

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



1-Risk

Date Taken: 6/3/2025

Taken By: Lee Johnson

risk verification



2-Risk

Date Taken: 6/3/2025

Taken By: Lee Johnson

risk verification

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



3-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

30 yr laminate



4-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

4/12

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



5-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

1 layer, drip edge



6-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

overhang measurement

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



7-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

valley metal present



8-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front hip

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



9-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front hip



10-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

mechanical damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A

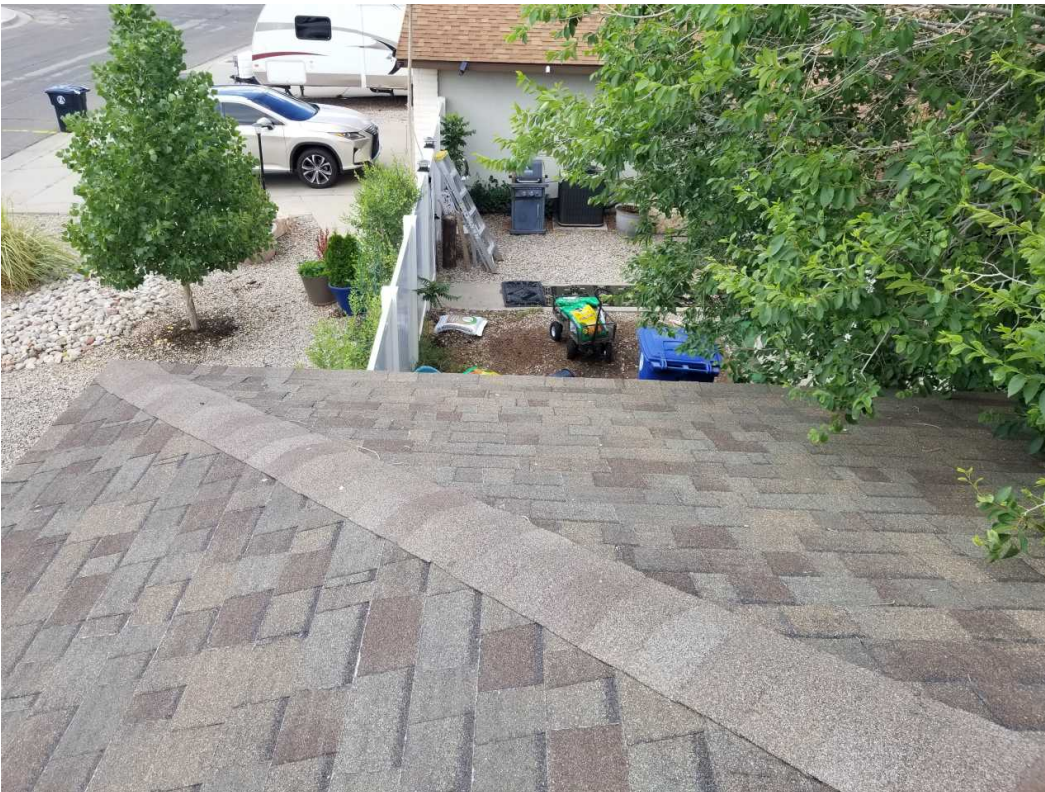


11-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

left slope



12-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

left slope

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



13-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

left slope



14-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

2 wind damaged shingles

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



15-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

2 wind damaged shingles



16-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

right slope

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



17-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

right slope



18-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

right slope
0 wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



19-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



20-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A

