



NEWSLETTER

Manitoba Dental Assistants Association

A MESSAGE FROM MDAA PRESIDENT

NAVROOP RANDHAWA

My name is Navroop Randhawa, and I am pleased and honoured to serve as President of the Manitoba Dental Assistants Association. I would like to begin by sincerely thanking Heather Brownlee for her leadership, dedication, and guidance over the past several years. Her commitment to the profession and to the MDAA has helped build a solid foundation for the future.

As a practicing dental assistant, I have always cherished every aspect of dental assisting, especially orthodontics. My journey in dentistry began in 2006 when I entered dental school in India. After graduating as a dentist in 2012, I immigrated to Canada in 2014 with a dream of continuing to work in the dental profession. I deeply appreciated every opportunity that came my way and proudly graduated from CDI College as a dental assistant in 2016.



Personally, and professionally, I strive to be hardworking, positive, approachable, and a good listener. I look forward to leading the MDAA during my term as President and continuing to support and advocate for Registered Dental Assistants across Manitoba.

Over the last few months, the MDAA has remained active and engaged within our profession and community. We hosted a successful Spring Continuing Education event featuring two excellent speakers and valuable learning opportunities for our members. We also hosted the MDAA Lounge at the 2026 MDA Convention, which had a fantastic turnout and offered a wonderful opportunity to connect with RDAs from across the province.

In conjunction with the convention, we held our second hybrid Annual General Meeting, allowing members both in-person and virtual opportunities to take part and stay involved with the association. We are also pleased to welcome Uliana Kapy as a new member of our Board of Directors.

I also had the pleasure of presenting two awards to very deserving students at the Red River College Polytechnic Dental Assisting Graduation. Special congratulations to MDAA award recipients Brooke Rugg and Jonabelle Ann Pavia for their outstanding achievements, and congratulations to the entire Class of 2026 on all of their hard work.

In addition, the Board is currently working on an exciting initiative that would see Registered Dental Assistants providing brushing and flossing support for residents in personal care homes throughout Manitoba. We are hopeful this program will further highlight the vital role RDAs play in promoting oral health and improving quality of life within our communities.

Thank you to all our members for your continued support, dedication, and passion for the profession. I look forward to connecting with many of you throughout the coming year and working together to continue strengthening and growing our association.



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EXECUTIVE DIRECTOR REPORT

As we move into summer, I want to take a moment to reflect on a busy and productive season for the Manitoba Dental Assistants Association.

This spring, we hosted a successful Continuing Education event featuring two outstanding speakers who delivered engaging presentations and valuable learning opportunities for our members. Thank you to everyone who attended and helped make the day a success.



We also enjoyed another successful Annual Convention, where the MDAA Lounge once again provided a welcoming space for members to connect, recharge, and engage with the Association throughout the event. It was wonderful to see so many familiar faces and have meaningful conversations with members from across the province.

One of the highlights of the convention for me was participating in a panel discussion alongside fellow executive directors from Manitoba's dental organizations. We spoke on Respectful Workplaces: Addressing Bullying and Harassment. These conversations matter, and it was an honour to be part of it alongside such great colleagues. Thank you to Alex Zlatin and the team at Mint Ops for bringing it all together.

We held our second hybrid Annual General Meeting, allowing members to participate either in person or virtually. The hybrid format continues to improve accessibility and member engagement. During the meeting, we welcomed Uliana Kapy to the Board of Directors and Navroop Randhawa as the Association's new President. We are excited to work alongside them and benefit from their leadership and perspectives.

I also had the pleasure of attending the Red River College Polytechnic Dental Assisting Graduation. Congratulations to the Class of 2026 on reaching this important milestone. Special congratulations to MDAA award recipients Brooke Rugg and Jonabelle Ann Pavia for their outstanding achievements.

Behind the scenes, the Association continues to actively advocate for the dental assisting profession. We remain engaged in discussions and initiatives that impact Registered Dental Assistants in Manitoba and are committed to ensuring that the voice of dental assistants is represented as important conversations about the future of our profession continue.

Thank you to our members, Board of Directors, and partners for your ongoing support and dedication. I wish everyone a safe and enjoyable summer.



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MANITOBA DENTAL ASSOCIATION

DENTAL ASSISTANT REPRESENTATIVE FOR THE BOARD OF DIRECTORS

Trina Bourgeois brings over 35 years of dedicated dental assisting experience to her leadership roles. She began her career in general practice in 1989 before transitioning to the specialized field of Endodontics, where she has spent the last 20 years thriving in a dynamic, continuous learning environment.

Trina's commitment to her profession extends far beyond the clinic. She has been actively involved in dental association work throughout her career, including a recent 14-year tenure with the Manitoba Dental Assistants Association (MDAA), where she served as President for nearly four years. Today, Trina continues her advocacy and governance work as a Board Member for the Manitoba Dental Association (MDA), utilizing her deep clinical expertise and leadership experience to support the dental community.



Purpose of the MDA

- The Manitoba Dental Association is the voice of the profession of dentistry in Manitoba.
- It is the legislated, self-governing body responsible for the regulation of dentists and dental assistants.
- It serves to protect the public interest by ensuring safe, ethical care by licensed members.
- It provides professional services and support to the dentists of Manitoba.

