



Office of Professional Standards
Investigative Summary
25-0172

Synopsis:

On 02/05/2025, I was forwarded a voicemail from Diana Thompson. Diana was calling in reference to case P2501270106.

Investigative Steps:

04/02/2025 (CM 100557)

I left a message for Diana to contact me.

I reviewed Officer Voss' body worn camera. Officer Voss arrived on scene and briefly spoke with Diana. Diana did not tell Officer Voss that [REDACTED] had been jumped or was injured, but said that she might have a knife and that there was broken glass. Officer Voss then starts speaking with Diana's [REDACTED], who was locked in the bathroom. Upon speaking with [REDACTED] she told Officer Voss that she had cut herself. Officer Voss asked [REDACTED] to describe the cut, but she was not cooperative. Officer Voss said he would have to kick down the door and use his Taser on her, but [REDACTED] told him to leave her alone. [REDACTED] made several requests to speak with [REDACTED] but would only come out if [REDACTED] was in there. Officer Voss then kicked the door in as he was concerned for bleeding. The bathroom door had been barricaded with a piece of furniture, causing the door to split in half. Officer Voss attempted to gain control of [REDACTED], but was only able to grab her right arm and the back of her hair. Officer Voss was then able to transition his right hand from [REDACTED] hair to her left wrist. Officer Voss stated that there were two knives on the floor and [REDACTED] said she would push them away. Officer Voss told [REDACTED] that he was there to help her but she continued to be uncooperative. Officer Voss told [REDACTED] that she had three knives there and that she needed to stand up, or he was going to get "really physical" with her. Officer Voss continued to give [REDACTED] verbal commands to stand up, but she continued to scream that she wanted her mom. Officer Voss tried to pull [REDACTED] up by her arms, but he was unsuccessful. Officer Voss told [REDACTED] that he was about to punch her in the face, to which she responded that was police brutality. [REDACTED] continued to argue at which time Officer Voss punched her twice. Due to the furniture in front of the door, it was hard to see where the punches landed; however, they appeared to be to the right side of [REDACTED] head/face. Officer Voss began to yell at [REDACTED] to stand up or "I'm going to start fucking you up." At that time, [REDACTED] stood up and officers were able to assist with detaining her. Due to the positioning of the bathroom, Officer Voss was the only person able to address [REDACTED]. No other officers were able to get inside the bathroom

or to the door. While being detained, ██████ screamed to Diana that they just hit her. When Diana then asked if someone hit ██████, Officer Voss yelled “*Shut up and get out right now. Right now.*”

Diana then became confrontational with Officer Voss outside the apartment. Officer Voss provided Diana with his business card. Diana became confrontational with Sergeant Pelton (39293) and said that situation could have been handled differently. At this time, other officers were taking ██████ to a vehicle and she could still be heard screaming. At this time, Diana told Sergeant Pelton and Officer Voss that ██████ had been hit in the face and later said that she had been jumped.

04/09/2025 (CM 100557)

I spoke with Diana over the phone. She stated that she called 911 because ██████ was suicidal and locked herself in the bathroom. She said she did not remember who the officer was because there were a lot of officers at her residence. The officers had told Diana to wait outside and while she was by the front door, she heard ██████ say to just bring her mom in. She stated that ██████ was asking for her prior to the officers kicking the door in. She said she entered the apartment to try to help but was told to go back outside. Once she exited the apartment, the officers kicked the door in and pulled ██████ out. She reported that the officer punched ██████ in the face and should. ██████ had been jumped days prior and she made them all aware that ██████ face was really swollen. After punching ██████ in the face, the officer pulled her up by her hair. Diana felt there was no reason to punch ██████ in the face, but acknowledged that ██████ had knives that she was cutting herself with. She still did not believe that was justification for punching ██████ in the face. When she confronted the officer about punching ██████ he seemed proud of it. She called police to save ██████ from committing suicide, not to beat her up.

Diana went on to say that the officers were watching the video and acted like they were trying to “*cover something up.*” She said the officers commented “*Did anyone see that?*”

She felt that since ██████ said she would come out, they should have allowed Diana to enter the apartment to honor that. Diana believed the officer could have minimized the damage by allowing ██████ to come out on her own, which would have eliminated kicking the door and punching ██████ in the face. She thinks that this should have been handled differently.

The officer seemed proud of himself and said he would do it again. Diana also believed that the reports were written as if they were covering something up.

Diana stated that the officer yelled “*Shut up and get out of here*” prior to kicking the door in.

