



Marana Police Department

Detail Incident Report for 1701-0749

COPY

Nature: C16

Address: W TANGERINE RD & N TANGERINE
CROSSING DR
Marana AZ

Location: Marana Police Beat 4

Offense Codes: 5403

Received By: Long-Spencer,Pa

How Received: Telephone

Agency: MPD

Responding Officers: Baker,Caylee Nguyen.Quan

Responsible Officers: Baker,Caylee

Disposition: Closed unassigned 01/19/17

When Reported: 13:34:41 01/19/17

Occurred Between: 13:30:33 01/19/17 and 13:30:33 01/19/17

NARRATIVE:

1701-0749 NARRATIVE #468

BWC ACTIVATED BY OFFICER NGUYEN #454

On January 19th, 2017 at 1334 hours dispatch advised Charolette Preston, the reporting party had contacted police wishing to file a report reference a past occurred criminal damage claim. I spoke with Charolette via the telephone, after speaking with her we decided to meet at Tangerine Rd/ Tangerine Crossing, the location where the incident occurred.

Upon arrival I spoke with Charolette. She advised that on June 23rd, 2016 she was contacted by a Captain Kasmar who informed her that an unnamed Tucson Police Department (TPD) officer had hit the entry gate located at Tangerine and Tangerine Crossing with their patrol vehicle. Charolette stated Captain Kasmar informed her the individual had informed his chain of command and that the information had been forwarded to TPD's risk management department. Charolette advised that from June of 2016 to December of 2016 she had multiple communications with Captain Kasmar via email. Charolette stated she told by Captain Kasmar to get estimates for the repairs needed. Charolette advised she received estimates from two different companies, Antech Corporation quoted her \$10,500 to repair the gate. The second company, Eagle Gateworks Inc, quoted \$7,306.70 to repair the gate. Charolette was advised that the information regarding the incident had then been forwarded to risk management. Charolette advised that on December 12th, 2016 she received an email from Martha Castro with the forms necessary to submit her claim to the claims department.

Charolette stated that she returned the forms via regular mail to the City of Tucson on December 21st.

Charolette advised that on December 27th, 2016 she received notice from the City of Tucson that she had missed the 180 day deadline to submit her claim. The notice advised that since she missed the deadline the city was unable to consider her claim. At the time Charolette stated she was unaware of Arizona Revised Statute 12-821.01, which pertains to the 180 day deadline.

Charolette stated that if the City of Tucson was not going to pay for the damages she needed to find out which officer had hit the gate, because they would be responsible. Charolette advised that another TPD officer, Lieutenant Graves, who also lives in the neighborhood had advised Charolette that she should contact the Marana Police Department and make a report with us reference the damaged gate.

Pictures of the gate were taken and later placed into evidence at the Marana Police Substation, located at 5100 W Ina.

On January 20th, 2017 I attempted to contact Charolette via telephone, with negative results. I did however leave a voice mail informing Charolette that a report had been written documenting the incident, and our command staff would be contacting Deputy Chief Kasmar reference the incident.

Assigned To:	Detail:	Date Assigned: **/**/**
Status:	Status Date: **/**/**	Due Date: **/**/**

Case History:

Case Notes:

Radiolog:

Unit: T468M	Enroute: 13:37:10 01/19/17	Arrived: 14:08:22 01/19/17
	Completed: 15:47:40 01/19/17	

COPY

CONTACT:

Name: PRESTON, CHARLOTTE E.

Name Number: 1839041

Race: 5

Sex: F

DOB: [REDACTED]

Address: [REDACTED]

Home Phone: [REDACTED]

EVIDENCE INFORMATION:

Item Number: 1	Item Type: EVI	
Serial Number:	Item: DIGITAL PHOTO	
Brand:	Model:	Color:
Description: DIGITAL PHOTOS		

01/23/17
17:04

Marana Police Department
Workflow Status:

COPY

444
Page: 1

Workflow Status

Current: 0

Assigned Individual:

Assigned Group: 6048 mpdrec

Assigned By: Hess,William

Responsible:

Supervisor:

Status: APPRVD Approved

Date: 10:15:58 01/21/17

Message: Uniform follow up required, forward hard copy to Deputy Chief Nunez

=====



Marana Police Department

11555 W. Civic Center Drive
Marana, Arizona 85653

COPY

page 1 of 1

Property and Evidence Receipt

3403 *#53629*

Case No: <u>1701-0749</u>	Offense: <u>Civil Matter</u>	(LEAVE BLANK)	
Date: <u>01/19/2017</u>	Property Locator: _____	Received By: <u>KRANZ</u>	Badge No: <u>500</u>
Time: <u>1339</u>	Date: <u>1/23/17</u>	Time: <u>0620</u>	
Officer: <u>BAKER</u>	Badge No. <u>468</u>		

