

Chapter 4 consists of twenty-one exercises: 2 Roundtable, 6 Class, 12 Team, 1 Simulation

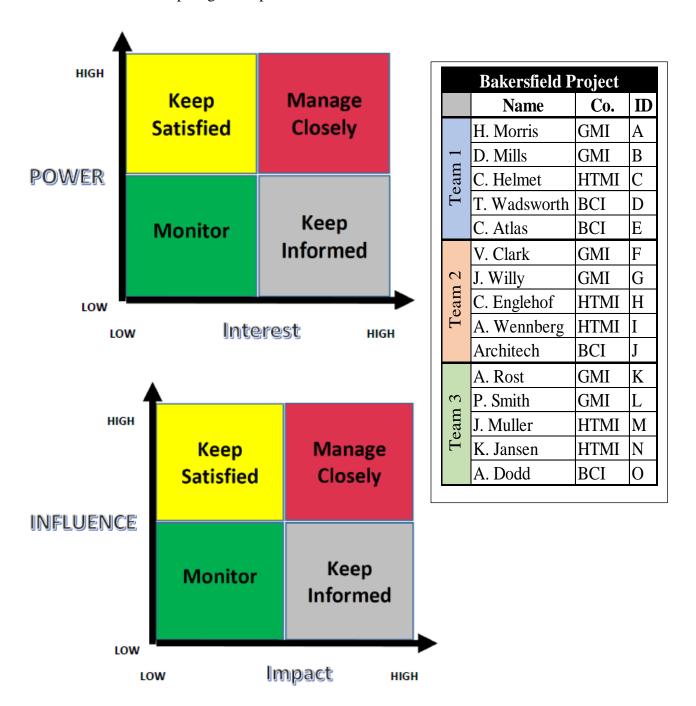
TYPE	EXERCISE WORKSHEET	PAGE
	4.1.1 Stakeholder Classification	49
	4.1.2 Stakeholder Engagement Assessment	50
iii	4.1.3 Action Planning	51
	4.2.1 Create Wagon WBS	52
iii	4.2.2 Kitchen Replacement WBS	53
	4.3.1 Network Diagramming	54
iii	4.3.2 PDM Networks	55
iii	4.3.3 Kitchen Replacement Network	56
	4.4.1 Duration Estimates	57
iii	4.4.2 Estimating Techniques	58
iii	4.4.3 Kitchen Replacement Timing	59
	4.4.4 Milestones	61
	4.5.1 Resource Smoothing/Leveling	62
iii	4.5.2 Kitchen Replacement Leveling	63
iii	4.6.1 Estimating Accuracy	64

TYPE	EXERCISE WORKSHEET	PAGE
iii	4.6.2 Kitchen Replacement Budget	65
iii	4.7.1 Team Assignments	67
iii	4.7.2 Staff Selection	68
iii	4.8.1 Team Formation	69
I	4.8.2 Team Development Stages	70
	4.8.3 Effective Team Characteristics	71



4.1.1 Stakeholder Classification Worksheet

Place the individuals assigned to your team in one quadrant of the Power/Interest grid and the Influence/Impact grid. Explain each selection.





4.1.2 Stakeholder Engagement Assessment Worksheet

	Stakeholder Engagement Assessment Matrix										
#	Stalzahaldan/Campany	Unaware		A	ware		Engagement				
#	# Stakeholder/Company	Ullawai e	Resistant	Neutral	Supportive	Leading	Gap R-Y-G				
1	Harvey Morris/GMI				C						
2	Victor Clark/GMI				C						
3	John Willy/GMI		C								
4	Diane Mills/GMI			C							
5	Tom Wadsworth/BCI					C					
6	Carol Atlas/BCI			C							
7	Curt Helmut/HTMI	С									
8	James Muller/HTMI		C								



4.1.3 Action Planning Issues Log Worksheet

			Stake	Stakeholder Engagement Action Planning									
Team	#	Issue	Owner	Action	Date	Status							
		Information											
	1	needed for											
		permits?											
n 1		Liability during											
Team 1	2	construction?											
		On time delivery				\forall							
	3	appliances &											
		cabinets?											
		What work must											
	4	be contracted?											
n 2		Will design											
Team 2	5	double											
L		countertop area?											
		Containing											
	6	construction											
		dirt/dust?											
	7	Can all work be											
	,	completed in 4 weeks?											
3		Will tear out				H							
Team 3	8	expose											
Te		problems?											
		Is general											
	9	contractor											
		needed?											