As the Dental Assistant Representative on the Board of Directors for the Manitoba Dental Association (MDA), I am proud to advocate for Registered Dental Assistants (RDAs) across our province. In this role, I strive to provide valuable insight and foster open, effective communication between frontline dental professionals and the Board. I am committed to ensuring the perspectives of RDAs are heard and considered in discussions that impact our profession.

I welcome your feedback, questions, and ideas, and encourage you to connect with me through Facebook or through the Manitoba Dental Assistants Association (MDAA). Together, we can continue to strengthen and advance the dental assisting profession in Manitoba.



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HELPING KIDS SMILE BRIGHTER ACROSS MANITOBA

Tooth Fairy Saturday – June 13, 2026

We are proud to share highlights from this year's Tooth Fairy Saturday, held on June 13, 2026. This event is a wonderful community initiative dedicated to helping children smile brighter across Manitoba.

A special thank you to Michaela Kissova-Bouska for sharing these photos. We were also thrilled to see several of our recent graduates volunteering their time and talents, including Anne, Mandy, and Katie. Their enthusiasm and commitment to community care truly reflect the spirit of the profession.

We would also like to recognize Dr. Hamideh Alai-Towfigh for generously volunteering and supporting this meaningful event.

Tooth Fairy Saturday continues to make a positive impact by providing children and families with access to oral health support, education, and compassionate care. We are grateful to everyone who contributed their time and energy to making the day such a success.



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SUMMER SPORTS WITH THE MDAA

MDAA NIGHT @ SEA BEARS GAME
MDAA & WINNIPEG SEA BEARS

**THE WINNIPEG SEA BEARS
WELCOME MDAA MEMBERS**

Get 20% off tickets to our July 12th
game vs Calgary at the QR code below,

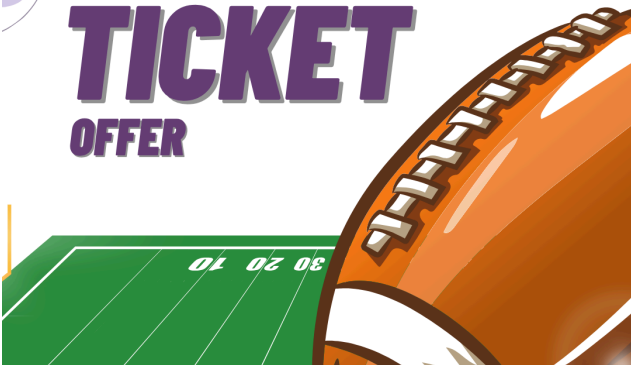


Watch your favourite summer sports at a discounted rate with our exclusive ticket offers! Full details on our website!

 **MDAA**
Manitoba Dental Assistants Association

**W WINNIPEG
BLUE BOMBERS** 2026 Season

**TICKET
OFFER**



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IMPORTANT REMINDER: PROPER DOCUMENTATION IS KEY WHEN SUBMITTING A COMPLAINT

Recently, a formal complaint was submitted regarding improper practices at a dental clinic. Unfortunately, due to missing and insufficient documentation, the Manitoba Dental Association (MDA) was unable to properly investigate the concern and the case could not move forward.



To ensure your concerns are taken seriously and can be fully investigated, it is essential that all complaints include the following information:

Required Documentation when submitting a claim:

- Full names of all staff directly involved or present (e.g., Dentist, Registered Dental Assistant/ RDA, Registered Dental Hygienist/ RDH, office trained assistants, office/administrative personnel)
- Name of the clinic (including location if there are multiple)
- Exact date and time of the incident
- A clear written statement outlining your firsthand experience and the sequence of events

These details provide the foundation needed for a fair and thorough investigation.

The MDA requires that you identify yourself when submitting a complaint, anonymous complaints are not accepted. However, the MDAA is always ready to support and advocate for you. If you choose, you may copy the MDAA on your complaint submission so we can follow the process and assist where appropriate.

Your voice matters, and with proper documentation, it can make an impact. If you have questions about the process or need guidance before submitting a concern, please reach out to us anytime.



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SCHOLARSHIP OPPORTUNITIES: INVEST IN YOUR PROFESSIONAL GROWTH

Are you looking to advance your dental assisting career? The Manitoba Dental Assistants Association is proud to offer scholarship opportunities to support the continued education and professional development of our members and their dependents!

Whether you're pursuing specialized training, attending workshops or conferences, or enrolling in a course to expand your skills, the MDAA is here to help you reach your goals. These scholarships are designed to reduce financial barriers and empower dental assistants to grow within the profession. Applications are now open. Take the next step in your career and apply today! For more information and to access the application form, visit our website. The new seasons deadline is September 30th, 2026!



RRC POLYTECH GRADUATION

A huge congratulations to the Dental Assistant Graduating Class of 2026 from Red River College Polytech. Your journey has been inspiring, and we're thrilled to celebrate this milestone with you.

Special recognition goes to Brooke Rugg and Jonabelle Ann Pavia who were awarded for their outstanding professional conduct and qualities that characterize a true professional. Your dedication and exemplary behavior set a high standard for all.



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GIGGLE & GRIN!



From all of us at the Manitoba Dental Assistants Association



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