

### **GOLD PACKAGE – ULTIMATE DESSERT EXPEREINCE**

## **Welcome to Your Ultimate Dessert Experience**

Thank you for considering our Gold Package The Ultimate Dessert Experience for your upcoming event! We are delighted to guide you through the booking process and provide insights into what you and your guests can anticipate on the day of your event.

#### **Booking Process:**

- 1. **Initial Consultation:** Commence the journey by contacting our dedicated team to arrange your initial consultation. During this session, we will meticulously explore your event specifications, preferences, and any unique requirements to ensure a tailored experience.
- 2. **Customization:** Recognizing the distinctive nature of every occasion, our team endeavours to collaborate closely with you in customizing the Gold Package to harmonize with your event theme, anticipated guest count, and budgetary considerations.
- 3. **Proposal Confirmation**: Following our detailed discussions, we will present you with a comprehensive proposal delineating the package inclusions, pricing structure, and pertinent terms. Upon your confirmation, we will promptly secure your booking, thereby initiating the meticulous planning process.
- 4. **Continuous Support:** Throughout the planning phase, our dedicated team remains readily available to address any inquiries, offer guidance, and extend assistance as necessitated, ensuring a seamless and stress-free experience leading up to your event.

#### **What Guests Can Expect:**

#### 1. Live Mini Pancake Station:

- Guests will be warmly greeted by our uniformed attendants poised to deliver exceptional service.
- They will delight in a myriad of topping and sauce selections, each meticulously curated to elevate their mini pancake experience.
- 5 toppings e.g. Strawberries, flake, lotus Biscoff, dark cookie crumbs, sprinkles, and marshmallows
- 6 sauces e.g., chocolate sauce, white chocolate sauce, kinder sauce, lotus Biscoff, strawberry and pistachio
- Unlimited choice of toppings and sauces per guest
- Provision of tissues and cutlery
- With a generous two-hour service duration, guests can relish unlimited indulgence in customizing their delectable creations to perfection.

#### 2. Live Waffle Stick Station:

- Our attentive attendants will guide guests through a personalized waffle stick crafting journey, ensuring their preferences are met with finesse.
- A tantalizing array of toppings and sauces will be available, promising a symphony of Flavors to suit every discerning palate.
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- 6 sauces e.g., chocolate sauce, white chocolate sauce, kinder sauce, lotus Biscoff, strawberry and pistachio
- Unlimited choice of toppings and sauces per guest
- Provision of tissues and cutlery
- The two-hour service window allows ample time for guests to Savor their bespoke waffle stick creations amidst the ambiance of your event.

#### 3. Chocolate Fountain Display:

- Enthral your guests with the mesmerizing sight of our chocolate fountain, overseen by a dedicated attendant committed to ensuring a seamless experience.
- A decadent selection of dipping treats awaits, complemented by an assortment of sumptuous chocolate sauces for an interactive and indulgent affair.
- 7 toppings e.g. Strawberries, marshmallows, grapes, mini donuts, brownies, fruit
- 6 sauces e.g., chocolate sauce, white chocolate sauce, kinder sauce, lotus Biscoff, strawberry and pistachio

#### 4. Popcorn Station Hire:

- Our popcorn station promises an immersive and delightful experience for all attendees.
- Guests can indulge in a variety of popcorn Flavors, meticulously prepared and presented for their enjoyment.
- Variety of flavoured popcorn options e.g., buttered, sweet.
- Popcorn bags for serving.
- Provision of napkins

#### 5. Donut Stand Hire:

- Elevate the event ambiance with our captivating donut stand, offering guests the option of self-service or attentive assistance from our courteous staff.
- A delectable array of premium donuts awaits, ensuring an unparalleled indulgence experience for all attendees.

### 6. Candy Cart Hire:

- Guests will be enthralled by the opulent presentation of our candy cart, brimming with an assortment of tempting sweets and treats.
- Choose between self-service convenience or opt for the personalized attention of our dedicated attendant, ensuring a seamlessly maintained presentation throughout your event.

#### 7. Ferrero Heart Hire:

• Treat your guests to a touch of luxury with our self-service Ferrero Rocher heart setup, allowing them to indulge in these exquisite chocolates.

#### 8. E-Invite and Event Menu PDFs:

As a proof to our commitment to personalized service, clients will receive bespoke electronic
invitations and event menus in PDF format, thoughtfully crafted to reflect the unique theme
and preferences of your event.

#### 9. Event Coordination and Setup:

- Upon confirmation of your booking, our dedicated event co-ordination team will work closely with you to finalize logistics and ensure seamless setup on the day of your event.
- We handle all aspects of setup, including equipment installation, station decoration, and ensuring all elements are aligned with your event theme and vision.

#### 10. Attendant Professionalism and Presentation:

- Our uniformed attendants are meticulously trained to provide exceptional service and maintain a polished presentation throughout the event.
- They will be readily available to assist guests, replenish supplies, and ensure that each station remains immaculate and inviting for the duration of your event.

#### 11. Hygiene and Sanitation Measures:

- We prioritize the health and safety of your guests by always adhering to stringent hygiene and sanitation protocols.
- Our attendants are trained in proper food handling procedures, and all equipment and serving utensils are regularly sanitized to maintain a clean and hygienic environment.

#### 12. Interactive Guest Experience:

- Our live stations are designed to provide an interactive and engaging experience for your guests, allowing them to customize their desserts to their liking.
- Whether they're drizzling chocolate sauce over freshly made mini pancakes or dipping fruit
  into our decadent chocolate fountain, guests will be delighted by the opportunity to
  participate in the creation of their sweet treats.

With The Ultimate Dessert Experience, your event is guaranteed to be an unforgettable celebration of indulgence and delight. From the initial consultation to the meticulous setup and impeccable service on the day of your event, we are dedicated to exceeding your expectations and creating magical memories for you and your guests.

Contact us today to book your ultimate dessert experience and embark on a journey of sweet extravagance!

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