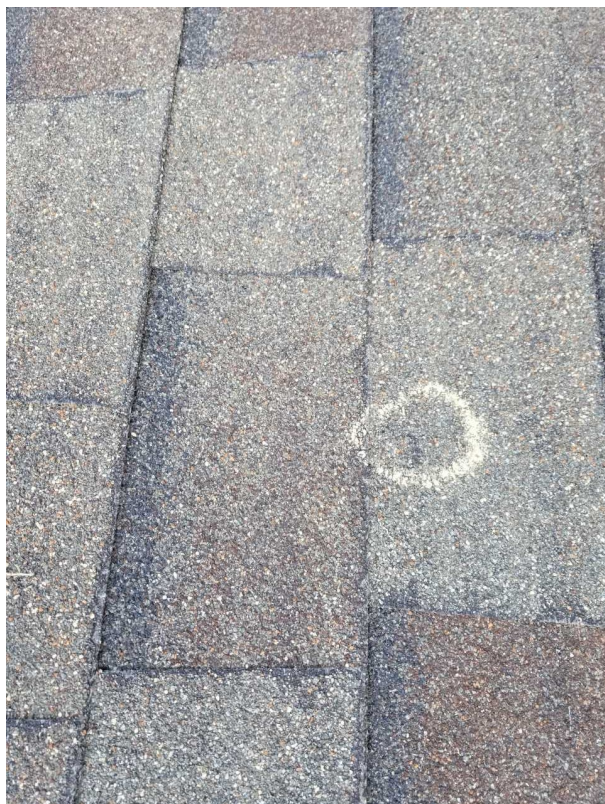


21-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



22-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

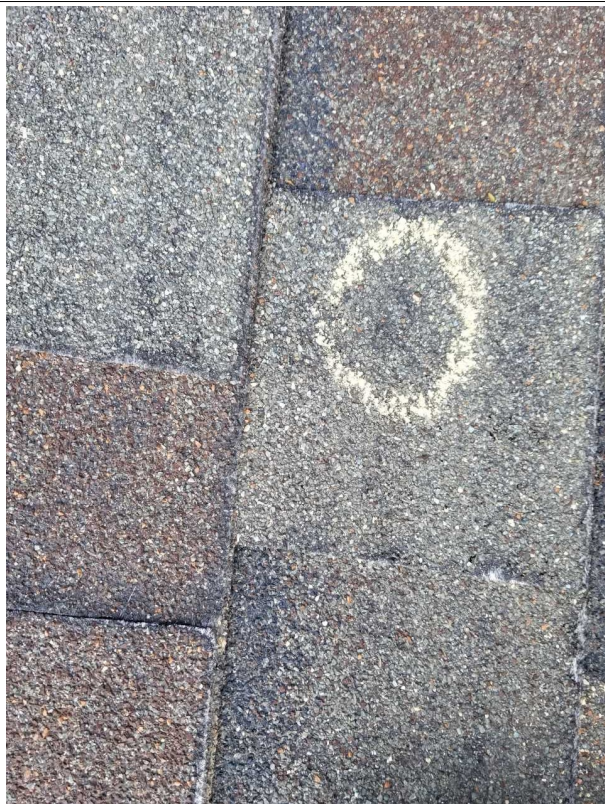
Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



23-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



24-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front slope
0 wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



25-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front slope
0 wind damage



26-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front slope
0 wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



27-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

front slope
0 wind damage



28-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



29-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



30-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



31-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



32-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



33-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



34-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



35-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

overview



36-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

overview

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



37-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

overview



38-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

overview

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



39-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

shingle debris from the rear slope



40-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

shingle debris from the rear slope

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



41-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear slope
14 wind damage



42-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear slope
14 wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



