

DNP Privacy Policy: SMS/Text Communications

1. Consent to Receive Communications: By providing your phone number and **replying START to our initial text message from 214-620-5580**, you consent to receive SMS (text messages) from Dallas Neuropsychology, PLLC. These communications may include:

- Access to your portal
- Reminders about appointments
- Information about billing
- Notifications about your account or appointment

You understand that consent to receive these communications is not a condition of scheduling any services, and your information will not be shared with any third parties.

2. Opt-In Process For SMS/Text:

- You must explicitly **opt in to receive SMS/Text communications by either texting us at 214-620-5580, responding START to any automated text from 214-620-5580, checking YES to receiving text messages on the Patient Information Form in the intake packet found in your patient portal or on the website at <https://dallasneuropsychology.com/intake-forms> , or by checking the box on the website at <https://dallasneuropsychology.com/contact-us>**
- By opting in, you agree to receive automated or manual text messages to the provided number.

3. Opt-Out Process:

- SMS/Text: You may opt out of SMS/Text communications at any time by replying STOP to any message you receive from us at 214-620-5580. You may also contact us at office@dallasneuropsychology.com or call us at 214-620-5580 to request removal.

Upon opting out, you will no longer receive these communications unless you **opt back in by replying START to 214-620-5580** or emailing us at office@dallasneuropsychology.com

4. Data Privacy: We value your privacy. Your contact information will be used solely for the purposes for which you provided consent. We do not sell or share your personal information with third parties for their marketing purposes.

5. Carrier and Message Rates For SMS/Text: Message and data rates may apply, depending on your wireless carrier and plan. Dallas Neuropsychology is not responsible for any charges incurred.

6. Compliance: Dallas Neuropsychology, PLLC complies with applicable laws, including the TCPA, CAN-SPAM Act, and relevant data protection regulations.

- Messaging frequency may vary.
- Message and data rates may apply.
- **To opt out at any time, text STOP to 214-620-5580** or email us at office@dallasneuropsychology.com.
- **For assistance, text HELP to 214-620-5580**, call us at 214-620-5580, email us at office@dallasneuropsychology.com, or visit our website at www.dallasneuropsychology.com.
- To review the SMS/Text Terms and Privacy Policy, visit <https://dallasneuropsychology.com/faq-%26-privacy>
- To print or download a copy of our SMS/Text Terms and Privacy Policy, visit <https://dallasneuropsychology.com/faq-%26-privacy>

For questions regarding this policy or to exercise your data rights, please contact us at:

- Email: office@dallasneuropsychology.com
- Phone: 214-620-5580

Effective Date or Last Modified: 12/31/2024