LOCATION DATA	Location Found / Received	Date	Time
	<u>TANGERINE RD / TANGERINE CROSSING</u>	<u>01/19/17</u>	<u>1334</u>
	Placed In Property By	Badge	Date
	<u>BAKER</u>	<u>468</u>	<u>01/22/17</u>
		Time	District
		<u>1330</u>	<u>2</u>
			Locker #

Person Code R = Reporting Person A = Arrestee S = Suspect O = Owner V = Victim C = Complainant

Code: <u>R</u>	Name: Last/First/Mi <u>PRESTON, CHARLOTTE</u>	Birthdate	Age	Race	Sex
	Home Address: Number/Street/Apt./City/State/Zip	Home Phone			Work Phone

Code:	Name: Last/First/Mi	Birthdate	Age	Race	Sex
	Home Address: Number/Street/Apt./City/State/Zip	Home Phone			Work Phone

Code:	Name: Last/First/Mi	Birthdate	Age	Race	Sex
	Home Address: Number/Street/Apt./City/State/Zip	Home Phone			Work Phone

Item #	Qty.	Misdemeanor Or Felony	Complete Description	Serial # / Owner
<u>1</u>	<u>11</u>	<u>M F</u>	<input checked="" type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable <u>PHOTOGRAPHS OF ENTRY GATE AT TANGERINE CROSSING</u>	Owner Notified By:
		<u>M F</u>	<input type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable	Owner Notified By:
		<u>M F</u>	<input type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable	Owner Notified By:
		<u>M F</u>	<input type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable	Owner Notified By:
		<u>M F</u>	<input type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable	Owner Notified By:
		<u>M F</u>	<input type="checkbox"/> Evidence / <input type="checkbox"/> Safekeeping / <input type="checkbox"/> Found Prop / <input type="checkbox"/> Destroy / <input type="checkbox"/> Releasable	Owner Notified By:

Release Authorization: Yes / No Officer Print / Sign: _____ Date / Time: _____

To be filled out when items are released
I certify under penalty of Perjury, that I am the lawful owner or guardian of the property listed on this form. I have taken possession of the above-described property and I further understand that once the above property is removed from the Evidence Room of the Marana Police Department, my signature signifies that all property as defined above was returned to my possession.

Released To: _____ Released By: _____ Date / Time: _____

Item #	P/E	From	Date And Time	To

OTHER MARANA COURT SUPERIOR COURT JUVENILE COURT
 WHITE COPY: P&E YELLOW COPY: EVIDENCE PINK COPY: RECEIPT

Marana Police Department
 Incident Report
 Attachment Routing Form



COPY

REPORT NUMBER: 1701-0749
 SUBMITTED BY: BAKER #468
 DATE: 01/22/2017

This form should be routed to your Supervisor and then to the records unit. Please check each appropriate box for attachments and if they are not listed, use the "other" option and fill in the blank. This form will ensure that attachments will make it to MPD Case File in the records unit.

*If you are completing a DUI Incident Report, the checkbox on this page is sufficient.

**If you are submitting a supplement, via MDC, along with the attached form(s) please check the box below. (Note: If you are submitting only a supplement, this form doesn't need to be filled out.)

Supplement submitted via MDC

- MPD Property and Evidence Control Form
- MPD Notice of Vehicle Impoundment/Tow Form
- MPD Voluntary Witness Statement
- MPD Stolen Vehicle Affidavit
- MPD DUI Incident Report
- AZDPS Agency Request for Scientific Examination
- Complaint/Citation # _____
- Juvenile Paper Referral / Booking
- Pima County Booking Information Summary
- Search Warrant _____ (pages)
- Arrest Warrant _____ (pages)
- Felony Interim
- Admin Per Se
- Narco Pouch Checklist Protocols and Results Form
- MPD Mandatory Fingerprint Compliance Form
- Other (describe): EMAILS FROM MS. PRESTON REFERENCE THE GATE @
- Other (describe): TANGERINE CROSSING
- Other (describe): _____
- Other (describe): _____
- Other (describe): _____

