

Place. Proud dad today. *Richard*

my little brother off to base. Thank you for keeping my daughter safe. I feel so much better knowing she has someone to call and have her feet.

Patricia Donahue  
Beb Donahue  
Parents of an Air Force

never forget this name. create you and everything you do. It makes more enjoyable to be from Grand Rapids MI.

# MICHIGAN ARMED FORCES HOSPITALITY CENTER, INC.

## 2018 ANNUAL REPORT



Best Wishes Kelly

you for all you do

to All those MET Michael

PVT STAPERT

Happy New Year

of my heart be accept my strength, my redemption "Jesus Weap!"

AMAZING!

here was a great time for me. The center is able to kind.

Thank you for the u

Over 550,000 guests from all across America served since opening in 2011

**4 Centers**  
**1 Mission**  
Serving Those Who Serve Us.

Michigan Armed Forces Hospitality Center (MAFHC), Inc. has been designated as a Public Charity under Section 501C3 of the IRS code. Donations to MAFHC are tax deductible to the extent permitted by law.

[www.MIFreedomCenter.org](http://www.MIFreedomCenter.org)



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**MI FREEDOM CENTER**  
Serving Those Who Serve Us.

**GUESTS**

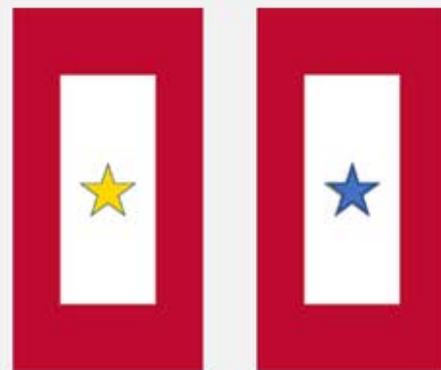
**VETERANS**

**+**

**ACTIVE DUTY**

**+**

**THEIR  
IMMEDIATE  
FAMILIES**



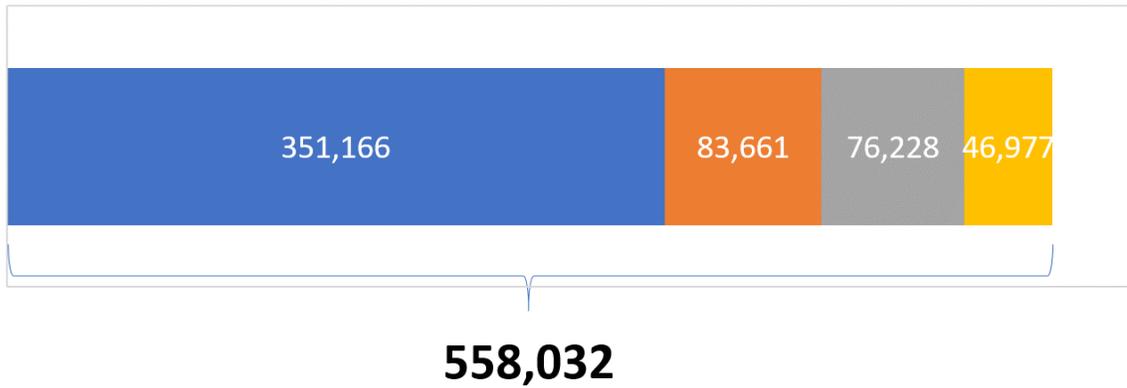
**+**

**ALLIED FORCES**



## # GUESTS SERVED SINCE OPENING

■ DTW McNamara ■ DTW North ■ Detroit MEPS ■ Lansing MEPS





# IT'S ALL ABOUT OUR GUESTS



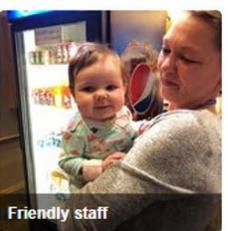
★★★★★ 2/21/2019

This place really is for the military and their families, including veterans not just active duty military personnel.

