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SUBSCRIPTION PLANS

Subscription plans, chosen on www.mattlovesguitar.com under the “Book Lessons” tab, must be paid at least 24 hours before your first lesson. Prepay to secure your preferred lesson day and time. All purchased subscription plans are non-refundable.

Once a subscription plan is chosen, you will be sent an invoice via email. We offer flexible payment options including Apple Pay, major credit cards (Visa, Mastercard, Discover, American Express), bank transfers (ACH), Venmo, and PayPal. You can even split the payment between two methods.

Please Note: Subscription plans do not include any retail teaching materials such as books or instruments, nor does it include supplies such as metronomes, tuners, strings, picks, music stands, etc.

LESSON POLICIES

- **LESSON ATTENDANCE:**
 - Students are expected to attend all scheduled lessons. Regular attendance is crucial for student progress.
- **CANCELLATIONS:**
 - To cancel a lesson, please provide at least 24 hours notice. Cancellations with less than 24 hours notice result in a forfeited lesson.
- **MAKE-UP LESSONS:**
 - Make-up lessons may be scheduled if the cancellation is made in advance and the teacher's schedule permits. Make-up lessons are available only if the teacher has an opening during the same week as the missed lesson.
- **EMERGENCIES & UNAVAILABILITY:**
 - In case of student emergencies or teacher unavailability, the lesson schedule will be postponed by one week.
- **ONLINE LESSONS:**
 - Students are responsible for testing their equipment beforehand.
 - Online lessons interrupted by technical difficulties may be rescheduled for a different time that week or moved to the following week.
- **DISCONTINUING LESSONS:**
 - To ensure a smooth transition for both student and teacher, please provide at least a week's notice when ending lessons.