4.2.1 Create Wagon WBS Worksheet

	Wagon WBS										
Level 1											
Level 2											
Level 3											



4.2.2 Kitchen Replacement WBS Worksheet

-	Team 1 - Project Phase
	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase
•	Team 2 - Project Phase

■ Team 3 - Project Phase ______



4.3.1 Network Diagraming Worksheet

Instructions: Use the information in the table to create an AON diagram. On site class displays this sheet on a surface that can be easily erased. On line class uses the electronic white board with tools allowing creation of boxes and arrows

Activity	Α	В	С	D	E	F	G
Predecessors	-	-	-A, B	В	Α	C, D	E, F

PDM Diagram



4.3.2 PDM Network Worksheet

Team 1	- PDM	Network	Problem 1
I Calli I	- F DIVI	INCLINOIN	LIONICIII

Activity	Α	В	С	D	E	F	G	Н	I
Predecessors	•	•	Α	Α	В	В	D, E	С	F, G, H

■ Team 2 - PDM Network Problem 2

Activity	Α	В	С	D	E	F	G	Н	1
Predecessors	-	Α	Α	Α	В	В	В	C, D	E, F, G, H

■ Team 3 - PDM Network Problem 3

Activity	Α	В	С	D	E	F	G	Н	ı
Predecessors	-	-	-	A, B	B, C	D, E	E	Α	Н



4.3.3 Kitchen Replacement Network Worksheet

•	Team 1 - Design/Procure Phase Network Diagram
	{Paste picture of white board diagram here if working in a classroom}
•	Team 2 - Tear Out/Prep Phase Network Diagram
	{Paste picture of white board diagram here if working in a classroom}
•	Team 3 - Install Phase Network Diagram
	{Paste picture of white board diagram here if working in a classroom}



4.4.1 Duration Estimates Worksheet

	When you asked, how long will it take to do a task? How do you arrive at your answer?
-	Do you ever add in extra time? Why?
•	What are the consequences of being under or over your estimate?



4.4.2 Estimating Techniques Worksheet

■ Team 1 – Topic 4.4 Duration and Milestones Practice Problem 1
List any assumptions you make regarding this problem and show all calculations
■ Team 2 – Topic 4.4 Duration and Milestones Practice Problem 2
List any assumptions you make regarding this problem and show all calculations
■ Team 3 – Topic 4.4 Duration and Milestones Practice Problem 3
List any assumptions you make regarding this problem and show all calculations
, , , , , , , , , , , , , , , , , , ,



4.4.3 Kitchen Replacement Timing Worksheets

	KRP Network Paths Table								
Path	Team	1	Tean	12	Tean	13			
raui	Description	Time(Days)	Description	Time(Days)	Description	Time(Days)			
A									
В									
C									
D									
E									
F									
G									
Н									
I					_				

Bar Chart Timing Worksheets

Team 1

										Des	sigi	n P	roc	cur	e P	has	e B	ar	Ch	art	t																	
	Task Name	Pred.	Dur.	Res.														1	W	or	kiı	ng	D	ay	S													
ID	Tusk Hume	. rea.	Days	Init.	1	2	3	4	5	6	7	8	9	10	11	12	13					18				22	23	24	25	26	27	28	29	30	31	32	33	34
2	Design Concept		5 days																																			
3	Order Appliances	2	5 days																																			
4	Design Layout	2	1 day																																			
5	Order Tile, Sink, Disposal	4	2 days																																			
6	Ord. Cupbds. & Ctrtop	4	1 day																																			
7	Design Electrical	4	2 days																																			
8	Order Elect. Fixtures	7	2 days																																			
9	Contract Cupbd. Install	6	3 days																																			
10	Contract Tile Install	5	davs																																			
11	Contract Carp, Elec, Plumb	4,5,7	5 days																																			
12	Secure Permits	9,10, 11																																				
13	Delv. Matls. Ordered	3,5,6 ,8	24 days																																			

Team 2

	Tear Out and Prep Phase Bar Chart																			
ID	Task Name	Pred.	Duration Res.		Res. Working Days															
עו	rask indiffe	rieu.	Duration	Initials	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
3	Disc & remove Burners		2 days																	
4	Disc & Remove sink /faucets		1 day																	
5	Disc & remove oven		1 day																	
6	Remove countertop	3,4	1 day																	
7	Remove lwr Cabinets	6	2 days																	
8	Remove Upper Cabinets	5	1 day																	
9	Remove soffit	8	1 day																	
10	Remove drywall behind cupbds.	7,9	1 day																	
11	Remove floor tile	7,9	1 day																	
12	Rough In Elec	10	2 days																	
13	Rough In Plumbing	10	1 day																	
14	Install new Drywall	11,12,13	1 day																	
15	Paint	14	1 day																	

