

EXTERNAL: Re: Claim Message from USAA

From: USAA USAA.customer.service@protect.usaa.com
To: Insurance Services joseph@helpwithmypolicy.com
Date: Mon, Aug 4, 2025, 10:46 AM

To ensure delivery to your inbox, please add 3j7bm4jg9vkbh@claims.usaa.com to your address book.



USAA SECURITY ZONE

USAA # ending in:

Claim Message

To Whom it May Concern

This correspondence is regarding the following USAA Claim:

USAA	Paul Willems
policyholder:	
Claim number:	017657635–806

I am not sure what you are talking about a phone call, David the team lead spoke to you already. You have received the information that was requested. Again no W-9 sent, and are you going to be forwarding any supplemental information or is it going to be these unprofessional tactics throughout this claim process.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

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- Individual attachments must not exceed 7 MB.
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- Attachments can't be password-protected.

Sincerely,

Mario Carter

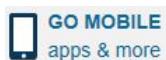
Carter, Mario
Claims Service
USAA General Indemnity Company

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