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# SUPERVISED ACCESS SERVICES



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## **Supervised Visitation: Safe & Supportive Child-Parent Interaction**

Parent Time (Formerly Supervised Visitation) offers a secure and structured space for children to connect with their parents under the careful observation of a neutral third party. Ideal for situations where the court has raised concerns about a child's safety during unsupervised visits, this service ensures that children can continue building relationships with their parents in a safe, supportive environment. Whether short-term or long-term, supervised visitation puts the child's best interests first, offering families a path to healthy interaction and healing.





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#### **Contact Information**

General Inquiries info@babysittingangels.com 1-888-983-0123

Whatsapp: 905-321-5539

#### **GUIDELINES**

- Adhere to Visit Schedule: Arrive on time and respect each visit's allotted start and end times.
- Location Approval: Choose an approved location for the visit that is child-friendly and suitable for supervision.
- Maintain Appropriate Behavior: Speak and act respectfully; avoid using inappropriate language, gestures, or behaviors.
- **No Discussions of Legal Matters:** Refrain from discussing legal issues, custody disputes, or other adult matters in front of the child(ren).
- No Substance Use: Arrive sober and avoid the use of drugs, alcohol, or tobacco during the visit.
- Follow Supervisor's Instructions: Comply with the supervisor's directions and requests at all times.
- Engage in Approved Activities: Stick to pre-approved activities that are safe, suitable, and in the child's best interest.
- No Physical Discipline: Do not use any form of physical discipline or force with the child.
- Respect Child's Boundaries: Be attentive to the child's comfort level and personal space.
- Bring Necessary Supplies: Custodial Parents should send any items needed for the child's (ren) care during the visit, such as snacks, water, or extra clothing.
- Disclose Health Issues: Inform the supervisor of any health concerns or allergies that may affect the visit.
- No Recording or Photos Without Permission: Refrain from taking photos or recording the visit without prior approval.
- **Confidentiality**: Respect the privacy of all involved parties, and do not share details of the visit on social media or with others outside the visit
- No Gifts Without Approval: Refrain from giving the child gifts unless prior approval has been granted by the supervisor.
- **No Visitors Without Consent:** Do not bring any additional individuals to the visit without prior consent from the other party or the courts.
- Safety First: If an emergency arises, follow the supervisor's lead and prioritize the child's safety.





#### INTAKE

Visit our Website www.babysittingangels.com and Click on "Book a sitter" and complete the Intake form. Once we receive your form, our office will reach out to you to obtain further information.

After the intake process, you will log back into the portal to review and sign the waiver and contract.

To start using the portal:

Log into your portal on our website, www.babysittingangels.com click on Client Login (located at the bottom of the home page)

- Your username and password will be the email address that you registered with. Once you have logged in, you can change your password. Please keep your password safe as you will need it to book your parenting time.
- Enter your contact information, address, additional information, and children's information
- Upload photo ID.
- Upload any relevant Documentation. Ie. Court Order, medical records etc.
- We will review your intake information.
- We will then send out a confirmation email with instructions on how to review and sign the waiver and contract.
- We will then send you an invoice for the intake and first visitation session. The invoice must be paid prior to the visit.

Also feel free to give us a call to do your intake by phone.



#### **BOOKING A PARENT TIME**

Please remember your password and login, and follow the following steps to schedule a booking:

- Log into your portal using this link <a href="https://babysittingangels.enginehire.io/login/310">https://babysittingangels.enginehire.io/login/310</a>
- The fist time you log in, Your username and password will be the email address that you registered with.
   Once you have logged in, you can change your password.
- Click on the Booking link and enter the day and time you require service.
- We will send you confirmation, along with the plan for the day.

