

ABOUT NATURE'S ULTRA CBD AND YOUNG LIVING CBD

Please use this document as a resource for questions you may have about Young Living and Nature's Ultra. Please visit NaturesUltra.com for more information about their specific products and to learn more about CBD.

MEMBER FAQS

Q. How is Young Living associated with Nature's Ultra?

A. Nature's Ultra is a separate company that is a wholly owned partner of Young Living. Nature's Ultra has partnered with Young Living to offer CBD products blended with Young Living essential oils. Nature's Ultra pet products do not contain essential oils.

Q. Can I get PV when I buy a Nature's Ultra product?

A. Yes, PV is offered on a select number of Nature's Ultra's most popular products for U.S. members only. However, restrictions prevent the PV earned on Nature's Ultra from being applied to Young Living's monthly PV promotion. We are closely monitoring the legal landscape and will expand this offering as quickly as possible.

Q. How can I get PV when I buy a Nature's Ultra product?

A. U.S. members should link their Young Living account to Nature's Ultra in the YL Virtual Office. To link your account, log in to your Virtual Office, click "Quick Order" in the left navigation, and then click "Nature's Ultra CBD" in the left navigation under "Quick Order." Review the information in the Nature's Ultra sign-up form on your screen, click the boxes to acknowledge that you have read and agree to the member agreement and terms and conditions, and then click "Create Account and Send Email."

Q. Will I earn PV if I buy Nature's Ultra products at the 2019 International Grand Convention?

A. Yes, all U.S. members will receive PV on qualifying products purchased from Nature's Ultra after they have linked their Young Living account to Nature's Ultra in the YL Virtual Office. If members from international markets purchase products from Nature's Ultra during the 2019 International Grand Convention, they can email CBDPV@youngliving.com with their receipt and member number to receive PV for their purchase.** This temporary option is available only for members outside of the United States who purchase Nature's Ultra product while attending the 2019 International Grand Convention.

Please know the laws and regulations of your country before purchasing CBD products to take home with you. Although CBD may be legal to use in your country, it may be illegal to travel or enter the country with it.

Q. Is it legal to use and purchase CBD in all 50 states in the U.S.?

A. Each state has its own regulations and laws pertaining to CBD. Please educate yourself on your state's regulations prior to purchasing and/or using CBD; this includes shipping regulations, as Nature's Ultra may not ship to all states.

Q. Will members in markets outside of the U.S. be able to purchase products from Nature's Ultra?

A. At this time, only members and/or the public in the United States can purchase CBD products from Nature's Ultra. We are closely monitoring the legal landscape and will expand this offering to other markets as quickly as possible. If members from international markets purchase products from Nature's Ultra during the 2019 International Grand

Convention, they can email CBDPV@youngliving.com with their receipt and member number to receive PV for their purchase. This temporary option is available only for members outside of the United States who purchase Nature's Ultra product while attending the 2019 International Grand Convention.

Q. Do Nature's Ultra products qualify for PV promotions?

A. No, Nature's Ultra products do not qualify for PV promotions.

Q. Are Nature's Ultra products labeled as Seed to Seal?

A. Nature's Ultra products infused with Young Living essential oils have the Young Living logo and Seed to Seal logo on the packaging. Young Living has performed extensive audits on their production processes, from farming to manufacturing, to ensure that they meet the same rigorous standards in place for our Seed to Seal-certified suppliers.

Q. What are the suggested uses for the products?

A. See individual labels for directions.

Q. Are there ordering limits on these products?

A. These products are available while supplies last. There are no quantity limits in place at this time, but they may be added at the sole discretion of Nature's Ultra. Nature's Ultra products are available only in the U.S. at this time.

Q. Are there extra shipping requirements for the product?

A. No; however, all orders will come directly from Nature's Ultra and ship only in the United States. Additionally, each state has its own regulations and laws pertaining to CBD. Please educate yourself on your state's regulations prior to purchasing and/or using CBD; this includes shipping regulations, as Nature's Ultra may not ship to all states.

Q. Can I use Essential Rewards points to purchase the product?

A. No, ER points cannot be used, and CBD products cannot be added to your ER subscription (autoship) order.

Q. Will CBD have an impact on other products?

A. No, the essential oils used in Nature's Ultra CBD products are in good supply and do not run a risk of supply running low.

Q. What is the return policy for the product?

A. See Nature's Ultra return policy. For more information, contact Nature's Ultra directly at <https://naturesultra.com/pages/contact>.

Q. What is the warranty for the product?

A. See Nature's Ultra for any warranty info. For more information, contact Nature's Ultra directly at <https://naturesultra.com/pages/contact>.

