

**Alacrity Solutions**  
**A USAA Service Provider**  
**PO BOX 33490**  
**San Antonio, TX 78265**  
**800-531-8722**  
**7/11/2025**

Insured: Technical Sergeant Paul Willems  
Property: 4709 Brenda St Ne  
Albuquerque, NM 87109-1712  
Home: 4709 Brenda St Ne  
Albuquerque, NM 87109-1712

Cell: (505) 948-0427  
E-mail: ncc1701pjw@yahoo.com

Claim Rep.: Lee Johnson  
Business: 9725 Windermere Blvd  
Fishers, IN 46037

Business: (505) 303-9136  
Loss Email Address: 3j7bm4jg9vkbh@claims.usaa.com

Estimator: Lee Johnson  
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Fishers, IN 46037

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Loss Email Address: 3j7bm4jg9vkbh@claims.usaa.com

**Member Number:** 017657635

**Policy Number:** 017657635-90A

**L/R Number:** 806

**Type of Loss:** Wind

**Cause of Loss:** Other

**Insurance Company:** USAA GENERAL INDEMNITY COMPANY

Coverage	Deductible	Policy Limit
Dwelling	\$1,000.00	\$337,000.00

Date Contacted:	5/30/2025 4:28 PM	Date Received:	5/29/2025 11:03 AM
Date of Loss:	5/8/2025 12:00 AM	Date Entered:	5/29/2025 4:54 PM
Date Inspected:	6/3/2025 12:58 PM		
Date Est. Completed:	7/11/2025 8:00 AM		

Price List: NMAL8X\_JUL25  
Restoration/Service/Remodel

**Summary for Dwelling**

Line Item Total	11,452.18
Sales Tax	873.23
<b>Replacement Cost Value</b>	<b>\$12,325.41</b>
Less Deductible	(1,000.00)
<b>Net Claim</b>	<b>\$11,325.41</b>

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Lee Johnson

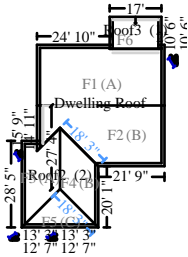
"ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES." NM STAT. §59A-16C-8

Please contact our adjuster if you believe a supplement to this estimate is needed. Before we will consider a supplement to this estimate, we must have the opportunity to re-inspect the damages prior to the supplemental work being done.

Recap of Taxes

	Sales Tax (7.625%)
Line Items	873.23
Total	873.23

## Main Level



## Dwelling Roof

2492.69	Surface Area	24.93	Number of Squares
245.18	Total Perimeter Length	61.92	Total Ridge Length
36.50	Total Hip Length		

QUANTITY	UNIT	TAX	O&P	RCV	AGE/LIFE	DEPREC.	ACV
1. Tear off, haul and dispose of comp. shingles - Laminated							
8.57 SQ	62.23	40.66	0.00	573.97	0/30 yrs	(0.00)	573.97
2. Roofing felt - 15 lb.							
8.57 SQ	47.98	31.35	0.00	442.54	0/20 yrs	(0.00)	442.54
3. Laminated - comp. shingle rfg. - w/out felt							
9.67 SQ	315.54	232.66	0.00	3,283.93	0/30 yrs	(0.00)	3,283.93
Component RFG300 from this line item was priced by ITEL Asphalt Shingle Pricing (ASP) on 6 Jun 2025. See attached document for more details.							
Component RFG300 from this line item was priced by ITEL Asphalt Shingle Pricing (ASP) on 6 Jun 2025. See attached document for more details.							
10% waste included							
6. R&R Skylight flashing kit - dome							
1.00 EA	119.76	9.14	0.00	128.90	0/15 yrs	(0.00)	128.90
7. Roof vent - turbine type							
2.00 EA	179.02	27.30	0.00	385.34	0/35 yrs	(0.00)	385.34
8. R&R Hip / Ridge cap - Standard profile - composition shingles							
42.00 LF	11.47	36.73	0.00	518.47	0/30 yrs	(0.00)	518.47
9. Exhaust cap - through roof - 6" to 8"							
1.00 EA	127.48	9.72	0.00	137.20	0/35 yrs	(0.00)	137.20
****SUPPLEMENT 7/11/25****							
Solar panels are leased. Line items included to reflect the correct scope of repairs							
4. R&R Drip edge							
42.00 LF	3.82	12.24	0.00	172.68	0/35 yrs	(0.00)	172.68
25. R&R Drip edge/gutter apron							
24.10 LF	4.20	7.72	0.00	108.94	0/35 yrs	(0.00)	108.94
10. Solar electric panel - Detach & reset							
14.00 EA	251.90	268.90	0.00	3,795.50	0/NA	(0.00)	3,795.50
Solar panels owned.							
11. Solar panel- mounting hardware- Detach & reset (per panel)							
14.00 EA	25.66	27.39	0.00	386.63	0/NA	(0.00)	386.63
16. Chimney flashing - small (24" x 24")							
1.00 EA	459.39	35.03	0.00	494.42	0/35 yrs	(0.00)	494.42
21. Packaged gas furnace & AC unit - Detach & reset							
1.00 EA	1,195.57	91.16	0.00	1,286.73	0/NA	(0.00)	1,286.73
UNIT LEGS SITTING ON TOP OF SHINGLES							
23. Crane and operator - 14 ton capacity - 65' extension boom							
2.00 HR	128.00	19.52	0.00	275.52	0/NA	(0.00)	275.52