My husband is a former Marine and I was traveling alone with my baby. I called just to inquire and they allowed me in. I showed them a photo of my husband in his dress blues as "proof" but they really didn't care to see it, they were so friendly and welcoming.

I was able to breastfeed my baby in the comfort of a nice big comfy leather chair and watch Beat Bobby Flay, oh and have snacks and coffee. It was great. They also had clean blankets for anyone to use, which I used for my baby to do tummy time.

I loved they had bunk beds for anyone needing a nap. This place really has a homey feel and that's exactly how we felt... at home.





# PRESIDENT'S MESSAGE

Since beginning operation, over seven years ago, our four Freedom Center locations have continued to grow and expand each year. This past year, 2018, was no exception.

Back in 2011 we opened the door of the original/flagship Freedom Center, located in the McNamara Terminal at Detroit Metropolitan Airport. Our goal was to meet the needs of traveling military service members and their families.

At the outset it was estimated that we could serve 3000 guests per month. At that time we had one full-time employee, a handful of volunteers and limited resources.

Within four years the Freedom Center had expanded to include four geographically separate locations. This growth, which continues today, necessitated expansion of our staff and donor base.

Today we have four staff members, some 200 volunteers and an annual budget of \$250,000. As a result we are currently able to serve approximately 10,000 guest each month.

You may be interested to know that, as of November of this year, we logged-in our 500,000th guest.

When I stop to think about it, I am humbly amazed! That's half a million service members that have been served. Half a million traveler's whose lives have been touched. Half a million passengers who've had their travel experience enriched as a result of visiting a Freedom Center.

None of which would have been possible without the selfless dedication and generous support of numerous individuals, organizations and corporations.

As you review this annual report, take notice of the countless lives that have been touched. Pause to appreciate the support provided by our network of sponsors, donors and volunteers.

If you've ever longed for a tangible way to thank military service members: past, present and future, I invite you to join the ever-expanding Freedom Center team.

With your support we will work together to continue "Serving Those Who Serve Us".

Respectfully,

Kenneth S. Pratt, President  
Michigan Armed Forces Hospitality Center, Inc.  
Colonel, USAF (Ret.)  
Captain, Delta Air Lines (Ret.)

# HUMBLE BEGINNINGS

The grand opening of the DTW McNamara Terminal Freedom Center was on November 11, 2011.



Our first Freedom Center started in a re-purposed Delta conference room. It took a team effort by Delta Air Lines, the Wayne County Airport Authority, our donors, our volunteers, and our board members to convert it into a world-class lounge.





In 2018, our two Freedom Centers at Detroit Metro Airport (DTW) provided a quiet respite for traveling active military and their families, retirees, veterans, and military members of allied armed forces.

## DTW MCNAMARA TERMINAL FREEDOM CENTER

OPEN SINCE NOVEMBER 01, 2011

In 2018, Military Guests Served  
Totalled 51,265

## DTW NORTH TERMINAL FREEDOM CENTER

OPEN SINCE DECEMBER 18, 2015

In 2018, Military Guests Served  
Totalled 33,785

# 434,827

## Served at both DTW Freedom Centers

since opening our first center in 2011!



**In 2014, we expanded our hospitality services to Military Entrance Processing Stations (MEPS). MEPS are joint service centers responsible for assessing the physical qualifications, aptitude and moral standards of new recruits.**

