

# Network of the National Library of Medicine Support of Medical Library Association's Disaster Information Specialization

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## Who are we?

**What is the Network of the National Library of Medicine?** As the field force of the National Library of Medicine, the mission of NNLM is to advance progress of medicine and improve public health by increasing information access to people in the U.S.

**What is the MLA Disaster Information Specialization (DIS)?** According to MLA, "this program provides training and recognition for librarians and others who rely on information for their work in disaster preparedness and response."

## Purpose

NNLM supports MLA DIS by building and hosting a high-quality, timely, community-driven series of webinars which offer MLA CE that count toward DIS.

The series equips learners with foundational skills in managing access to essential health-related information. These skills enable learners to provide services for supporting disaster mitigation, preparedness, response, and recovery.

## Past Webinars

### Ransomware Attacks: What Medical Librarians Need to Know

Hosted by NNLM Region 7 and presented by:

- Steve Long, President and CEO of Hancock Health in Greenfield, IN
- Alice Stokes, Research and Education Librarian at the University of Vermont

The image shows a preview of the webinar content. It includes a slide titled 'What it Looked Like...' with a screenshot of a ransomware attack interface. Another slide titled 'The Aftermath' shows various documents and charts. A 'Timeline of recovery: 83 days' is shown with key dates: OCT. 28 (Attack begins), NOV. 12 (Access to some medical records restored), NOV. 23 (Access to all medical records restored), DEC. 2 (Discovered shared connection between hospital and cyber), DEC. 8 (College of Medicine and hospital form plan to restore connection), and JAN. 21 (Full access to library resources from hospital restored). A 'How did we react?' section shows a bar chart with categories: Flexibility, Alternatives, Outreach, and Persistence.

This webinar aimed to prepare medical librarians to initiate plans for responding to ransomware attacks. Steve Long shared his experiences with mobilizing disaster response procedures after a ransomware attack. Alice Stokes detailed ways that library services were impacted by a ransomware attack on the University of Vermont Health Network in Burlington, VT on October 28, 2020.

### Creating a One Page Plan to Promote a Coordinated Response to a Disaster

Hosted by NNLM Region 1 and presented by:

- Dan Wilson, Associate Director for Collections & Library Services at the University of Virginia Health Sciences Library

The image shows a preview of the webinar content, which is a one-page disaster plan. It includes sections for 'EMERGENCY RESPONSE COORDINATOR', 'CRITICAL CONTACT INFORMATION', 'COMMUNICATIONS PLAN', 'CONTINUITY OF OPERATIONS PLAN', and 'RELOCATION STRATEGY'. Each section contains detailed procedures and contact information for various roles and departments.

The purpose of the webinar was to introduce attendees to the benefits of having a one page disaster plan, which contains information such as the duties of an emergency response coordinator, critical contact information, communications and continuity of operations plans, a succinct list of response procedures, and a relocation strategy.



**All NNLM webinars are free to attend and open to the public**

## What are people saying?

"Well-paced and very informative!"

"...if this happens where I work, I will [understand] what's going on..."

"Valuable information about how to deal with a serious disruption in services."

"Very fascinating."

