

# FAQS

In case you had concerns, here are some frequently asked questions and answers to clear things up.

## **HOW LONG WILL MY DATE BE AVAILABLE?**

All dates remain open until your event is secure with a 25% deposit

## **WHAT IS YOUR AVERAGE PRICE PER PLATE?**

To allow more flexibility all of our entrees are priced a la carte. All entrees are accompanied with two sides. All pasta selections are accompanied with a salad option.

## **HOW MANY GUESTS ARE YOU ABLE TO SERVE?**

We have experience serving events from 2- 1600 people!

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## **DO YOU OFFER TASTINGS?**

Tastings are offered on Wednesdays at 4:30 pm. No exceptions

## **WHAT IS THE COST OF A TASTING?**

Tastings are on average \$35.00 per person attending. Clients who have secured their event with a 25% deposit receive a complimentary tasting for up to two guests.

## **IS PLATEWARE INCLUDED?**

Plateware is not included in drop off or full service packages. A standard plateware package may be added for \$3.50 per person.

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## **DO YOU HAVE A MINIMUM?**

We have a \$450 minimum full service charge. Drop off Services have a \$500.00 minimum as well.

## **WHAT DOES A PLATED MEAL COST?**

Plated meals are \$3.50 per person in addition to the full service fee.

## **WHAT IS YOUR TRAVEL FEE?**

Travel fee is as followed:

Greensboro & Surrounding Area \$60.00

Charlotte: \$100.00

Raleigh Area \$75.00

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## **WHAT IS STAFF DRESSCODE?**

For formal events staff wears black dress pants, white button-up shirt, black vest and bow tie. For casual events staff wears black polo and nametag.

## **WHAT PAYMENTS ARE ACCEPTED**

Our invoice system takes all major debit or credit crads. You are also more than welcome to bring by a business check or cash to our restaurant location.

## **DO YOU OFFER CAKE CUTTING SERVICES?**

We do not offer cake cutting services however, we are more than happy to serve !

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## **ARE TIPS INCLUDED?**

Tips are not included in your invoice however, there is an option to add when paying.

## **IS CHAFING INCLUDED FOR DROP OFFS?**

For drop off events all food is delivered standard in aluminum pans. We strongly urge clients to add disposable chafers to their order to maintain temperature of food.

## **WHAT IS YOUR CURRENT RESPONSE TIME?**

We thank you for your patience. We try to respond to all inquiries within 48 hours!

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