---



## **DETROIT MEPS FREEDOM CENTER**

**OPEN SINCE 2014**

**In 2018, Military Guests Served  
Totalled 20,180**

## **LANSING MEPS FREEDOM CENTER**

**OPEN SINCE 2015**

**In 2018, Military Guests Served  
Totalled 13,017**

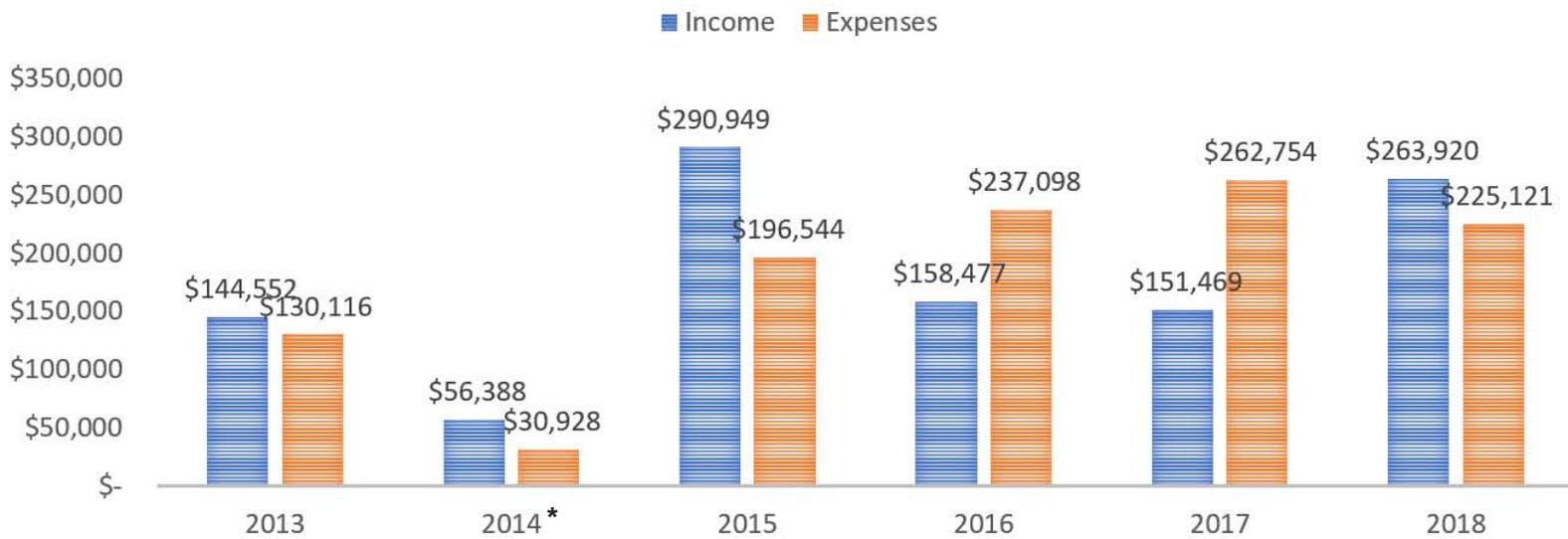


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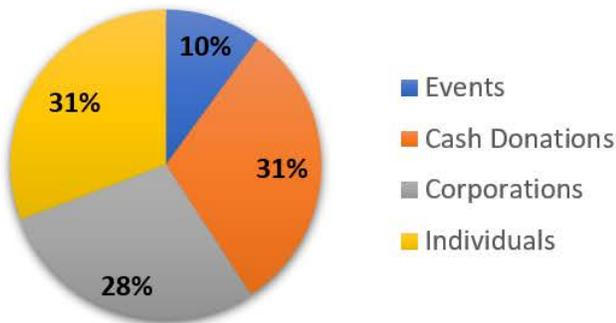
# **123,205**

**Served at both MEPS Freedom Centers since  
opening**

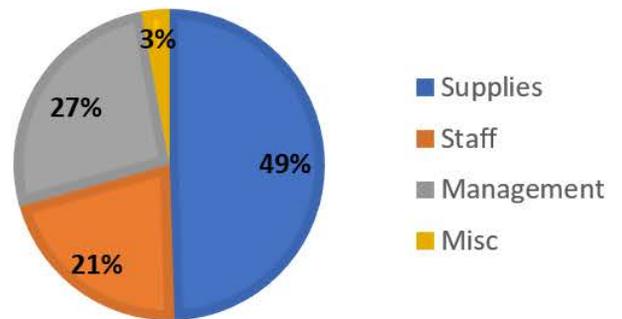
# IRS FORM 990 FILING HISTORY



## INCOME SOURCES



## EXPENSES



2018

\* FY 2014 featured change from Oct-Sept fiscal year to Jan-Dec fiscal year thus only 3 months of financials are represented in 2014 filing. FY 2013 filing covered Oct 2013 to Sept 2014.





