

# Prime Living MN LLC – Resident & Family User Guide

*Welcome to Your New Home*

## Welcome

Welcome to Prime Living MN LLC. We are honored to provide care and support for you or your loved one. This guide will help you understand our services, daily routines, and how to make the most of your experience with us.

## About Our Facility

Prime Living MN LLC is a licensed assisted living home located in Eagan, Minnesota. We provide a safe, comfortable, and supportive environment where residents receive personalized care while maintaining dignity and independence.

## Our Services

- 1 24/7 staff support and supervision
- 2 Assistance with Activities of Daily Living (ADLs)
- 3 Medication management and administration
- 4 Meal preparation (3 meals daily + snacks)
- 5 Housekeeping and laundry
- 6 Mobility and transfer assistance
- 7 Health monitoring and coordination with providers

## Admission Process

- 1 Initial inquiry and tour
- 2 Assessment of care needs
- 3 Completion of admission paperwork
- 4 Development of individualized care plan
- 5 Move-in scheduling

## Daily Life at Prime Living

- 1 Morning: Personal care, breakfast, medication
- 2 Midday: Lunch, activities, rest time
- 3 Afternoon: Social engagement, care support
- 4 Evening: Dinner, relaxation, bedtime care

## Meals & Nutrition

- 1 Three home-cooked meals served daily
- 2 Snacks available throughout the day
- 3 Special diets accommodated as ordered by physician

## **Visitation Policy**

- 1 Family and friends are welcome
- 2 Preferred visiting hours: 9:00 AM – 8:00 PM
- 3 Notify staff for late or special visits

## **Medications**

All medications are securely stored and administered by trained staff. Medication changes must be approved and documented.

## **Safety & Emergency**

- 1 24/7 supervision
- 2 Emergency response procedures in place
- 3 Fire safety and evacuation plans implemented

## **Resident Rights**

- 1 Be treated with dignity and respect
- 2 Privacy and confidentiality
- 3 Participate in care planning
- 4 Voice concerns without retaliation

## **Family Communication**

- 1 Regular updates on resident well-being
- 2 Immediate notification of health concerns
- 3 Care conferences as needed

## **Payments & Billing**

Monthly billing cycle. Additional services billed as applicable.

## **What to Bring**

- 1 Clothing and personal items

- 2 Toiletries
- 3 Prescribed medications
- 4 Personal decorations (optional)

## **Contact Information**

Prime Living MN LLC  
Eagan, Minnesota  
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Email: [info@primelivingmn.com](mailto:info@primelivingmn.com)

## **Our Commitment**

We are committed to providing compassionate, respectful, and high-quality care. Our goal is to ensure every resident feels safe, valued, and at home.