## CONTINUED - Dwelling Roof

QUANTITY	UNIT	TAX	O&P	RCV	AGE/LIFE	DEPREC.	ACV
<b>Totals: Dwelling Roof</b>		<b>849.52</b>	<b>0.00</b>	<b>11,990.77</b>		<b>0.00</b>	<b>11,990.77</b>

**Debris Removal**

QUANTITY	UNIT	TAX	O&P	RCV	AGE/LIFE	DEPREC.	ACV
****SUPPLEMENT 7/11/25****							
<b>24. Haul debris - per pickup truck load - including dump fees</b>							
<b>1.00 EA</b>	<b>157.22</b>	<b>11.99</b>	<b>0.00</b>	<b>169.21</b>	<b>0/NA</b>	<b>(0.00)</b>	<b>169.21</b>
<b>Totals: Debris Removal</b>		<b>11.99</b>	<b>0.00</b>	<b>169.21</b>		<b>0.00</b>	<b>169.21</b>
<b>Total: Main Level</b>		<b>861.51</b>	<b>0.00</b>	<b>12,159.98</b>		<b>0.00</b>	<b>12,159.98</b>

**Labor Minimums Applied**

QUANTITY	UNIT	TAX	O&P	RCV	AGE/LIFE	DEPREC.	ACV
27. Skylight labor minimum							
1.00 EA	153.71	11.72	0.00	165.43	0/NA	(0.00)	165.43
<b>Totals: Labor Minimums Applied</b>		<b>11.72</b>	<b>0.00</b>	<b>165.43</b>		<b>0.00</b>	<b>165.43</b>
<b>Line Item Totals: TECHNICAL_ SERGEAN119</b>		<b>873.23</b>	<b>0.00</b>	<b>12,325.41</b>		<b>0.00</b>	<b>12,325.41</b>

Grand Total Areas:

0.00	SF Walls	0.00	SF Ceiling	0.00	SF Walls and Ceiling
0.00	SF Floor	0.00	SY Flooring	0.00	LF Floor Perimeter
0.00	SF Long Wall	0.00	SF Short Wall	0.00	LF Ceil. Perimeter
0.00	Floor Area	0.00	Total Area	0.00	Interior Wall Area
295.41	Exterior Wall Area	0.00	Exterior Perimeter of Walls		
2,492.69	Surface Area	24.93	Number of Squares	245.18	Total Perimeter Length
61.92	Total Ridge Length	36.50	Total Hip Length		

Recap by Room

Estimate: TECHNICAL\_SERGEAN119

Area: Main Level		
Dwelling Roof	11,141.25	97.28%
Debris Removal	157.22	1.37%
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Area Subtotal: Main Level	11,298.47	98.66%
Labor Minimums Applied	153.71	1.34%
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Subtotal of Areas	11,452.18	100.00%
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Total	11,452.18	100.00%

**Recap by Category**

<b>Items</b>	<b>Total</b>	<b>%</b>
<b>GENERAL DEMOLITION</b>	<b>157.22</b>	<b>1.28%</b>
<b>ELECTRICAL - SPECIAL SYSTEMS</b>	<b>3,885.84</b>	<b>31.53%</b>
<b>HEAVY EQUIPMENT</b>	<b>256.00</b>	<b>2.08%</b>
<b>HEAT, VENT &amp; AIR CONDITIONING</b>	<b>1,195.57</b>	<b>9.70%</b>
<b>ROOFING</b>	<b>5,684.08</b>	<b>46.12%</b>
<b>WINDOWS - SKYLIGHTS</b>	<b>273.47</b>	<b>2.22%</b>
<b>Subtotal</b>	<b>11,452.18</b>	<b>92.92%</b>
<b>Sales Tax</b>	<b>873.23</b>	<b>7.08%</b>
<b>Total</b>	<b>12,325.41</b>	<b>100.00%</b>

**FREQUENTLY ASKED QUESTIONS**

The FAQ's and answers below will be helpful in the claim process. If there is any conflict between these answers and the policy, your policy controls. Please read your policy.

**How is my initial Dwelling payment determined?**

Subject to the applicable deductible and policy conditions, Dwelling payments are generally based on the cost to repair or replace the damaged property with similar construction and for the same use on the same premises. When the cost to repair or replace the damaged dwelling exceeds \$5000, USAA will pay a portion of the claim up front (the actual cash value of the loss), and the balance (recoverable depreciation) when the repairs are complete.

**How do I collect the recoverable depreciation?**

Where initial payment for Dwelling loss is in the amount of Actual Cash Value, to receive additional amounts (recoverable depreciation), you must complete the actual repair or replacement of the damaged part of the property. When repair or replacement is actually completed, the policy will pay the covered additional amount you actually and necessarily incurred to repair or replace the property, but not to exceed the approved replacement cost of your claim (our cost). In no case will USAA pay more than the total amount of the actual repairs less your policy deductible.

**Why is the check made out to me and someone else (or some other company)?**

If your check includes the name of your mortgage company it is because we are required to include their name on our payment to you, per the mortgage clause on your policy. The check must be presented to them for their endorsement prior to submitting it to our bank for payment. Incomplete endorsements will result in the check being returned without payment. Please contact us if the mortgagee information is incorrect so that we may update that information and issue a correct payment to you.

**What if I'm not going to repair or replace my damaged property using the same material?**

Please contact us if you choose to repair or replace the damaged building part with a different material or type of construction from what is on our estimate. Replacement or repair differing from the original estimate could affect any replacement cost claim you are otherwise eligible to collect.

**What if my contractor's estimate is different from USAA's estimate?**

Show the USAA estimate to your contractor. If your contractor's estimate is higher, please contact USAA prior to starting the repairs to your home as the additional charges may not be covered.