# Dental Consulting Solutions



It is time to discover new & innovative strategies to overcome the challenges of the dental industry and gain a competitive edge for your businesses success.





# **Dental Consulting Services**

## **Our Core Services**

- Practice Management Solutions
- Financial and Operational Consulting
- Financial Management
- Marketing and Patient Acquisition
- Compliance and Risk Management

- Technology and Software Integration
- Staffing and HR Services
- Patient Experience Enhancement
- Facility and Equipment
  Management
- Compliance and Risk Management

# **Contact Us**

- +1-416-904-DENT(3368)
- www.dentechdirect.com

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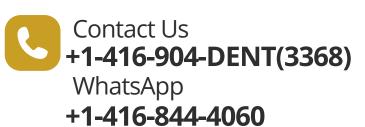




Francesca Ortepi

CEO of Dentech Direct

**CONTACT US** 







#### **Dental Consulting Services List**

"With years of expertise in dental office consulting and a deep understanding of the industry, I specialize in optimizing dental practices to boost efficiency, productivity, and patient satisfaction. I focus on tailored strategies that streamline operations, enhance team performance, and maximize revenue. By choosing me, you're not only getting a consultant, but a dedicated partner committed to helping your practice thrive in a competitive landscape." Francesca Ortepi CEO

#### **Practice Management Solutions**

- Office Workflow Optimization: Analyze and streamline scheduling, patient flow, and administrative processes to improve efficiency.
- Staff Training & Development: Offer training programs on patient interaction, billing, software usage, and clinical procedures.
- Leadership Coaching: Help dental leaders improve team management, communication, and conflict resolution skills.
- -Billing and Coding Services: Assist with efficient and accurate billing practices, coding, and insurance claim management.

#### Financial and Operational Consulting

- Revenue Cycle Management: Help offices increase revenue by optimizing

collections, coding, and patient communication on payments.

- Cost-Reduction Analysis: Analyze expenses and suggest cost-saving strategies without compromising quality.
- Pricing and Fee Structuring: Provide market analysis and set competitive yet profitable pricing for services.
- Performance Tracking and KPIs: Implement metrics and dashboards to track office performance, productivity, and profitability.

#### **Marketing and Patient Acquisition**

- Patient Retention Strategies: Develop loyalty programs, follow-up protocols, and recall systems to maintain long-term relationships with patients.
- Online Presence Optimization: Improve SEO, website content, and online review management for increased visibility.
- Social Media Strategy: Create campaigns and content calendars tailored to reach the practice's target audience.
- Referral Programs: Set up a structured referral program to encourage patients to refer friends and family.

#### **Compliance and Risk Management**

- OSHA & HIPAA, IPAC, WHMIS Compliance: Ensure the practice adheres to legal and safety standards through audits and training.
- Infection Control Consulting: Guide on best practices and protocols for infection control.
- Patient Privacy and Data Security: Provide consultations on maintaining secure patient data and preventing data breaches.
- Risk Assessment and Management: Identify potential legal and clinical risks and provide risk mitigation strategies.

#### **Technology and Software Integration**

- Dental Software Training: Train staff on using dental practice management software effectively.
- Data Analytics and Reporting: Set up reporting tools and train staff on interpreting and using data to make informed decisions.
- Digital Marketing Tools Integration: Integrate CRM tools to manage patient interactions, marketing emails, and appointment reminders.
- Telehealth Consulting: Help practices integrate telehealth options and train staff on virtual consultation best practices.

#### **Staffing and HR Services**

- Temporary and Permanent Staffing Solutions: Provide reliable temp and permanent staffing, including placement of dental assistants, hygienists, and administrative staff.
- Hiring and Onboarding Process Design: Develop effective hiring strategies, interview processes, and onboarding programs.
- Employee Retention Programs: Design incentive structures, feedback systems, and growth opportunities to retain top talent.
- Conflict Resolution & Team Building: Facilitate workshops and consultations to resolve conflicts and build a cohesive team.

#### Patient Experience Enhancement

- Patient Communication Training: Train staff on best practices for patient communication, empathy, and service.
- Appointment Scheduling Optimization: Implement systems for efficient appointment scheduling, reducing no-shows and cancellations.
- Patient Education Materials: Develop brochures, presentations, or digital resources to help patients understand procedures and preventive care.
- Feedback and Surveys: Set up systems to gather patient feedback and make data-driven improvements to services.

#### **Facility and Equipment Management**

- Clinic Layout Optimization: Advise on ergonomic and patient-friendly layout designs for a better workflow and patient experience.
- Equipment and Supply Consulting: Recommend vendors, streamline supply chain, and help negotiate contracts for best prices.
- Preventive Maintenance Plans: Set up regular maintenance schedules for equipment to reduce downtime.
- Green Practice Consulting: Assist in implementing eco-friendly practices to reduce waste and environmental impact.

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