## EXCEPTIONAL VALUE

ACTUAL COST OF SERVICES

\$252,001

**Thanks to the support of our partners, volunteers, staff and donors, we operate a \$25M enterprise for \$250K per year**

MARKET VALUE OF SERVICES

\$24,989,000

Costs include:  
Staff  
Supplies  
Facilities

# OUR VOLUNTEERS

We would not be able to serve over 550,000 guests from 6am-10pm Monday through Sunday at DTW and Monday through Friday at the MEPS centers without a dedicated group of volunteers. They continually contribute their smiling faces to weary travelers and nervous recruits. Our guests leave with a sense that someone truly appreciates their sacrifices.



# 200+ VOLUNTEERS



“At the end of life we will not be judged by how many diplomas we have received, how much money we have made, how many great things we have done. We will be judged by ‘I was hungry and you gave me to eat, I was naked and you clothed me, I was homeless and you took me in.’ Hungry not only for bread — but hungry for love. Naked not only for clothing — but naked for human dignity and respect. Homeless not only for want of a room of bricks — but homeless because of rejection.”

~ Mother Teresa



# OUR DONORS

Samples of what your monetary and in-kind donations enable us to offer our guests

# **THANK YOU VETERANS ORGANIZATION DONORS!**

**American Legion Capital City Post**

**American Legion Post 1**

**American Legion Post 17th District**

**American Legion Post 32**

**American Legion Post 88 Royal Oak**

**American Legion Post 147 Northville**

**American Legion Post 346**

**American Legion Post 354 Madison Heights**

**American Legion Post 374**

**American Legion Post 389**

**American Legion Post 426**

**American Legion Aux 119**

**American Legion Aux 389**

**American Legion Aux 514**

**American Legion Rider Post 42**

**American Legion Rider Post 147**

**Amvets Post 57**

**DAV Chapter 125**

**DAV Chapter 129**

**DAV Chapter 19 Berkley**

# **THANK YOU VETERANS ORGANIZATION DONORS!**

*Continued*

**DAV Shelby Twp.**

**Hill Gazette Post 143 Auburn Hills**

**Jewish War Veterans**

**Luis K Veterans@BRG**

**Marine Corp League**

**Military Order of the Purple Heart**

**PLAV 116 Dearborn Polish Legion of American  
Veterans Post 16**

**Polish Legion of American Veterans Post 116**

**Sons of the American Legion #14**

**State of MI Vietnam Veterans Commanders**

**VFW 334 Oxford**

**VFW 1669 Royal Oak**

**VFW District 5**

**VFW Post 1888 Trenton**

**VFW Post 2107**

**VFW Post 334 North Oakland**

**VFW Post 4037**

# **THANK YOU VETERANS ORGANIZATION DONORS!**

*Continued*

**VFW Post 4659 Old Settlers Shelby Twp.**

**VVA 259**

**VVA Chapter 528 Plymouth/Canton**

**VVA Chapter 9**

**VVA Motown**

**VVA State of MI Council**

# THANK YOU INDIVIDUAL DONORS!