CASE STATUS	<input type="checkbox"/> CLOSED	<input type="checkbox"/> ARREST	<input type="checkbox"/> CIU	<input type="checkbox"/> DART	<input type="checkbox"/> FOLLOW-UP
Reviewed by: <u>[Signature]</u>				Badge #: _____	

FW: Tangerine Road Entry Gate - Tangerine Crossing HOA

COPY

Charlotte Preston [cpreston@AssociatedAsset.com]

Sent: Thursday, January 19, 2017 5:05 PM

To: Caylee Baker

Attachments: Filed claim 12 21 City of ~1.pdf (691 KB) ; Kasmar email 8 23.pdf (161 KB) ; Kasmar email June 23.pdf (37 KB) ; FW: Tangerine Gate Crossing N... (4 MB) ; RE: Tangerine Crossing Gate O... (40 KB) ; City of Tucson notice of c~1.pdf (35 KB) ; Claim email correspondence~1.pdf (119 KB) ; Claim email correspondence.pdf (118 KB)

Hello Officer Baker, please see attached emails. I'll send you additional ones in separate emails. In the fine print on the form, it does say 180 days to file a claim.

For your information, Captain Kasmar called me at 3:15pm today and he will contact the claims department regarding this claim and get some answers – to move this to an equitable resolution . He wanted me to contact Officer Graves letting him know he had nothing to do with the damage- and to copy him on my email. He was concerned with Mr. Graves involvement so I do believe he will move this forward. Captain Kasmar gave me a case number #16-0250 to find the name of the officer involved. He said I needed to go down to the police department to have the file pulled to get the name. In your investigation, would it be more convenient to get the name of the person from this case number?

I also received anonymous information the person responsible lives at [REDACTED] this has not been confirmed. So the case report would be good to verify the identity. In any case, I'll leave the CSI work to you. Thank you so much for coming out and putting some heat under this issue.

Charlotte E. Preston

Community Manager

AAM, LLC

(520) 477-0251 (direct line)

(520) 219-9324 (direct fax)

(520) 219-7200 (main line)

cpreston@aamaz.com

AssociatedAsset.com | HomeownerResources.com

■ ■ ■ ■ ■



CITY OF
TUCSON

INSTRUCTIONS FOR FILING YOUR CLAIM

COPY

In order to file a Notice of Claim against a public entity or employee, please refer to Arizona Revised Statutes §12-821 and § 821.01, which provides certain requirements with regard to presenting claims against public entities and public employees.

This claim form is provided to assist in presenting a claim against the City of Tucson that complies with these statutes as follows:

ARS §12-821: All actions against any public entity or employee shall be brought within one year after the cause of action accrues and not afterward.

ARS §12-821.01: Persons who have claims against a public entity or a public employee shall file claims with the person or persons authorized to accept service for the public entity or public employee as set forth in the Arizona rules of civil procedure within one hundred eighty days after the cause of action accrues. The claim shall contain facts sufficient to permit the public entity or public employee to understand the basis on which liability is claimed. The claim shall also contain a specific amount for which the claim can be settled and the facts supporting that amount. Any claim that is not filed within one hundred eighty days after the cause of action accrues is barred and no action may be maintained thereon.

A proper notice of claim must be filed and denied before suit may be filed against a public entity or public employee. A claim will be barred by the statute of limitations if a lawsuit is not filed within one year after the cause of action accrues.

Please complete the Notice of Claim form and provide all information requested on the form so that a prompt and fair evaluation can be made of your claim.

In addition to filling out the Notice of Claim, you can facilitate processing of your claim by including copies of any available supporting documents (medical bills, repair estimates, photographs, etc.) and information (exact loss location, direction of travel, description of personal property, etc.). For property damage losses over \$1,000 please provide 2 estimates.

Please be aware that you are legally responsible to minimize any loss, to protect property from further damage and to preserve potentially relevant evidence.

Please note that each person making a claim against the City must fill out a separate claim form.

Once you have completed your Notice of Claim, it must be filed with the City Clerk's Office. The City Clerk will accept your form if it's mailed or hand-delivered as stated below. It is your sole responsibility to confirm that the Clerk's office has actually received your form.

Return by mail to:

or

Hand Deliver to:

City of Tucson
City Clerk's Office
P.O. Box 27210
Tucson, AZ 85726-7210

City of Tucson
City Clerk's Office
255 West Alameda
9th Floor

Once we receive your claim, your claim will be investigated to determine whether and to what extent, if any, the City may be liable. The City can only pay for claims for which the City is legally liable. If you do not receive a response for your claim within 60 days, you may consider your claim denied.

