

**From:** ptwillems@yahoo.com  
**Date/Time:** 07/03/2025 12:37 PM CDT  
**To:** 3j7bm4jg9vkbh@claims.usaa.com  
**CC:**

**Subject:** Re: Fw: EXTERNAL: Fw: 4709 Brenda St NE - Shingle Estimate

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Sent from Yahoo Mail for iPhone

On Thursday, July 3, 2025, 11:06 AM, USAA <[USAA.customer.service@protect.usaa.com](mailto:USAA.customer.service@protect.usaa.com)> wrote:

To ensure delivery to your inbox, please add [3j7bm4jg9vkbh@claims.usaa.com](mailto:3j7bm4jg9vkbh@claims.usaa.com) to your address book.

USAA SECURITY ZONE  
Paul  
Willem  
USAA # ending in: 7635

**Claim Message**

Dear Sergeant Willem,

This correspondence is regarding the following USAA Claim:

**USAA policyholder:** Paul Willem  
**Claim number:** 017657635–806

We have received your documents, and it has been submitted to the supplement team. Please allow 5 to 7 business days for review. Supplements are reviewed by our supplement team, and they will contact you or you directly if any additional information is required. Thank you for trusting USAA!

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

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- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,

Houston, Shamanda  
Claims Service  
USAA General Indemnity Company

[COMUID:437886aa-5ec7-433d-998b-ed1e36973ee7]

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