**Alan Dunn**

**Allan Ness**

**Ames K**

**Anderson**

**Ann Richardson**

**Anthony Kaylin**

**Arnold E**

**Barbara Harrell**

**C Douglass Couto**

**Carol Richardson**

**Catherine Matthews**

**Christopher Pizzolo**

**Connie K**

**Corona G**

**Craign Dunn**

**Craig Wodecki**

**David Barnes**

**David Christie**

**David K**

**Debbie Heiser**

**Deborah Penrose**

**Dellies N**

**Dianne Biddle**

**Diane Webb**

**Dillon W Breen**

**Donald Haslett**

**Donna and James Laskosky**

**Douglas Couto**

**Dylan Larkin**

**Ed Rennell**

**Edward & Martha Henderson**

**Eric Moore**

**Fank Wendland**

**Filos J**

**Frederick S**

**Gary Corona**

**Gary Hermsen**

**Gibrael D**

**Gregory and Karen M**

**Hadcock K**

**Harry Hazlett**

**Haslett D**

**Howard Ambinder**

**Howard Rundell**

# **THANK YOU INDIVIDUAL DONORS!**

## *Continued*

<b>James &amp; Donna Laskosky</b>	<b>Karl Ames</b>
<b>James &amp; Melissa Crova</b>	<b>Kathleen Banks-Alvarez</b>
<b>James Fausone</b>	<b>Kenneth Rogge</b>
<b>James Ruma</b>	<b>Kevin Hadcock</b>
<b>Janina Jacobs</b>	<b>Kyle Cook</b>
<b>Jason Upton</b>	<b>Lambert M</b>
<b>Jeff Baker</b>	<b>Laurie and Bob Taylor</b>
<b>Jenna Bush</b>	<b>Lawrence Pabin</b>
<b>Jim Dimilia</b>	<b>Leo Schoenbaechler</b>
<b>John Peracchio</b>	<b>Louis Kolenc</b>
<b>John Potter</b>	<b>Margaret and Richard Yandora</b>
<b>Joe Molina</b>	<b>Marilyn Natchez</b>
<b>John Cramer</b>	<b>Mario Sanchez</b>
<b>John F</b>	<b>Marion Terrell</b>
<b>John McCandless</b>	<b>Mark Kriska</b>
<b>John Novak</b>	<b>Michael and Cheryl Paletta</b>
<b>John Perrachio</b>	<b>Mike Petraskzko</b>
<b>John Potter</b>	<b>Milano T</b>
<b>John Woelfel</b>	<b>Neider V &amp; J</b>
<b>Joseph Diaz</b>	<b>Neighbors R</b>
<b>Kaminski J</b>	<b>Newton S</b>
	<b>NO Richard McGee</b>

# THANK YOU INDIVIDUAL DONORS!

## *Continued*

**P Maxwell**

**Paco Beltran**

**Patterson Paletta**

**Pauline Pinard Bogaert**

**Ptrash P**

**Ramona Rudolph**

**Richard Parks**

**Robert Neighbors**

**Robert Paull**

**Robert Quail**

**Roy Dodson**

**S.L. & D.L. Newton**

**Shadd Whitehead**

**Steven Bielak**

**Sumerack G**

**Tara McCallum**

**Thomas S**

**Tracey Belotte**

**Valentina N**

**Wallace J and L**

**William J Bialkowski**

**William Knight**

**William Richards**

**Winford Knowles**

# THANK YOU COMMUNITY DONORS!



DETROIT METRO • WILLOW RUN  
WAYNE COUNTY AIRPORT AUTHORITY

**BSA Troop 1930**  
**Charlotte High School**  
**City of Southfield**  
**Detroit Tigers**  
**Detroit Red Wings**  
**Dimilia J Fidelity Charitable**  
**Donors in memory of Tim**  
**Wirkus**  
**Firefighters Local 741**  
**Grand River Cruisers**  
**HarleyFest**  
**Katke GC at Oakland**  
**University**  
**Knights of Columbus Council**  
**7311**

**Korean Emmanuel Assembly**  
**of God**  
**Portland High School**  
**Schoolcraft College**  
**Selfridge ANGB**  
**South Lansing Holt Rotary**  
**Club**  
**Ted Lindsay Foundation**  
**Troy Womens Charitable**  
**Association**  
**Whispering Willows Golf**  
**Course**

# THANK YOU BUSINESS DONORS!



**Antigua**  
**Better Made**  
**Brann's Steak House**  
**Bravo Cucina**  
**Buffalo Wild Wings**  
**Capers Steakhouse**  
**Carrabba's**  
**Car and Driver Magazine**  
**Carl's Golfland**  
**Claddagh**  
**CostCo Madison Hgts**  
**Dawn Donut Grand Blanc**  
**Dearborn Sausage**  
**Detroit Popcorn**  
**Diamond Jim Brady**  
**Einstein Bagels Troy**  
**Family Farm and Home**  
**General Dynamics Land Systems**  
**Gordon Food Service**  
**Guernsey Farms Dairy**  
**Hickory Creek GC**  
**Hopcat**

