

Below are our booking terms and conditions. Please ensure that you read them carefully. Thank you.



Edu-Play Terms and Conditions. These apply to stay and play and holiday club sessions.

By enrolling your child you confirm that you have read, understood, and agreed to the following terms and conditions:

1. Participation

Enrolment in Edu-Play sessions constitutes acceptance of these terms and conditions.

2. Age Requirement

Children must fall within the specified age range to participate. It is the responsibility of parents or guardians to ensure their child meets this requirement, unless otherwise stated.

Playgroup 3-5 years

Holiday club 4-11 years

3. Health and Safety

- The health and safety of all participants is our top priority.
- If your child is unwell, please do not attend the session to help prevent the spread of illness.
- A qualified first aider will be present, and a first aid kit will be available in case of accidents.
- At our playgroup sessions parents or guardians are fully responsible for their child's safety and well-being throughout the session.
- We are a NUT FREE setting, so please ensure your child does not bring nuts or nut based products.
- Please inform the club as soon as possible if your child has an allergy or SEND need.

4. Photography and Media Consent

- By enrolling, you consent to the use of photographs or videos taken during sessions for promotional or educational purposes.
- If you prefer your child not be photographed or filmed, please notify us in writing via email before your session.

5. Payment and Refunds

- Payment is required at the time of registration.
- All bookings are non-refundable and non-transferable.

6. Cancellation Policy

Edu-Play reserves the right to cancel or reschedule sessions due to unforeseen circumstances. In such cases, we will make every effort to inform participants in advance and offer alternative arrangements where possible.

7. Liability Waiver

Edu-Play is not responsible for any injuries, accidents, or loss of personal belongings during playgroup sessions.

8. Changes to Terms and Conditions

We may update these terms and conditions at any time. Any changes will be communicated via email or posted on our website.

9. Marketing Communications

By accepting these terms, you agree to receive marketing emails from Edu-Play, keeping you informed about upcoming events and activities.