PLEASE KEEP A COPY OF THE COMPLETED FORM AND ORIGINAL DOCUMENTS FOR YOUR RECORDS

NOTICE OF CLAIMS AGAINST THE CITY OF TUCSON

The claim form must be filled out completely and:

COPY

MAILED TO:
City of Tucson City Clerk's Office P.O. Box 27210 Tucson, AZ 85726-7210

OR

HAND CARRIED TO:
City of Tucson City Clerk's Office 255 West Alameda 9th Floor

If you have questions regarding this form or the claims process, please call the City of Tucson's Risk Management Office at (520) 791-4728. The City Clerk may not accept service of claims or lawsuits filed against individual employees or their spouses.

Claimant may wish to review applicable laws, such as the following:

1. Arizona Revised Statutes § 12-821 (excerpt listed at bottom of the Notice of Claim form)
2. Arizona Rules of Civil Procedure [Volume 16, Rule 4.1 (b)]
3. Tucson City Charter [Chapter XXV, Section 12 (with the exception of the 60-day claim filing period which has been superseded by the period specified in Section 12-821.01, Arizona Revised Statutes)].

FOR CITY CLERK USE ONLY

<p>1. <input type="checkbox"/> Notice of Claim <input type="checkbox"/> Lawsuit <input type="checkbox"/> Subpoena Log # _____</p> <p style="padding-left: 100px;"><input type="checkbox"/> Claim/Lawsuit Involves a Juvenile Date of Birth: _____</p> <p>2. Received By -- Deputy City Clerk: _____</p> <p>3. Describe: _____ _____ _____</p> <p>Received on Behalf of: _____</p> <p style="text-align: right;">Authorization on File? (Department Director or Code Official): <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does this claim Involve a Minor? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Attachments Included: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Number of Pages: _____ (Include Notice of Claim Form and Information Sheet)</p> <p>Number of Photos: _____ BW <input type="checkbox"/> Color <input type="checkbox"/></p> <p>Photos Received In Risk Management By: _____ Date: _____</p> <p>4. Method of Receiving Notice of Claim/Lawsuit:</p> <p><input type="checkbox"/> Process Server Name: _____ or</p> <p><input type="checkbox"/> Messenger Server Signature: _____</p> <p><input type="checkbox"/> Personal Delivery Name: _____ Signature: _____</p> <p><input type="checkbox"/> Regular Mail</p> <p><input type="checkbox"/> Certified Mail - Receipt # _____</p> <p><input type="checkbox"/> Other (Specify): _____ _____</p> <p>5. Email Distribution of Notice Claim (Courtesy Copies)</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 25%;"><input type="checkbox"/> Risk Manager</td> <td style="width: 25%;">Date: _____</td> <td style="width: 25%;">Received By: _____</td> </tr> <tr> <td><input type="checkbox"/> City Attorney</td> <td>Date: _____</td> <td>Received By: _____</td> </tr> <tr> <td><input type="checkbox"/> _____</td> <td>Date: _____</td> <td>Received By: _____</td> </tr> <tr> <td><input type="checkbox"/> _____</td> <td>Date: _____</td> <td>Received By: _____</td> </tr> </table>	<input type="checkbox"/> Risk Manager	Date: _____	Received By: _____	<input type="checkbox"/> City Attorney	Date: _____	Received By: _____	<input type="checkbox"/> _____	Date: _____	Received By: _____	<input type="checkbox"/> _____	Date: _____	Received By: _____	<p style="text-align: center; font-weight: bold;">Date/ Time Received</p>
<input type="checkbox"/> Risk Manager	Date: _____	Received By: _____											
<input type="checkbox"/> City Attorney	Date: _____	Received By: _____											
<input type="checkbox"/> _____	Date: _____	Received By: _____											
<input type="checkbox"/> _____	Date: _____	Received By: _____											
<p>Subpoenas Only:</p> <p>Check # _____ <input type="checkbox"/> Cash Amount \$ _____ Payee: _____</p>													



NOTICE OF CLAIM AGAINST THE CITY OF TUCSON

COPY

Pursuant to A.R.S. Sections 12-821 & 12-821.01
(and other applicable laws listed in the Instructions for Filing Your Claim)

Risk Management Use only- CLAIM #					RECEIVED IN CITY CLERK'S OFFICE
Name			Date of Birth		
Tangerine Crossing HOA/AAM LLC					
Address			Apt#		
6885 N. ORACLE ROAD # D			BLDG 11		
City	State	Zip Code	Home Phone	Cell Phone	
Tucson	AZ	85704	520.219.7200		

CLAIM FACTS

Occurrence Date	Time of Day	Location (Street Address/Intersection)
6-23-2016	Unknown AM <input type="checkbox"/> PM <input type="checkbox"/>	Tangerine Rd. Tangerine Drive

Description of What Happened (specify the event, act, or omission causing damage or injury) Attach additional pages, if necessary.