Text Message/Whatsapp 905-321-5539





#### LOCATION

When planning a supervised visitation, it is often the parent's responsibility to select an appropriate and safe location for the visit, ensuring it aligns with any court-mandated guidelines. The chosen location should be conducive to positive interaction, child-friendly, and accessible for both the child and the supervisor. Ideal settings include public spaces like parks, libraries, or community centers, where the environment is relaxed and encourages bonding activities. The parent should consider the child's age, interests, and comfort level when selecting a location, aiming to create a space where the child feels at ease. It's also essential that the location allows for effective supervision, ensuring the child's safety at all times. If you need guidance on choosing a suitable location, please feel free to reach out, and we can assist in identifying options that will help make the visit successful and enjoyable for everyone involved.

#### **ACTIVITY PLANNING**

Planning engaging and appropriate activities for supervised visits helps foster positive interactions and supports relationship-building. Activities can be simple yet meaningful, designed to facilitate bonding while being enjoyable for both the child and the parent. For younger children, hands-on activities like coloring, building with blocks, or playing with playdough allow for creative expression and collaboration. Storytime is also a great way for parents to connect with children, as it encourages listening and shared enjoyment. For older children, interactive games such as board games or puzzles promote teamwork and communication skills. Arts and crafts activities, like creating greeting cards or painting, can also provide a shared sense of accomplishment. Additionally, outdoor activities like playing catch or going for a walk (where appropriate) can add a physical element, making the visit dynamic and fun. By offering a variety of activities, we can ensure that each visit is enjoyable, memorable, and conducive to a positive family experience. If you need help with activity planning, please don't hesitate to reach out to us—we're here to support you in making each visit meaningful and successful.t

# THIRD PARTY GUEST MUST BE APPROVED BY BOTH PARTIES OR BY COURT ORDER



Should a Third party guest arrive during a visit the visit will be terminatied



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## INTERVENTION AND TERMINATION OF VISIT

Our primary responsibility is to ensure the safety and well-being of everyone involved, especially the children. If a situation arises that poses a risk, such as aggressive behavior, inappropriate language, or a clear violation of visitation guidelines, our trained staff may need to intervene. Interventions are conducted calmly and respectfully, aiming to de-escalate the situation and maintain a positive environment. However, if the behavior continues or escalates, the visit may need to be terminated to protect the child. For example, if a parent begins to make derogatory comments about the other parent in front of the child, our staff would intervene by gently redirecting the conversation. Should the parent persist, we may issue a warning, and if necessary, end the visit to prevent further harm to the child's emotional well-being.

PLEASE NOTE: Parenting Time Supervisors have an obligation to report disclosures or suspicions of abuse and neglect to the Police and Children's Aid Society (CAS).