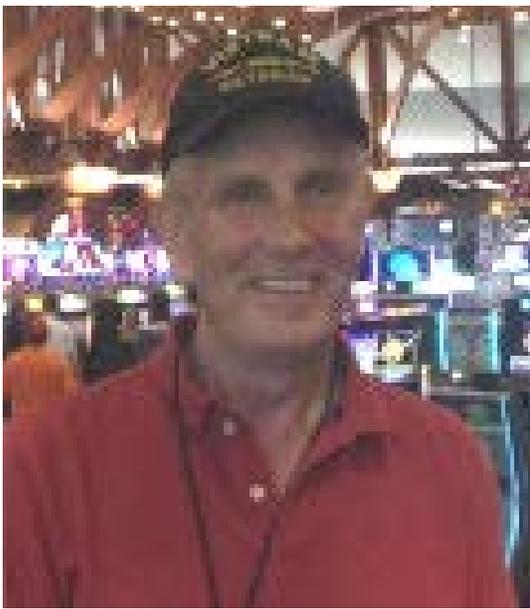
**Health D&P**  
**Illy**  
**Jimmy Johns**  
**Kindle Fire**  
**Lake Forest GC**  
**Leo's Coney Island**  
**Little Bill's Trophies**  
**McNaughton & Gunn**  
**Maggiano's**  
**Maple Hill GC**  
**Papa Joe's**  
**Paradies Lagardere**  
**Plum Market**  
**Potbelly**  
**Radrick Farms**  
**Roman Village**  
**Selfridge ANB**  
**Steve and Rocky's**  
**Treetops Resort**  
**Todd Wenzel Buick GMC**  
**Unlimited Nail Spa**  
**Wendys**



**THANK YOU  
TO OUR  
PREMIER  
SPONSOR**



**DELTA**



# In Tribute to TIM WIRKUS

August 9, 1947 - November 10, 2018

Tim passed away while on duty at the Freedom Center serving those who serve us. Tim's love for his country has been a mainstay throughout his life. He joined multiple veteran organizations and became an advocate for returning veterans seeking assistance.

It was a passion that would drive him until his final days. In 2011, Tim helped us open the Freedom Center. The Freedom Center would become a second home for Tim, volunteering almost continuously for the next seven years.



Tim touched so many lives during his time with us it is futile to take count. His love for country and service is an inspiration from which we can all take notice. There is no doubt Tim was as filled with happiness, satisfaction, and joy when he passed, spending every available moment he had with his love, Lori, or serving the community he called home.

# **MAFHC BOARD OF DIRECTORS**

**Kenneth S. Pratt, President  
Colonel, USAF (Ret)**

**Stephen Ihrig, Secretary/Treasurer  
Captain, USN (Ret)  
Attorney**

**Melonie Colaianne, Director  
Masco Foundation President (Ret)**

**Patrick Colbeck, Director  
CEO, MAFHC**

**Carol Ann Fausone, Director  
Brigadier General, USAF (Ret)**

**Howard F. Rundell Jr., Director  
Captain, USN (Ret)**

**Mike Greiger, Director  
Colonel USAFR (Ret)**



**"The Freedom Centers have enjoyed a level of success beyond our greatest expectations. That success is the product of the dedication of our cadre of volunteers who staff the Centers three-hundred sixty-five days a year and the continued generous support of our sponsors, not only at the corporate level but also in great part to that provided by individuals and local civic and veterans organizations. We are very proud of the work performed by that inspired team allowing the Freedom Centers to continue 'Serving Those Who Serve Us'."**

**- Howard Rundell, Co-Founder and Director**

**"Prior to the founding of the MI Freedom Center, the only recognition of the sacrifices made by our men and women in uniform as well as their families was a sign thanking them for their service as they walked into baggage claim. We needed to do better...and we have, thanks to an outpouring of support from people throughout Southeast Michigan and beyond. We are poised to do even more to fulfill our mission of serving those who serve us."**