GATE STUCK CAR pushed gate bent ARM on gate

Property Damage? Describe the property and extent of damage(s) sustained. Attach estimates, appraisals, and repair bills, if available.

GATE OPERATOR ARM BENT - ENTRY SIDE

Bodily Injury? Describe the nature of the injury and when you first became aware of the injury. Attach copies of bills/receipts, if available.

None Reported

Cause of damages and/or injuries:

BENT Gate Operator Arm

Reasons why the City is responsible for your damages and/or injuries:

OFFICER CAR INVOLVED pushed gate bent Arm

List names and addresses of witnesses, involved parties, and treating physician(s):

Name	Address	Daytime Phone
None		

Photographs Attached?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Bills, Records, Receipts, Estimates and/or Invoices Attached?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
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Damages Claimed

Property Damage: GATE OPERATOR'S REPAIR BIDS \$10,500 + \$7,306.70 \$

Bodily Injury: \$ N/A

Other - Please specify: \$

State the amount you would settle this claim should liability be found against the City \$

I, the undersigned, do solemnly swear (or affirm) that all of the above statements are true to the best of my knowledge and belief.

12-21-2016
Date

CHARLOTTE PRESTO
Community Manager, AAM, LLC
Signature

This form is provided to assist in filing a claim with the City of Tucson that complies with the requirements of A.R.S. § 12-821 and 12-821.01, which defines the requirements of filing a claim against a public entity in the State of Arizona. Failure to file a proper claim prior to the expiration of the statute of limitations may result in your claim being denied. Filing a valid, timely claim remains the claimant's sole responsibility.

A.R.S. § 12-821: All actions against any public entity or employee shall be brought within one year after the cause of action accrues and not afterward.

A.R.S. § 12-821.01: Persons who have claims against a public entity or a public employee shall file claims with the person or persons authorized to accept service for the public entity or public employee as set forth in the Arizona rules of civil procedure within one hundred eighty days after the cause of action accrues. The claim shall contain facts sufficient to permit the public entity or public employee to understand the basis on which liability is claimed. The claim shall also contain a specific amount for which the claim can be settled and the facts supporting that amount. Any claim that is not filed within one hundred eighty days after the cause of action accrues is barred and no action may be maintained thereon.

A proper notice of claim must be filed and denied before suit may be filed against a public entity or public employee. A claim will be barred by the statute of limitations if a lawsuit is not filed within one year after the cause of action accrues.

IT IS A CRIMINAL OFFENSE TO FILE A FALSE CLAIM. (Penal Code A.R.S. § 13-2311 - Insurance Code 44-1220)

COPY

Charlotte Preston

From: Charlotte Preston
Sent: Friday, September 16, 2016 1:52 PM
To: Charlotte Preston
Subject: FW: Tangerine Gate Crossing Northbound gate
Attachments: 20160622_061755.jpg; 20160622_062302_1.jpg; 20160622_064426_1.jpg; 20160622_063139_1.jpg; 20160622_062352_1.jpg

From: Chad Kasmar [<mailto:Chad.Kasmar@tucsonaz.gov>]
Sent: Thursday, June 23, 2016 5:31 PM
To: Robin Marsch <rmarsch@AssociatedAsset.com>
Subject: Tangerine Gate Crossing Northbound gate

Hello Robin, thank you for taking the time to speak to me today. I have attached several pictures to capture the damage I located on the gate. Our department member lives within your gated community. When they opened the gate the gate on the east failed to completely open and in stuck the hood of the car. The 3rd picture in captures the damage to the arm that needs to be replaced. The gate opens freely when cycled but the bend in the arm keeps the eastern gate from being perfectly aligned with the adjacent gate to the west. While we can not confirm that the collision was the cause of the damage it is certainly possible that it was. Please let me know what the cost to replace the arm is. Thanks Chad