#### **MEDICAL TREATMENT**

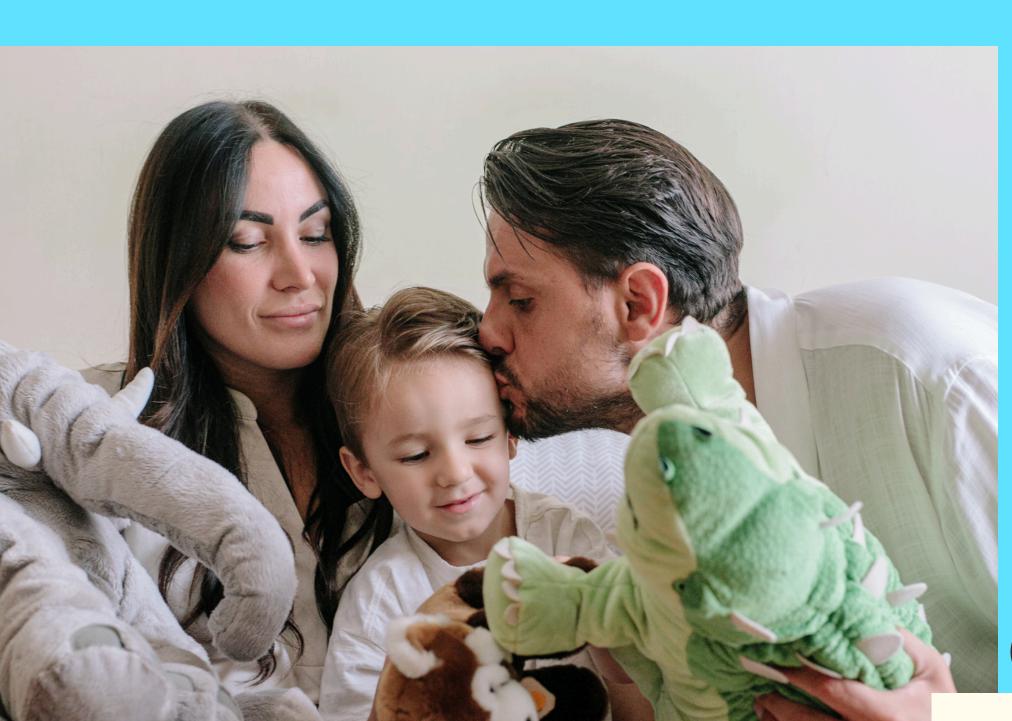


The health and safety of all participants are paramount. In cases where a child or adult requires immediate medical attention, our team is prepared to respond promptly and effectively. Medical intervention may involve basic first aid for minor injuries, such as cuts or bruises, or contacting emergency services in more severe situations. For example, if a child experiences an allergic reaction during a visit, our staff would administer appropriate first aid—such as using an epinephrine auto-injector, if available—and call emergency services immediately. Our goal is to ensure that any medical issue is addressed swiftly and professionally to protect the well-being of everyone involved.





# GIFTS TO BE DISCUSSED AND CLEARED PRIOR TO THE VISIT.





Gifts are only allowed if approved in advance to avoid misunderstandings or emotional challenges for the child. This ensures that all interactions during the visit are appropriate and supportive of the child's best interests. Bringing gifts without prior approval could disrupt the intended structure of the visit. Please reach out to discuss any items you wish to bring ahead of time for approval.





#### **DOCUMENTATION AND NOTES**

Accurate and thorough documentation is a critical component of Parent Time. Our team maintains detailed notes for each visit, recording observations about interactions, behaviors, and any incidents that occur. These notes are objective and fact-based, focusing on all participants' actions and communication styles. Documentation provides valuable insight for legal purposes, helping the court or involved parties assess the progress and dynamics of visits over time. For example, if a parent consistently arrives late or uses inappropriate language, this information is recorded to reflect patterns that may influence visitation decisions. as well if the visit are going great that will also be noted. By keeping meticulous records, we ensure accountability, transparency, and a clear account of each visit's events.





#### ZERO TOLERANCE FOR ABUSE

At Babysitting Angels Inc. maintains a strict zero-tolerance policy for any form of abuse, including verbal and physical abuse. Ensuring a safe and respectful environment is our highest priority, and we do not permit behavior that endangers the well-being of any participant. Verbal abuse, such as shouting, insults, or threats, is never acceptable, as it can cause emotional harm and escalate tensions. Similarly, physical abuse, including any form of aggressive or harmful contact, is strictly prohibited and will result in immediate intervention and potential termination of the visit. All parties involved are expected to conduct themselves with respect, and any instance of abusive behavior will be addressed promptly to protect the safety and dignity of everyone involved.





#### RATE AND FEES

Intake-\$250.00

Parent Time-\$60.00 per hour

Overnight Parent Time-Call us.

**Supervised Exchange-\$120.00** 

Zoom/Phone Supervision-\$35 per hour

Incarcerated parent Supervised Visitation-fee dependant on the situation

Visitation Notes-\$25.00 per visit (detailed documentation of visit)

**Visitation Report-\$450** 

Cancellation-\$50.00

Cancellation Less than 24 hours- Full amount is due

\*\*Please Note: Holiday rates are billed at time and a half.\*\*





**CONTACT US** 

1888-983-0123 INFO@BABYSITTINGANGELS.COM

## THANK YOU

