

# Lovely Pop-Up Picnics LLC – Policies & Guidelines

#### **Booking Requirements**

- 30% deposit required at the time of booking to secure your picnic date. The total balance is due by the date of the picnic. Payment instructions will be emailed upon booking.
- Picnics for 2–3 guests must be booked at least 3 days in advance; 4–8 guest picnics must be booked at least 4 days in advance.
- Special event picnics (e.g., party over 8, birthdays, graduations, bridal showers) with custom themes or add-ons require a 50% deposit and must be booked at least 7 days in advance. Fees vary based on customization requests.

## **Picnic Locations Policy**

- Picnic setups can be done at parks, public beaches, or private backyards.
- Please review park rules and regulations prior to booking.
- The chosen location must be provided at the time of booking to be vetted for safety and accessibility.
- Locations must be within Saint Lucie County. Setups in Nearby Counties can be done but will have additional travel fee.
- Lovely Pop-Up Picnics LLC reserves the right to decline a location if deemed unsafe, inaccessible, or not permissible. Deposits will be fully refunded in such cases.

#### **Refunds & Reschedules**

- If weather is deemed unfavorable by the client or owner on the picnic day, you may reschedule at no charge or cancel and forfeit the deposit.
- If the owner cancels or reschedules, you will receive a full refund plus 10% off your current or next booking.
- Cancellations made within 2 days of booking are eligible for a full deposit refund.
- Cancellations made after 2 days will forfeit the deposit.

• Picnics may be rescheduled up to 2 days in advance of scheduled picnic date at no charge. Same-day reschedule requests (not related to weather concerns) incur a \$50 fee.

## **Safety & Customer Conduct**

- Customers are responsible for their own safety and well-being during the picnic.
- Lovely Pop-Up Picnics LLC is not liable for injuries or damages resulting from customer negligence.
- Customers will respect and protect the picnic location and equipment. Setups must not be left unattended. Any damages incurred, including breakage or stains to equipment, will result in a fee of up to \$200.
- Customers will keep noise levels reasonable and respectful of surrounding areas.
- Customers will dispose of all trash and waste not associated with what was provided with picnic properly.

have read and understand the above policies and guidelines and agree to adhere.
Signature:
Date: