



## Lovely Pop-Up Picnics LLC – Policies & Guidelines

### Booking Requirements

- 30% deposit required at the time of booking to secure your picnic. The total balance is due by the date of the picnic. Payment instructions will be emailed upon booking.
- Picnics for 2–3 guests must be booked at least 3 days in advance; 4–8 guest picnics must be booked at least 4 days in advance.
- Special event picnics (e.g., birthdays, graduations, bridal showers) with custom themes or add-ons require a 50% deposit and must be booked at least 7 days in advance. Fees vary based on customization requests.

### Picnic Locations Policy

- Picnic setups can be done at parks, beaches, or private backyards.
- Please review park rules prior to booking.
- The chosen location must be provided at the time of booking to be vetted for safety and accessibility.
- Locations must be within Saint Lucie or Martin County. Setups in Indian River and Palm Beach Counties may incur an additional travel fee.
- Lovely Pop-Up Picnics LLC reserves the right to decline a location if deemed unsafe, inaccessible, or not permissible. Deposits will be fully refunded in such cases.

### Refunds & Reschedules

- If weather is deemed unfavorable by the client or owner on the picnic day, you may reschedule at no charge or cancel and forfeit the deposit.
- If the owner cancels or reschedules, you will receive a full refund plus 10% off your current or next booking.
- Cancellations made within 2 days of booking are eligible for a full deposit refund.

- Cancellations made after 2 days will forfeit the deposit.
- Picnics may be rescheduled up to 2 days in advance at no charge. Same-day reschedule requests incur a \$30 fee.

## **Safety & Customer Conduct**

- Customers are responsible for their own safety and well-being during the picnic.
- Lovely Pop-Up Picnics LLC is not liable for injuries or damages resulting from customer negligence.
- Respect and protect the picnic location and equipment. Setups must not be left unattended.
- Keep noise levels reasonable and respectful of surrounding areas.
- Dispose of all trash and waste properly.