilst we all love our furry friends, can we ask in the interest of hygiene and safety of your guests that domestic pets are not allowed access onto in/around the hire equipment. Any additional damage or cleaning will result in an additional charge to 'the hirer' of the equipment.
29. In the interests of hygiene, please ensure all food waste & debris are removed from our equipment before collection. Our full collection service does not include general after party cleaning & clearing away of 'The Hirers' rubbish.
30. Please read our full terms and conditions, Method statement and our Covid19 Policy for hints and tips on keeping safe at your event. By booking and signing our party hire contract, you automatically accept that you have read and agree with all our terms, conditions & policies.

Cancellation

31. In the unfortunate situation where 'the hirer' needs to cancel the party, we would need to know at your earliest convenience. You can cancel at any time up to 14 days prior to your booking/party date.
32. If you cancel within less than 14 days to your party date then we require a 50% payment, as it would be difficult to fill this date at such short notice. We may though be able to offer a voucher or alternative date, but this depends on availability.
33. If Either 'The Hirer' or Hire Company' have to cancel due to Covid then a full refund will be given minus any items that have been ordered for personalised goods or extras.
34. Personalised items - we will require full payment for any personalised items in advance of your booking. If you cancel your party booking, we cannot then offer a refund for personalised items purchased.
35. Strawberry Moon Sleepovers reserves the right to cancel your booking at any time for reasons beyond their control. (See Clause 7).
36. If the government issue a Covid 19 **lock-down** in your post code area when your booking is due to take place, then we will be unable to provide you with our services. In this instance we can offer you an alternative date in the future or a full refund.
37. If 'The Hirer' requests a new theme for their sleepover, (which requires us to purchase new items) then 'The hirer' cancels this booking, then Strawberry Moon Sleepovers will send an invoice to 'The hirer' for the items/equipment they have had to purchase to fulfil the booking.

Privacy/Copyright

38. Strawberry Moon Sleepovers shall process all data in accordance with the Data Protection Act 2018 which include the new rules on GDPR
39. It is not the intention of Strawberry Moon Sleepovers to violate copyright laws and all our themes are only inspired by popular trends.

Liability

40. Nothing in these terms shall limit or exclude liability of Strawberry Moon Sleepovers, which may not be limited or excluded by law, including without limitation liability for death or personal injury caused by Strawberry Moon Sleepovers negligence or fraudulent misrepresentation.
41. Subject to the above Strawberry Moon Sleepovers shall have no liability (whether arising under contract, tort, or for breach of statutory duty or otherwise) to the extent that such liability would not have arisen but for 'the hirers' breach of the contract.
42. Subject to the above clauses Strawberry Moon Sleepovers aggregate liability for all claims in relation to the contract liability (whether arising under contract, tort, or for breach of statutory duty or otherwise) shall not exceed the price paid by 'the hirer'
43. No information received from the booking will be disclosed to any third party.
44. All persons using Strawberry Moons equipment do so at their own risk and 'the hirer' is responsible/liable for any damage or injury occurring. We highly recommend 'The Hirer'/client takes out appropriate party insurance to cover you & your guests for the night whilst in your home/venue.
45. It is the responsibility of 'the hirer' to inform parents or carers of their guests accordingly of the above terms and conditions,

General

*Strawberry Moon Sleepovers have their own public liability insurance and takes the upmost care to ensure that they provide a safe environment for both staff and Client by ensuring all equipment supplied is legal & set up safely using their own risk assessments & instructions for set up. Anything classed as a toy is UK/CE marked in accordance with the Toy Safety Regulations 2011 and all cushion inners have fire labels attached.

*Strawberry Moon Sleepovers use PVC and/or foam mattresses with fire regulation labels attached, they follow strict hygiene routines using the manufacturers guidance.

*Liability cannot be taken for reactions or injury sustained at the party, before, during or thereafter.

*This information is given for the safety of all people attending a sleepover party by Strawberry Moon Sleepovers and it is the sole responsibility of 'the hirer' to understand and adhere to these Terms & conditions.