Team 3

		Install 1	Phase Ba	r Cha	rt													
ID	Task Name	Dund	Duration	Res.					V	Vor	kin	gΓ	ay	s				
ID	rask ivarne	Pred.	Duration	Initial	1	2	3	4	5	6	7	8	9	10	11	12	13	14
4	Finish Electrical Outlets		1 day															
5	Install Upper Cabinets	4	2 days															
6	Install Lower Cabinets	4	1 day															
7	Install Conutertop	6	1 day															
8	Install Sink w/disposal	7	1 day															
9	Install Dishwasher	7	2 days															
10	Install Ceiling Light w/fan	5	1 day															
11	Install Microwave	5	2 days															
12	Install new Floor Tile	8,9	1 day															
13	Install Stove	12	1 day															
14	Finish Trim	12	2 days															
15	Paint Trim & Touch Up	10,11,13,14	1 day															

KRP Timing Solutions Table								
Phase/Milestone Event	Days to Complete							
Permits Complete								
Material Delivery Complete								
Design /Procure								
Tear Out & Prep								
Install								
Close								

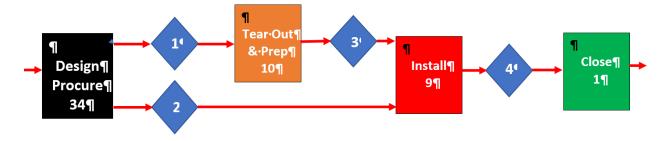


4.4.4 Milestones Worksheet

Milestone·Worksheet¶



- $1. Permits \cdot complete \cdot Predecessor \cdot to \cdot Tear \cdot Out \cdot \& \cdot Prep : \cdot Disconnect \cdot and \cdot remove \cdot countertop \cdot burners, \cdot oven, \cdot sink, \cdot and \cdot faucet \cdot (DAY \cdot ___) \P$
- $2.-Material\cdot Delivery\cdot Complete -- Predecessor\cdot to \cdot Install: Finish\cdot Electrical\cdot Outlets\cdot (DAY\cdot ___)$
- $3.-Paint\cdot Prep\cdot Complete\cdot -- Predecessor\cdot to\cdot Install\cdot Finish\cdot Electrical\cdot Outlets\cdot (DAY\cdot ___)$
- 4.-Paint·Trim·&·Touch·Up·Complete·--·Predecessor·to·Close·Phase·(DAY·___) \P





4.5.1 Resource Smoothing/Leveling Worksheet

Resource Smoothing

Task	Wk1	Wk2	Wk3	Wk4	Wk5	Wk6
Α	2	2	2			
В			3	3	3	
С				4	4	4
D		1	1	1		
E		1	1	1	1	1
Total	2	4	7	9	8	5
Smooth						
Task	Wk1	Wk2	Wk3	Wk4	Wk5	Wk6
Α						
В						
С						
D						
E						
Total						

Resource Leveling @ 4 Workers

Task	Wk1	Wk2	Wk3	Wk4	Wk5	Wk6	Wk7	Wk8	Wk9
Α	2	2	2						
В			3	3	3				
С				4	4	4			
D		1	1	1					
E		1	1	1	1	1			
Total	2	4	7	9	8	5			
Level @ 4	Workers								
Task	Wk1	Wk2	Wk3	Wk4	Wk5	Wk6	Wk7	Wk8	Wk9
Α									
В									
С									
D									
E									
Total									



4.5.2 Kitchen Project Leveling Worksheet

	KRP L	eveling Solution Ta	able	
Status	Parameter	Design & Procure	Tear Out & Prep	Install
Original	Overallocated Resources			
Original Plan	Overallocated Occurances			
Pidii	Days to Complete			
After	Overallocated Resources			
Smoothing	Overallocated Occurances			
Smoothing	Days to Complete			
After	Overallocated Resources			
Leveling	Overallocated Occurances			
Leveling	Days to Complete			



