



Sherwood Pines Camping Ltd (SPC Ltd)

Storage Pitch Terms and Conditions - To ensure continued use of any Seasonal Pitch all of the following terms and conditions must be observed /adhered to.

Sherwood Pines Campsite ~ Bracelands Campsite ~ Postern Hill Campsite

HOW TO BOOK Complete our form and return to centraloperations@sherwoodpinescamping.co.uk or the info@ box of your chosen campsite. Your application will be reviewed at the earliest opportunity and contact made advising if you have been successful in securing a seasonal pitch. Once your pitch has been reserved, we will send an email confirmation with details on how to call to make payment.

STORAGE DATES The Start Date represents the first day from which units can arrive (no earlier than midday.) The End Date represents the day by which the units must be removed from site, before midday. Storage Pitches cannot be occupied at any time.

STORAGE PITCHES The storage location will be identified by the Site Manager on arrival. If you have a specific request, please make this clear during the application process. Our Site Managers will endeavour to meet your needs, Sherwood Pines Camping Ltd cannot guarantee that all requests can be accommodated.

STORAGE FEES The Storage fixed fee does NOT include electric-hook up service charge, electric goods within the van must be switched off at all times. The cost includes one tow-in and one tow-out service. Any additional tow-in & store/ tow-out & pitch will incur a charge of £20. This needs to be paid at reception before collecting your unit.

Under no circumstances can a unit be left for storage before the full payment for the duration of the Seasonal arrangement is received and failure to pay on time may result in cancellation of the booking.

LIABILITY Your unit is left on Site entirely at your own risk. Whilst our sites are manned all year round, we will undertake to be vigilant to potential risk, however Sherwood Pines Camping Ltd is not liable in respect of loss and or damage however caused to the unit or its contents, nor under any obligation to take any steps whatsoever to protect the outfit or the said contents. Where the depositor is not the owner, then the depositor is deemed to be the legal agent of the owner thereof.

INSURANCE Units, as part of any scheme, should be adequately insured for material damage and liabilities, and a copy of the appropriate, and valid Certificate of Insurance must be given to the Site Manager upon arrival.

SITE ADDRESS The site address **cannot** be used as a postal address or be referenced as a place of residence for the purposes of benefit or other claims. Proof of a permanent residency will be requested upon arrival, this could include one of the following, a utility bill, council tax bill, doctors letter or any other official letter addressed to yourself.

TOWING-IN / TOWING-OUT of STORAGE The Site Manager requires a minimum of 24 hours advance notice each time you are planning to remove /replace your unit from storage. We include one tow-in/tow-out service within the winter fee, however each service provided after that will be charged at £20.00. For safety and security reasons, please report to the Holiday Site Manager upon arrival each time you visit.



The management also reserves the right to refuse admission to the site to any person, and to request removal from the site any person or unit to abate a nuisance or to protect the site license. of the pitch in

A spare set of keys for the caravan are required. (In the event of fire we will need to be able to move your caravan, should it be the appropriate action to take). We will never enter your caravan without authorisation.

Exit barrier codes will be changed weekly and must not be disclosed to anyone other than the pitch occupiers.

CHANGES OF UNIT, VEHICLE OR PERSONAL DETAILS The Site Manager must be informed of any change of unit or vehicle registration number shown on the unit. Changes to a pitch holders address or contact number must also be given to the Site Manager. Note: Please inform the Site Manager prior to removing your unit from a Storage Pitch.

AUDIBLE ALARMS AND WHEEL CLAMPS Audible warning alarms can be activated when the unit is unoccupied only subject to Site Manager approval; the battery must be fully charged and in good working order to prevent false alarms due to voltage fluctuations. All other devices that could draw on the battery must be disconnected. Keys and means/instruction to turn off the alarm must be left with the site. If the alarm sounds the customer will be notified and must attend site without delay to assess whether or not there has been an incident and to reset the alarm (including recharging/replacing the battery if applicable). In the event of repeated “false alarms” SPC Ltd reserves the right to ask for the alarm to be turned off. Wheel Clamps – where these or immobilising devices are fitted, a key must be left with the Site Manager in case of emergency. Wheel clamps cannot be used; however, hitch locks are permitted, but if in doubt consult one of the site team.

DANGEROUS INFLAMMABLE GOODS GAS BOTTLES. No goods of a dangerous or inflammable nature may be left in a unit whilst it is in storage. Only gas bottles that fit within the unit gas locker will be permitted.

UNAUTHORISED UNITS If a unit is left on a Site without permission, i.e. exceeding the period for which the fee was paid, SPC Ltd shall be entitled to make such arrangements as it may deem fit for the removal of the unit. The expense of such removal will be for the owners account and, in the event of the owner failing to pay such an amount within 14 days of it being rendered, the owner is deemed to have authorised SPC Ltd to make such further arrangements as it may deem fit to dispose of the unit to reimburse itself for any out-of-pocket expenses and recover any unpaid fees due. In all cases, Sherwood Pines Camping Ltd will write to the owner to advise them of the above procedure.

CANCELLING A STORAGE PITCH If you cancel your Storage Pitch giving more than 30 days’ notice before the start of the booking, we will refund the fees you have paid, less an administration charge of £85. If you cancel your Storage Pitch giving less than 30 days’ notice before the start of the booking, or it is cancelled once the season is underway, a refund cannot be provided. All cancellations for Storage pitches are required in writing and can be sent as an email to centraloperations@sherwoodpinescamping.co.uk We may exercise Our discretion and cancel the contract for any Services and products at any time with immediate effect, including if you are in breach of the Site Policy.