The Use of Force was documented under case 2025 F-0052. The officer that used force during the incident was identified as Officer Voss (43601).

04/14/2025 (CM 100557)

I emailed Diana the complaint receipt.

I reviewed the body worn camera of the officers on scene. Officer Voss can be seen leaning in the doorway of the bathroom, but [REDACTED] is not in view. Due to the tight space, Officer Voss was the only one that was able to address [REDACTED] until she was removed from the bathroom.

It would appear that Sergeant Pelton and Officer Voss sat in Sergeant Pelton's patrol vehicle to view Officer Voss' body worn camera. I did not observe any of the officers viewing body worn camera outside of the vehicles and it did not appear that officers were trying to cover anything up.

06/30/2025 (CM 100557)

Mitch Kagen stated that the Force Review Board Summary was almost finalized and that the board did not find any policy violations. A copy of that report will be incorporated into this investigation.

07/01/2025 (CM 100557)

I left a voicemail for Diana notifying her of the outcome.

07/02/2025 (CM 100557)

Diana left me two voicemails. I sent her an email to schedule a time to talk. I received an email back from Diana stating she disagrees with the closure.

Conclusion:

Diana Thompson filed a complaint against Officer Voss for punching [REDACTED] in the face. Diana had called 911 because [REDACTED], was breaking things, threatening to kill herself, and was armed with a knife. [REDACTED] locked herself in the bathroom and barricaded the door with a piece of furniture. Upon Officer Voss' arrival, he began communicating with [REDACTED] was uncooperative and would often yell over Officer Voss when he was communicating with her. [REDACTED] told Officer Voss that she had already cut herself, which was confirmed by Diana. Officer Voss asked [REDACTED] to describe the cut to try to assess the extent of her injury, but she did not answer. Officer Voss stated that he was concerned about [REDACTED] bleeding and did not feel they could wait any longer. Officer Voss kicked the door in, but it broke in half due to it being barricaded. Officer Voss grabbed [REDACTED] by her right wrist and her hair. He then let go of her hair and gained control of her left wrist. Officer Voss continued to give [REDACTED] verbal commands to stand up and communicated with the other officers that there were several knives on the floor. Officer Voss gave [REDACTED] additional commands, then told her he was going to punch her if she did not stand up. [REDACTED] said he could not do that and continued not to comply with verbal direction. Officer Voss ultimately punched [REDACTED] twice with his left hand, then pulled her up by her wrists. At the time, additional officers were able to assist with removing [REDACTED] from the bathroom and detain

her. Diana learned at that time the [REDACTED] had been punched and began yelling at the officers. Officer Voss then yelled at Diana “*Shut up and get out right now. Right now.*” Officer Voss identified himself to Diana as the one that punched [REDACTED] and provided her with his badge number. Diana told Officer Voss “*You fucked up.*” Diana was very upset because [REDACTED] had recently been jumped and had been punched in the face a few days prior.

This Use of Force was documented up 2025 F-0052, which was reviewed by Sergeant Pelton and Lieutenant Bredehoft (46581). The investigation determined that no excessive force was used and proportional given [REDACTED] actions and circumstances surround the incident. Officer Voss received a Personnel Performance Report and was counseled based on the comments made to Diana.

This incident was reviewed by the Force Review Board. The Board ultimately determined that the Use of Force was justified and within department policy. While the Board did have concerns about other issues, those were referred back to the Chain of Command for remediation.

A review of all information available shows that nothing that has been alleged or described amounts to a violation of the law, Department General Orders, Policies, or Procedures by a member of this department.

AXON Case File Link:

https://tucsonpd.evidence.com/axon/case/0e33bdfa-da7c-4035-ba3d-f4bf95f8352e?caseId=0e33bdfa-da7c-4035-ba3d-f4bf95f8352e&limit=100&sort=-recordedOn%2Ctitle&view=table&agencyId=d7b9b9ff7ed34a0f893ecfc4af1ce0a6&status=active%2Cdeleting%2Ctriage_pending%2Cdeleted%2Ctriage_declined%2Cexcluded%2Cprocessing%2Con_device&type=video%2Caudio%2Cdocument%2Cimage%2CfiringLog%2Ccompressed%2Cothers&collectedBy=&user_type=uploadedBy%2Cowner&sources=interview%2Cecomsubscriber%2Ccapture%2Ccommunity-request%2Caxonapp%2Cthird-party-api-client%2Cfleet%2Cothers%2Caxon-air%2Ccew%2Cbody-worn&restrictionLevel=0%2C1%2C2