**- Patrick Colbeck, Co-Founder and Director.**



# MAFHC STAFF

## **Patrick Colbeck, CEO, Board Director<sup>(1)</sup>**

Primary Duties: Financial Management, Fundraising, Staff Management, Board Coordination, Public Relations

## **Dave Duey, Director of Operations<sup>(2)</sup>**

Primary Duties: Logistics, Troy MEPS Volunteer Coordinator, Security Management, Donor Management System

## **Matt Garris, DTW Operations Coordinator<sup>(3)</sup>**

Primary Duties: DTW Volunteer Coordination

## **Sarah Bufford-Wallace, Lansing Operations Coordinator<sup>(4)</sup>**

Primary Duties: Lansing Volunteer Coordination

(1) Patrick Colbeck assumed CEO duties on March 6, 2019. Hude Legal Services filled that role prior to his appointment.

(2) Dave Duey was first hired on July 1, 2016. He assumed duties of Tim Wirkus upon his passing and now serves as Director of Operations.

(3) Matt Garris assumed DTW Operations Coordinator duties on November 28, 2016

(4) Sarah Bufford-Wallace assumed Lansing Operations Coordinator duties on January 1, 2019. John Potter filled that role prior to her appointment.

A photograph of an airplane cabin interior, showing rows of seats and overhead storage bins. The image is used as a background for the top portion of the page.

**We've moved our  
headquarters to Troy!**

Gate  
**A43**

***New Address***  
**755 W. Big Beaver Road**  
**Suite 2020**  
**Troy, MI 48084-4925**

***New Phone***  
**313-744-7507**

The following organizations provided valuable contributions which ensured the completion of the North Terminal Freedom Center project:

TFCY The Johnson  
Company, Inc.  
GSA, Inc.  
Great Lakes The and  
Capital Flooring, Inc.  
Condon Piping, Inc.  
Zeno Beach  
C270 Account Association  
Wingspan Development  
HBF APD JV LLC

**Your support helps us  
to fulfill our mission of  
serving those who  
serve us**

**TEXT-TO-GIVE**  
CENTER  
Text amount of your donation  
(Example: "20")  
313-818-1046  
to  
313-818-1046

***Let your Donor-Advised Fund know you would like to support the MI Armed Forces Hospitality Center or contact us at 313-744-7507 if you are interested in supporting an MAFHC Endowment Fund***

# Stay Connected



[www.mifreedomcenter.org](http://www.mifreedomcenter.org)

(Sign-up for email updates)



Michigan Armed Forces Hospitality Center



@mafhc11



MI Freedom Center



Instagram

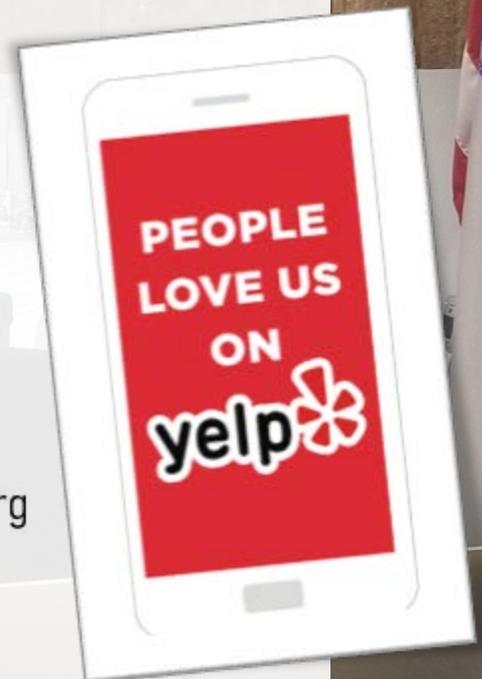
MIFreedomCenter



[info@mifreedomcenter.org](mailto:info@mifreedomcenter.org)



(313)744-7507



Michigan Armed Forces Hospitality Center, Inc  
755 W. Big Beaver Road, Suite 2020  
Troy, MI 48084-4925