43-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear slope
14 wind damage



44-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



45-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

wind damage



46-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

wind damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



47-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

soft spot



48-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



49-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



50-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



51-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted



52-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

hail damage noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



53-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted



54-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



55-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted



56-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



57-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted



58-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted

Photo Sheet

Alacritty Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



59-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted



60-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage noted noted

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A

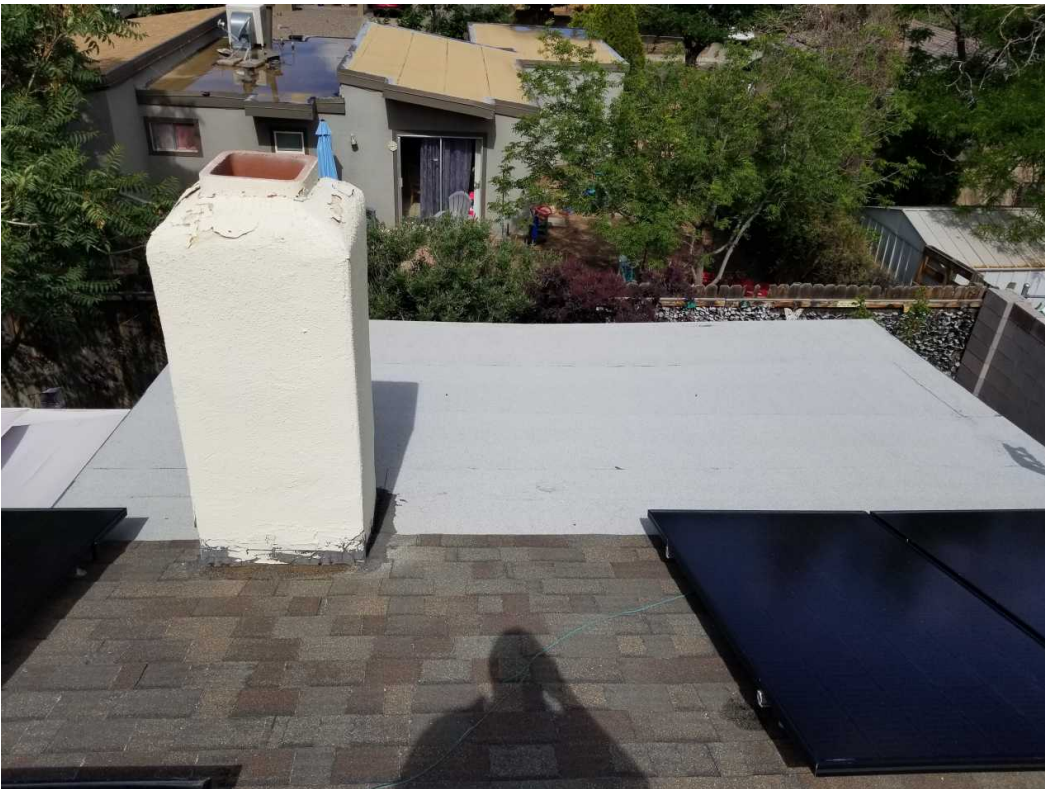


61-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

no damage on the greenhouse panels



62-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

patio roof overview

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



63-Roof

Date Taken: 6/3/2025

Taken By: Lee Johnson

peeling stucco from wear and tear



64-Front Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

front elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



65-Front Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

front elevation no damage



66-Front Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

front elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



67-Front Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

front elevation no damage



68-Front Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

front elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



69-Left Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

left elevation no damage



70-Left Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

left elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A

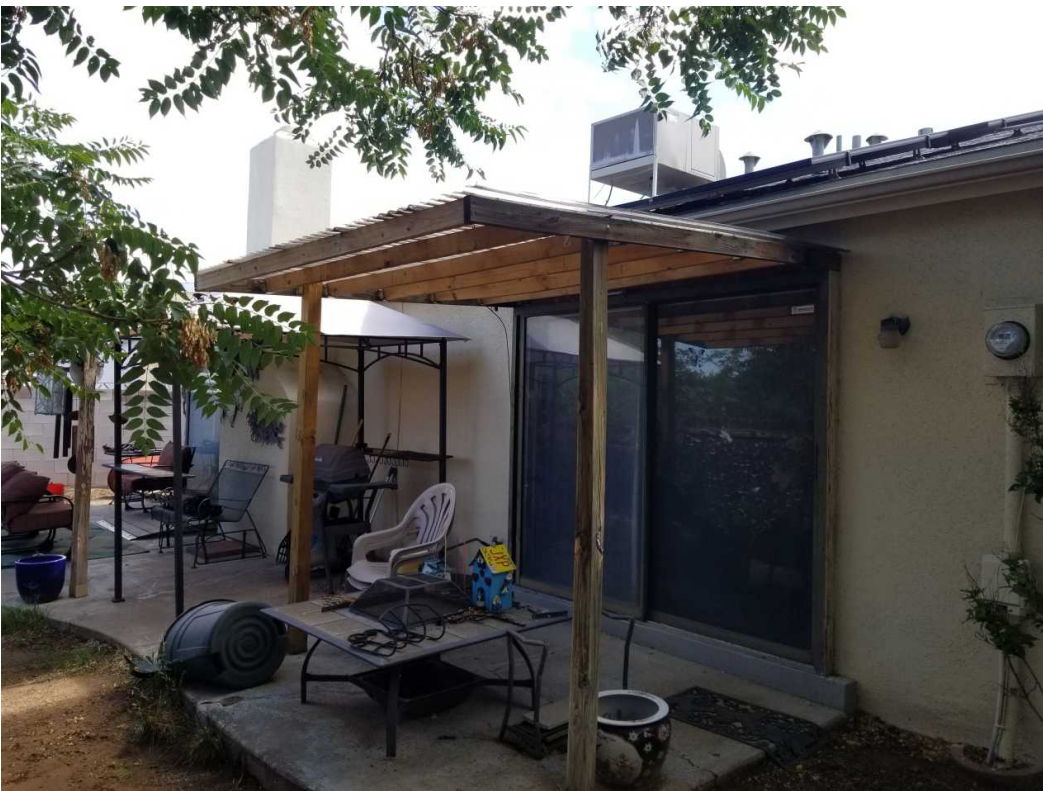


71-Rear Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear elevation no damage



72-Rear Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



73-Rear Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

rear elevation no damage



74-Right Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

right elevation no damage

Photo Sheet

Alacrity Solutions

A USAA Service Provider
PO BOX 33490
San Antonio, TX 78265
800-531-8722

Insured: Technical Sergeant Paul Willems

Claim #: 017657635-806

Policy #: 017657635-90A



75-Right Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

right elevation no damage



76-Right Elevation

Date Taken: 6/3/2025

Taken By: Lee Johnson

right elevation no damage