Captain Chad Kasmar #37363
Tucson Police Department
Chief of Staff
Chad.Kasmar@tucsonaz.gov
520-837-7714



COPY

Proposal and Contract

Owner/Buyer TANGERINE CROSSING HOMEOWNERS ASSOCIATION C/O AAM, LLC 6885 N Oracle Rd Bldg. 11 Suite D Tucson, Az. 85704 Attn: Ms. Charlotte Preston, Community Manager	Date: 19 July 2016 Project: Replace Operators due to Damage Location: Tangerine Crossing Phone: 520.682.1357 (P) E-Mail: cpreston@associatedasset.com	Sls: JS No: 160364
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ANTECH CORPORATION, hereafter referred to as "Antech", proposes to furnish, for the above named Owner/Buyer, hereafter referred to as "Owner", in accordance with the Scope of Work and/or Project Specifications herein and subject to the terms and conditions set forth below of this legal document.

SCOPE OF WORK The entry gate operators were damaged due to a vehicle hitting them. The existing operators sustained extensive damage to the gear boxes. The manufacturer no longer makes the gear boxes for these operators so they will have to be replaced. They are currently working, but our temporary fix will not last for long.

Remove and replace two (2) operators with Liftmaster CSW24U Operators due to vehicular damage, including integration with existing equipment.

Total Investment \$ 10,500.00



Eagle Gateworks Inc.
 1645 W. Valencia Rd. #109-174
 Tucson, AZ 85746
 ROC 241135 *EagleGateworks@cox.net*
 Phone # 520-631-7109 Fax # 866-481-3649

Proposal

Date	Proposal #
12/12/2016	3016

COPY

Name / Address
Tangerine Crossing HOA

Job Info

THIS PROPOSAL IS VALID FOR 45 DAYS FROM DATE OF SUBMISSION

Description	Qty	U/M	Total
Complete Hysecurity Swing Smart DC Master/Slave Swing Gate Operator System, Includes 2 Operators W System Batteries, Built in Charge Controllers, 3 Hy-5 Loop Detectors, 1 Photo eye to meet UL 2016, Installation onto existing Mounting pads to replace damaged operators, Reuse Existing Inground Loops (Due to UL 325 2016 changes, Original Operators are no longer available) 1 Yr Warranty on Supplied Labor, Parts and Materials (Excluding abuse or tampering.) Excludes Reused Equipment.			7,306.70

50% Down, Balance due upon completion
THANK YOU FOR CONTACTING EAGLE GATEWORKS INC

If you have any questions Please call Brett @ 520-631-7109 Please sign and date this proposal and fax back to my office when you are ready to proceed Accepted _____ Date _____	Subtotal	\$7,306.70
	Sales Tax (0.0%)	\$0.00
	Total	\$7,306.70

Warranty Policy: 30 Days On Labor, 30 Days on Installed Electrical Parts, 90 Days on Mechanical Parts, 1yr Parts and Labor on new system installation

We Accept



COPY

Charlotte Preston

From: Fkdg#Ndv du# FkdgNdv duC wfvrgd}ij ryA
Sent: Wxhvqd | /Dxj xw#56 /#5349#4-66#5P
To: Fkdurwh#Suhwrg
Subject: Uh#Z #7dqj hulqh#Furwlgj #J dwh#Jhsdl#D ffghgw

Khor#Fkdurwh/#k rsh#r#kdyh#rxu#dshuz run#erp sdwhg#jh{wz hhn#lqg#hgw#ryhu#r#xu#lbn#p dgdj hp hgw#iz l#eh#q#
wrxEk#Fkdg#

#

Captain Chad Kasmar #37363#

Tucson Police Department#

Chief of Staff#

Chad.Kasmar@tucsonaz.gov#

520-837-7714#

#

AAA #Fkdurwh#Suhwrg# fsuhwrgC Dvr fldwhgDwhw#erp A #; 24 ; 25349#5-4 : #5P #AAA #

Hello Captain Kasmar,

I'm following up with you regarding the status of the attached invoice for the damage of the gate at Tangerine Crossing. Let me know as soon as you can to the status and if you need more information.

Charlotte E. Preston

Community Manager

AAM, LLC

[\(520\) 477-0251](tel:5204770251) (direct line)

[\(520\) 219-9324](tel:5202199324) (direct fax)

[\(520\) 219-7200](tel:5202197200) (main line)

cpreston@aamaz.com

From: Charlotte Preston
Sent: Wednesday, July 20, 2016 4:22 PM
To: 'Chad.Kasmar@tucsonaz.gov'
Subject: Tangerine Crossing Gate Repair

Hello Captain Kasmar,

Sorry it has taken so long to get you the cost for the repair of the Tangerine Crossing Gate. I've attached the invoice for your review.

