



## Eryri Retreat 2026

### Retreat Terms and Conditions.

**All parties should make themselves aware of the terms and conditions of this event, and accept the risks associated with it**

**The organisers of this retreat, as defined below, accept bookings subject to the following terms and conditions:**

#### Definitions

1. **Organisers** -refers to Diane Warburton, owner of Stitchscape and Carie Mason, owner of Bright Quilting.
2. **Clients** - refers to retreat participants. All participants must be aged 18 or over
3. **Retreat** – refers to the event being organised to take place at the Ixora Hotel & Spa, Dolgarrog, Conwy, LL32 8QE, Wales, United Kingdom. The retreat will run from 10am Monday 16<sup>th</sup> March 2026 to 4pm Thursday 19<sup>th</sup> March 2026

#### Acceptance

4. Written confirmation of the booking will be provided by the organisers to the clients and upon receipt of the booking fee

## Fees and payment terms

5. The cost of the retreat includes: -

- Three nights Bed and Breakfast in Hotel Room with Ensuite
- Four light lunches
- Three evening meals in the private dining room
- Tea/Coffee and biscuits available between 10am and 4pm daily (all other beverages can be purchased at the bar)
- Access to the spa, normally £40, discounted to £25 which can be booked with the hotel either prior to arrival or during your stay – subject to availability
- Access to the large Snowden Room at the hotel between 8am and midnight to enable you to sew or chat or both to your heart's content.
- Access to the Snowden Room until 4pm 19<sup>th</sup> March 2026.
- two group leaders/teachers
- If you are booked as a beginner, you will receive a minimum of an hour's teaching per day on the set project.

6. The cost for a single occupancy room is £800.00

The cost for a shared room is £635.00 each

The cost for an accessibility room with single occupancy is £800.00

The cost for beginners in a single occupancy room is £900

Room upgrades are available at extra cost - please contact the Organisers.

A non-refundable booking fee of £100 per person will be taken in order to confirm the booking and reserve a room.

In the event of shared occupancy, each client will pay their £100 booking fee i.e. £200 total.

In the event that the client wishes to downgrade their accommodation after money has been paid, the client will not be entitled to any refund.

In regards to any upgrades after payment, the new price will apply

7. After deposit payment, the remaining balances will be: -

Single occupancy £700.00

Shared occupancy £535 per person

Accessible occupancy £700

Beginner single occupancy £800

All balance payments are due by **31<sup>st</sup> January 2026 at 12 noon**

8. All retreat payments to be made into your organisers' bank account .  
Please pay your money into the bank account of the organiser that you made made contact with:

Diane Warburton  
Name: Stitchscape  
Account Number: 36117392  
Sort Code: 04-03-33

### **Clients' responsibilities**

9. The price doesn't include the costs of travelling to and from the retreat. These are the sole responsibility of each client.
10. Every client is responsible for their own personal medical needs/ requirements for the duration of the retreat. An information form will be sent to you closer to the date.
11. It is the sole responsibility of each client to ensure the balance of the costs for the retreat are paid in full and on time as per clause 8

### **Cancellation by the client**

12. If the client wishes to cancel their booking, they must provide notification to the organisers in writing.
13. In the event of cancellation, if the organisers are able to secure a new booking to fill the said space, the client will be reimbursed their booking fee. However, reimbursement of the booking fee is entirely dependent upon the vacating space being filled.
14. No refunds will be made after January 31st 2026

### **Cancellation by the organisers**

15. The organisers will endeavour to fulfil confirmed bookings; however, they reserve the right to cancel a scheduled retreat date or an individual booking. Should the retreat be cancelled a full refund of all monies paid by the clients will be made (minus credit card charges where applicable).

### **Services**

16. The organisers reserve the right to alter any teacher or activity if deemed necessary.

### **Complaints**

17. In the event of any complaint, the client will notify the organisers as soon as possible, so that an understanding or solution can be found.

## **Conduct**

18. The client must behave in a respectful manner during the course of the retreat, and not conduct any of the following behaviour (not an exhaustive list):-
- not use the property for any offensive, noisy, dangerous, illegal, entertainment, immoral or improper purposes
  - not do anything which may be considered to be a nuisance or annoyance to any hotel customers or staff
  - ensure all retreat fixtures, fittings and furniture and effects are kept in a clean and good condition and shall replace any articles which are destroyed or missing with articles of a similar kind and of equal value.

## **Media**

19. The organisers would appreciate being able to take photographs and recordings of the clients during the retreat. It helps us keep happy memories for us all, as well as showing other quilters what a retreat with us is all about. You know the power of them but others may be nervous. We can help those people. The clients accept and agree that any photographs and recordings may be used by the organisers including but not limited to its website, promotional material and adverts. If this is a problem, please let the organisers know, so that we can avoid you in photos.

## **Law and Jurisdiction**

These terms and conditions shall be governed in accordance with the laws of the United Kingdom. The clients' consent to the exclusive jurisdiction of the English courts in all matters regarding them.

## **Special circumstances (Force Majeure)**

Any act, event, omission or accident, outside the reasonable including but control of the organisers but not limited to any act of god, war, riot, civil commotion, malicious damage, compliance with and law or government order, rule regulation or direction, accident, breakdown of plant or machinery, fire flood, storm, adverse weather, default of suppliers or subcontractors, strikes, lock outs or other industrial disputes, failure of a utility service or transport network, global health issue and pandemic, including Covid.

FINALLY, Please remember to pack a big smile in your bag and wear it for your full retreat. We will have ours on show or in our back pockets.