

From: ptwillems@yahoo.com
Date/Time: 07/02/2025 9:04 PM CDT
To: 3j7bm4jg9vkbh@claims.usaa.com
CC:

Subject: Fw: Fw: EXTERNAL: Fw: 4709 Brenda St NE - Shingle Estimate

This Message Is From an Untrusted Sender

The message sender does not frequently correspond with USAA. Use added caution when reviewing emails from external sources. For a list of red flags and more information about this message, please visit [Go/Security/](#).

Melinda, please see the updated detailed estimate.

Thank you,

Pat Willems

505-948-0370

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Wednesday, July 2, 2025, 3:06 PM, Autumn Bodnar <autumn@4frontroofing.com> wrote:

Hi Pat,

Attached is a detailed estimate for USAA. I can email to them but I do not see exactly what their email address is. Let me know!

Thank you,

Autumn

On 6/30/2025 10:10 PM, Pat Willems wrote:

Autumn, please see the attached email from USAA. They are wanting an itemized estimate. Would you please revise?

Thank you,

Pat Willems

505-948-0370

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, June 30, 2025, 4:04 PM, USAA <USAA.customer.service@protect.usaa.com> wrote:

To ensure delivery to your inbox, please add 3j7bm4jg9vkbh@claims.usaa.com to your address book.

USAA SECURITY ZONE
Paul
Willems
USAA# ending in: 7635

Claim Message

Dear Sergeant Willems,

This correspondence is regarding the following USAA Claim:

USAA policyholder: Paul Willems
Claim number: 017657635–806

I do not see the itemized estimate from the contractor. Please be advised that we are not able to open links and the documents must be submitted in the accepted format.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,

Houston, Shamanda
Claims Service
USAA General Indemnity Company

[COMUID:d7c7e6cc-7cc1-4d73-9bb0-c19050f5786c]

Go Digital

Review and edit your online document preferences at usaa.com.

Privacy Promise

USAA General Indemnity Company, 9800 Fredericksburg Road, San Antonio, Texas 78288

128362-0125
on the way !

Center 24/7.

Need Roadside Assistance — *Help is*

Visit our USAA mobile app or Claims

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4Front Systems - Roofing & Solar

3409 Bryn Mawr Dr NE
Albuquerque, NM 87107-4305
+15054031715



Estimate

ADDRESS

Patricia Willems
4709 Brenda St NE
Albuquerque, NM 87109
ptwillems@yahoo.com
(505) 948-0370

ESTIMATE
DATE

1117
07/02/2025

DESCRIPTION	QTY	RATE	AMOUNT
RE-ROOF ENTIRE ROOF WITH OWENS CORNING SHINGLES, 25 sq. Color: TBD (does not include porch).			
-Remove and replace solar panels (14) total 8 hours labor.	8	265.00	2,120.00T
-Remove current shingle roofing system (additional layer removal \$65/sq.), labor cost per square tear off.	25	100.00	2,500.00T
-Inspect deck and replace any damaged decking as needed (1) sheet included. Additional sheets are \$125/each.			
-Prepare existing surface to accept new roofing material.			
-Terminate any unused penetrations.			
-Water and ice shield in valleys.			
-Install synthetic under layment, (3) rolls.	3	160.00	480.00T
-Install (75) bundles of shingles.	75	80.00	6,000.00T
- (2) buckets of tar.	2	100.00	200.00T
-(2) boxes of coil nails.	2	120.00	240.00T
-(2) boxes of plastic cap nails.	2	70.00	140.00T
-(5) cans of spray paint.	5	20.00	100.00T
-(2) bundles of starter strip.	2	40.00	80.00T
-(2) bundles of ridge cap.	2	95.00	190.00T
-Reseal all flashing.			
-Inspect drip edge, replace if damaged, (22) pieces.	22	13.00	286.00T
-Remove and replace rain caps if damaged.			
-Inspect metal flashing, paint or replace if damaged.			
-Seal all pipes and penetrations with prefabricated or custom made urethane boots, replace if damaged.			
-Prime and paint where appropriate.			

-Clean area of debris and haul away.			
-Labor cost per square, install.	25	140.00	3,500.00T
-Trailer and disposal fees.	1	1,264.00	1,264.00T

TERMS: 50% down, balance upon completion.

Warranty: 5 year labor, manufacturer's limited lifetime material.

Please return signed acceptance and disclosures to schedule your project!

License #406879	SUBTOTAL	17,100.00
Thank you for your business!	TAX	1,303.88
	TOTAL	\$18,403.88

Accepted By

Accepted Date



4FRONT
ROOFING &
SOLAR

Autumn Bodnar

Owner/Financial Manager

3409 Bryn Mawr Dr. NE
Albuquerque, NM 87107

Autumn@4frontroofing.com

Autumn@4frontsolar.com

505-681-2161