Thank you for your concern and bringing this to our attention. The Board of Directors at Tangerine Crossing appreciates this also.

Please don't hesitate to contact me if you have any questions. You can send a check payable to the Tangerine Crossing HOA to:

Tangerine Crossing HOA
c/o AAM, LLC
6885 N. Oracle Rd. Suite D
Tucson, Arizona 85704

COPY

Charlotte E. Preston

Community Manager
AAM, LLC

(520) 477-0251 (direct line)

(520) 219-9324 (direct fax)

(520) 219-7200 (main line)

cpreston@aamaz.com

AssociatedAsset.com HomeownerResources.com



COPY

Charlotte Preston

Subject: FW: Tangerine Gate Crossing Northbound gate
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To: Robin Marsch <rmarsch@AssociatedAsset.com>
Subject: Tangerine Gate Crossing Northbound gate

Hello Robin, thank you for taking the time to speak to me today. I have attached several pictures to capture the damage I located on the gate. Our department member lives within your gated community. When they opened the gate the gate on the east failed to completely open and in stuck the hood of the car. The 3rd picture in captures the damage to the arm that needs to be replaced. The gate opens freely when cycled but the bend in the arm keeps the eastern gate from being perfectly aligned with the adjacent gate to the west. While we can not confirm that the collision was the cause of the damage it is certainly possible that it was. Please let me know what the cost to replace the arm is. Thanks Chad

*Captain Chad Kasmar #37363
Tucson Police Department
Chief of Staff
Chad.Kasmar@tucsonaz.gov
520-837-7714*

COPY

RE: Tangerine Crossing Gate Operators Replace - due to Car Damage Update.

Chad Kasmar [Chad.Kasmar@tucsonaz.gov]

Sent: Tuesday, October 11, 2016 8:31 AM

To: Charlotte Preston [cpreston@AssociatedAsset.com]

I will complete my investigation with this information and forward the information to my Risk Management Department. Thank you for putting the information together Preston. Chad

*Captain Chad Kasmar #37363
Tucson Police Department
Chief of Staff
Chad.Kasmar@tucsonaz.gov
520-837-7714*

>>> Charlotte Preston 10/10/2016 7:58 AM >>>

Good Morning Captain Kasmar,

Sorry this information has been slow in coming to you regarding why the cost of repairing the operators at the gate are so expensive.

- The bent gate arm on the right forced the top plate of the operator to bend/disengage needing repair
- The operators (both sides of the gate one operator for each gate) are electronically connected
- The right operator tells the left operator to open the gate
- When the damage was done to the arm on the right gate, it bent the operator top section which causes alignment of the operator to be out of sync – it is a matter of a short time when they both will fail
- When one operator goes down, both need to be rebuilt
- The current operators are no longer available so the only option is to rebuild them – cost is slightly over \$10K
- To replace them both with a new system is over \$40K.

I hope this information is what you need to move forward.

Let me know if you have any questions.

Charlotte E. Preston
Community Manager
AAM, LLC
[\(520\) 477-0251](tel:5204770251) (direct line)
[\(520\) 219-9324](tel:5202199324) (direct fax)

[\(520\) 219-7200](tel:5202197200) (main line)

cpreston@aamaz.com

From: Chad Kasmar [mailto:Chad.Kasmar@tucsonaz.gov]

Sent: Thursday, September 1, 2016 11:35 AM

To: Charlotte Preston

COPY

Subject: RE: Tangerine Crossing Gate Operators Replace - due to Car Damage

You bet. Thanks

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Charlotte Preston <cpreston@AssociatedAsset.com>

Date: 9/1/16 08:57 (GMT-07:00)

To: Chad Kasmar <Chad.Kasmar@tucsonaz.gov>

Subject: RE: Tangerine Crossing Gate Operators Replace - due to Car Damage

>>> "Charlotte Preston" 09/01/2016 08:57 >>>

Hello Captain, I'll find the information for you the operators are connect – but I will get the detail for you. Thank you for your follow up email.

