



Eryri Retreat

Retreat Terms and Conditions.

All parties should make themselves aware of the terms and conditions of this event, and accept the risks associated with it

The organisers of this retreat, as defined below, accept bookings subject to the following terms and conditions:

Definitions

1. **Organisers** -refers to Diane Warburton, owner of Stitchscape and Carie Mason, owner of Bright Quilting.
2. **Clients** - refers to retreat participants. All participants must be aged 18 or over
3. **Retreat** – refers to the event being organised to take place at the Hilton Garden Inn, Dolgarrog, Conwy, LL32 8QE, Wales, United Kingdom. The retreat will run from 10am Friday 4th April 2025 to 4pm Monday 7th April 2025

Acceptance

4. Written confirmation of the booking will be provided by the organisers to the clients and upon receipt of the booking fee

Fees and payment terms

5. The cost of the retreat includes: -
 - Three nights Bed and Breakfast in Hotel Room with Ensuite
 - Four light lunches

- Three evening meals in the private dining room
- Tea/Coffee and biscuits available between 10am and 4pm daily (all other beverages can be purchased at the bar)
- Access to the spa, normally £40, discounted to £25 which can be booked with the hotel either prior to arrival or during your stay – subject to availability
- Access to the large Snowden Room at the hotel between 8am and midnight to enable you to sew or chat or both to your heart's content.
- Access to the Snowden Room until 4pm 7th April 2025.
- two group leaders/teachers

6. The cost for a single occupancy room is £750.00
 The cost for a shared room is £585.00 each
 The cost for an accessibility room with single occupancy is £750.00
 Room upgrades are available at extra cost - please contact the Organisers.

A non-refundable booking fee of £100 per person will be taken in order to confirm the booking and reserve a room.

In the event of shared occupancy, each client will pay their £100 booking fee i.e. £200 total.

In the event that the client wishes to downgrade their accommodation after money has been paid, the client will not be entitled to any refund.

In regards to any upgrades after payment, the new price will apply

7. The remaining balances will be: -
 Single occupancy £650.00
 Shared occupancy £485 per person
 Accessible occupancy £650
 All balance payments are due by **1st March 2025 at 12 noon**

8. All retreat payments to be made into your organisers' bank account .
 Please pay your money into the bank account of the organiser that you made made contact with:

Diane Warburton
 Name: Stitchescape
 Account Number: 36117392
 Sort Code: 04-03-33

Clients' responsibilities

9. The price doesn't include the costs of travelling to and from the retreat. These are the sole responsibility of each client.
10. Every client is responsible for their own personal medical needs/ requirements for the duration of the retreat
11. It is the sole responsibility of each client to ensure the balance of the costs for the retreat are paid in full and on time as per clause 8

Cancellation by the client

12. If the client wishes to cancel their booking, they must provide notification to the organisers in writing.
13. In the event of cancellation, if the organisers are able to secure a new booking to fill the said space, the client will be reimbursed their booking fee. However, reimbursement of the booking fee is entirely dependent upon the vacating space being filled.
14. No refunds will be made after March 1st 2025

Cancellation by the organisers

15. The organisers will endeavour to fulfil confirmed bookings; however, they reserve the right to cancel a scheduled retreat date or an individual booking. Should the retreat be cancelled a full refund of all monies paid by the clients will be made (minus credit card charges where applicable).

Services

16. The organisers reserve the right to alter any teacher or activity if deemed necessary.

Complaints

17. In the event of any complaint, the client will notify the organisers as soon as possible, so that an understanding or solution can be found.

Conduct

17. The client must behave in a respectful manner during the course of the retreat, and not conduct any of the following behaviour (not an exhaustive list):-
 - not use the property for any offensive, noisy, dangerous, illegal, entertainment, immoral or improper purposes

-not do anything which may be considered to be a nuisance or annoyance to any hotel customers or staff

-ensure all retreat fixtures, fittings and furniture and effects are kept in a clean and good condition and shall replace any articles which are destroyed or missing with articles of a similar kind and of equal value.

Media

18. The organisers would appreciate being able to take photographs and recordings of the clients during the retreat. The clients accept and agree that any photographs and recordings may be used by the organisers including but not limited to its website, promotional material and adverts. If this is a problem, please let the organisers know, so that we can avoid you in photos.

Law and Jurisdiction

19. These terms and conditions shall be governed in accordance with the laws of the United Kingdom. The clients' consent to the exclusive jurisdiction of the English courts in all matters regarding them.

Special circumstances (Force Majeure)

20. Any act, event, omission or accident, outside the reasonable including but control of the organisers but not limited to any act of god, war, riot, civil commotion, malicious damage, compliance with and law or government order, rule regulation or direction, accident, breakdown of plant or machinery, fire flood, storm, adverse weather, default of suppliers or subcontractors, strikes, lock outs or other industrial disputes, failure of a utility service or transport network, global health issue and pandemic, including Covid.

FINALLY, Please remember to pack a big smile in your bag and wear it for your full retreat. We will have ours on show or in our back pockets.