4.6.1 Estimating Accuracy Worksheet

		Estimate	Accuracy Corrective Actions
Team	Item	Bad Estimate Root Cause	Corrective Action
	1	Missing scope items	
Team 1	2	Wrong equipment	
	3	Improper estimating method	
	4	Poorly defined WBS	
Team 2	5	No allowance for inflation	
	6	Wrong materials/quantity	
	7	Inadequate risk allowances	
Team 3	8	Too Optimistic	
	9	Wrong human skills/quantity	



4.6.2 Kitchen Replacement Budget Worksheets

	Team 1 - Design Procure Phase Budget							
ID	Task Name	Dur. Days	Res. Init.	Rate/hr	Rate/day	Variable	Fixed	Total
1	Design Concept	5 days	PM					
2	Order Appliances	5 days	SP					
3	Design Layout	1 day	DE					
4	Order Tile, Sink, Disposal	2 days	SP					
5	Ord. Cupbds. & Ctrtop	1 day	SP					
6	Design Electrical	2 days	DE					
7	Order Elect. Fixtures	2 days	SP					
8	Contract Cupbd. Install	3 days	PM					
9	Contract Tile Install	3 days	PM					
10	Contract Carp, Elec, Plumb	5 days	PM					
11	Secure Permits	8 days	PM					
12	Delv. Matls. Ordered	24 days	LO					
De	sign Procure Phase Budg	get Totals						

	Team 2 - Tear Out and Prep Phase Budget							
ID	Task Name	Duration	Res. Initials	Rate/hr	Rate/day	Variable	Fixed	Total
1	Disc & remove Burners	2 days	EL					
2	Disc & Remove sink /faucets	1 day	РВ					
3	Disc & remove oven	1 day	EL					
4	Remove countertop	1 day	СР					
5	Remove lwr Cabinets	2 days	СР					
6	Remove Upper Cabinets	1 day	СР					
7	Remove soffit	1 day	СР					
8	Remove drywall behind cupbds.	1 day	СР					
9	Remove floor tile	1 day	СР					
10	Rough In Elec	2 days	EL					
11	Rough In Plumbing	1 day	РВ					
12	Install new Drywall	1 day	СР					
13	Paint	1 day	PM					
Tear	Out and Prep Phase Budget	Totals						

	Team 3 - Install Phase Budget							
ID	Task Name	Duration	Res. Initials	Rate/hr	Rate/day	Variable	Fixed	Total
1	Finish Electrical Outlets	1 day	EL					
2	Install Upper Cabinets	2 days	CI					
3	Install Lower Cabinets	1 day	CI					
4	Install Conutertop	1 day	CI					
5	Install Sink w/disposal	1 day	РВ					
6	Install Dishwasher	2 days	РВ					
7	Install Ceiling Light w/fan	1 day	EL					
8	Install Microwave	2 days	EL					
9	Install new Floor Tile	1 day	TI					
10	Install Stove	1 day	EL					
11	Finish Trim	2 days	СР					
12	Paint Trim & Touch Up	1 day	PM					
Inst	all Phase Budget Totals							

Budget Solution Table

Project Phase	Variable Cost	Fixed Cost	Total Cost
Design/Procure			
Tear Out/ Prep			
Install			
Close			
Total Project			



4.7.1 Team Assignments Worksheet

Company	Project Team Participants					
Company	Leadership Team - Team 1	Engineering Team - Team 2				
GMI						
нтмі						
BCI						
Contract						
Company		m Participants				
Company	Project Tea Construction Team - Team 3	m Participants Plant Start Up Team - Team 3				
Company						
Company						
GMI						
GMI						
GMI						
GMI НТМІ						
GMI						
GMI НТМІ						
GMI НТМІ						



4.7.2 Staff Selection Criteria Worksheet

Team 1 - Project Engineer						
Selection Criteria	Weight	Logic				
Team 2 - Project Scheduler						
Selection Criteria	Weight	Logic				

Team 2 - Project Scheduler						
Selection Criteria	Weight	Logic				

Team 3 - Financial Analyst					
Selection Criteria	Weight	Logic			



4.8.1 Team Formation Worksheet – Team ____

■ Agenda for	_ Team Formation Meeting
Г	
■ Deliverables from	Team Formation Meeting



4.8.2 Team Development Stages Worksheet

-	■ What is the stage of team development after the team formation event in the previous exercise?			

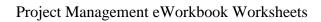
In your experiences with teams did you see these stages and can you give some examples?

■ How long did each stage take and did they repeat?



4.8.3 Effective Team Characteristics Worksheet

Barriers to Effective Teams	■ Ideas to Mitigate Barriers



Coordinate