Charlotte E. Preston
Community Manager
AAM, LLC
(520) 477-0251 (direct line)
(520) 219-9324 (direct fax)

(520) 219-7200 (main line)

cpreston@aamaz.com

From: Chad Kasmar [<mailto:Chad.Kasmar@tucsonaz.gov>]

Sent: Thursday, September 01, 2016 7:48 AM

To: Charlotte Preston

Subject: Re: Tangerine Crossing Gate Operators Replace - due to Car Damage

Hello, I received the updated information. Can you clarify, in the bid, are you saying both gate motors are being replaced? Our department member only made contact with the most eastern gate as they traveled north when the gate froze mid point of the opening cycle.

Captain Chad Kasmar #37363

Tucson Police Department

Chief of Staff

Chad.Kasmar@tucsonaz.gov

520-837-7714

>>> Charlotte Preston <cpreston@AssociatedAsset.com> 8/30/2016 2:39 PM >>>

Hello Captain Kasmar,

COPY

Please see the actual quote for the repair of the two operators on the gate that was damaged by the police car. The damage is must more extensive than originally presented.

Sorry for the delay in getting this to you.

Let me know if you have any questions.

Charlotte E. Preston
Community Manager

AAM, LLC

(520) 477-0251 (direct line)

(520) 219-9324 (direct fax)

(520) 219-7200 (main line)

cpreston@aamaz.com

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CITY OF
TUCSON

Finance Department
Risk Management

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REC'D JAN - 3 REC'D

December 29, 2016

Tangerine Crossing HOA / AAM LLC
Attn.: Charlotte Presto
6885 N. Oracle Road #D Building 11
Tucson AZ 85704

Re: Claim Against the City of Tucson
Claim#: 16626
Date of Loss: 6/23/16

Dear Ms. Presto,

On December 27, 2016 we received your Notice of Claim against the City of Tucson.

Please be advised that under Arizona Revised Statutes 12-821.01, any claim against a public entity in Arizona must be presented within 180 days of the cause of action. Your claim was received 187 days after the incident of June 23, 2016.

We are unable to consider your claim as a result of its untimely filing.

Sincerely,

A handwritten signature in black ink that reads "Mark Martin".

Mark Martin
Claims Adjuster

COPY

Charlotte Preston

From: Fkdurwh#Suhwrq
Sent: Wkxvgd|/G hEhp eh#8/#5349#7-85#P
To: P dukd#Fdwur
Subject: UH#Q rv#h#:#F@lp

Hello Martha,

I have a question regarding the Notice of Claim form. I'm the community manager for the HOA that had the damaged done to the gate. On this document it is asking me for my personal information. Where do I include Tangerine Crossing HOA the entity that owns the gate?

Thanks.

Charlotte E. Preston
Community Manager
AAM, LLC
(520) 477-0251 (direct line)
(520) 219-9324 (direct fax)
(520) 219-7200 (main line)
cpreston@aamaz.com

From: Martha Castro [mailto:Martha.Castro@tucsonaz.gov]
Sent: Wednesday, December 07, 2016 4:58 PM
To: Charlotte Preston <cpreston@AssociatedAsset.com>
Subject: Notice of Claim

#

P dukd#D#Fdwur#
F@lp v#Dgmxwhu#
Fw|#:#v#fvrg#U#m#P dqdjhp hqw#
Skrqh#B530:<407:5;#
Id{#B53095705394#
Hp d#P dukd#FdwurC w#fvrad}#ry#
##

COPY

Charlotte Preston

From: Fkdurwh#Suhwrg
Sent: Wkxugd | #hfnp ehuf #5349#k-59#DP
To: P dukd#Fdwur
Subject: UH#Q rwfch# #Fdlp

Hello Martha,
Thank you for the claim form. This issue happened in the Town of Marana – so I still complete this for the City of Tucson?

Charlotte E. Preston
Community Manager
AAM, LLC
[\(520\) 477-0251](tel:5204770251) (direct line)
[\(520\) 219-9324](tel:5202199324) (direct fax)
[\(520\) 219-7200](tel:5202197200) (main line)
cpreston@aamaz.com

From: Martha Castro [mailto:Martha.Castro@tucsonaz.gov]
Sent: Wednesday, December 07, 2016 4:58 PM
To: Charlotte Preston <cpreston@AssociatedAsset.com>
Subject: Notice of Claim

P dukd#D#Fdwur#
Fdlp v#Dgmxwhi#
Flw# #i#xfvrg#Jln#P dqdjhp hqw#
Skrqh#B530: <407:5;#
Id{#B53095705394#
Hp db#P dukd#FdwurC wxfvrg}i ry#
#