Q. Are these products available for purchase through Young Living?

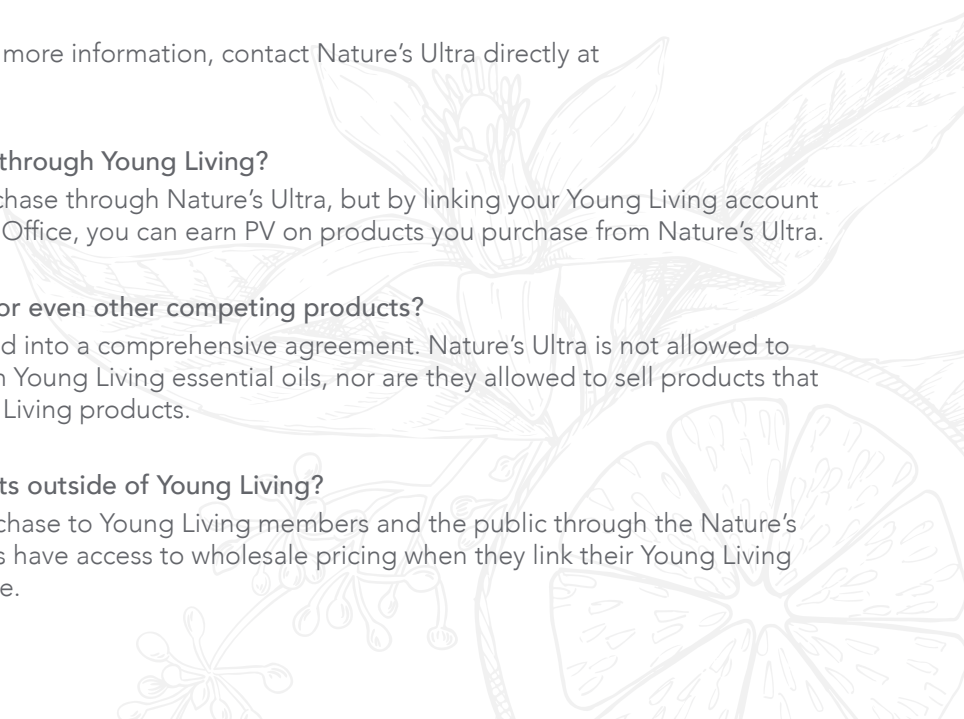
A. No, these products will be available for purchase through Nature's Ultra, but by linking your Young Living account to your Nature's Ultra account in the YL Virtual Office, you can earn PV on products you purchase from Nature's Ultra.

Q. Can Nature's Ultra begin to sell other oils or even other competing products?

A. Young Living and Nature's Ultra have entered into a comprehensive agreement. Nature's Ultra is not allowed to sell CBD products with essential oils other than Young Living essential oils, nor are they allowed to sell products that directly compete with existing or future Young Living products.

Q. Will Nature's Ultra be selling these products outside of Young Living?

A. Yes, these products will be available for purchase to Young Living members and the public through the Nature's Ultra website. However, Young Living members have access to wholesale pricing when they link their Young Living account to Nature's Ultra in the YL Virtual Office.



Q. Will Nature's Ultra exclusively sell CBD products infused with Young Living essential oils?

A. Yes, all the products infused with essential oils sold by Nature's Ultra will use Young Living essential oils. The company may also sell additional CBD products without essential oils.

Q. Should I contact Nature's Ultra or Young Living with questions about the product?

A. Nature's Ultra will address all questions related to their product line.

ABOUT NATURE'S ULTRA CBD

Q. What ingredients and/or essential oils are found in the product?

A. Most of Nature's Ultra products contain: MCT coconut oil, Cannabidiol (CBD), Organic stevia leaf extract, and one or more Young Living essential oil. See Nature's Ultra products and ingredients at <https://naturesultra.com/pages/all-products>. Nature's Ultra pet products do not contain stevia or essential oils.

Q. What is CBD?

A. CBD, or cannabidiol, is a cannabinoid—a plant-based compound derived from the hemp plant. It affects the body's endocannabinoid system by attaching to CB-2 receptors. CBD isolate, by definition, does not contain THC, which is found in marijuana and may produce cognitive effects such as euphoric or dissociative feelings.

Q. Do these products contain THC?

A. No, Nature's Ultra products are formulated with a CBD isolate, which by definition contains zero percent THC. Lab tests of the products also showed no trace of THC.

Q. Is the CBD oil an isolate?

A. Nature's Ultra uses a combination of CBD isolate and terpenes from essential oils.

Q. What is the difference between a full-spectrum and isolate CBD product?

A. There is significant discussion about isolates versus full-spectrum oils, which contain other compounds in the plant. The best way to ensure there is zero percent THC present and to control purity is to use CBD isolate. However, the terpenes found in essential oils can increase the overall efficacy of a product. By adding Young Living essential oils to CBD oil, the product is no longer truly an isolate. This provides the best way to control purity and efficacy.

Q. What products infused with Young Living essential oils will be sold through Nature's Ultra?

A. Nature's Ultra products that include Young Living essential oils include the Calm CBD Roll-On, a range of essential oil-infused CBD oils, and a CBD muscle rub. Please see the Nature's Ultra website for specific product listings and any associated PV at <https://naturesultra.com/pages/all-products>.

Q. Which Young Living essential oils will be used in the products?

A. A list of the Young Living essential oils in each product offered by Nature's Ultra will be available on their website or on the product label.

Q. What is the ratio of CBD oil to YL oils in each product?

A. The ratio of CBD oil to YL oils in each product is proprietary information of Nature's Ultra and will not be shared.

Q. Can I diffuse CBD oil?

A. No, CBD oil should not be diffused.

Q. Are these products okay for military members to use?

A. Even though CBD isolates by definition contain zero percent THC, due to the varying accuracies of drug-screen tests, it is suggested that employees subjected to drug screening consult with their employer and Nature's Ultra before using the products.

