



PET PARTNER PHILIPPINES, INC.

Address: 54 Don Antonio Street, Holy Spirit Drive Quezon City
Telephone No: (02) 8687-7927 Email: petpartnerphilippines@gmail.com

All About Low-Cost Kapon Event (Community 'Kapon' Event)

I. Registration

1. Please fill-up all the necessary information on the online registration form.
2. You will be required to provide the complete details of your pet for medical assessment.
3. All pets must be registered, if you have multiple pets, you may send us a message on messenger for assistance.
4. Authorization letter by the owner of the pet is needed if the pet will be brought by a representative or a family member or friend.
5. One agreement form must be signed at the event venue stating that the owner/guardian of the pet is aware of the forms needed to be accomplished before joining the event.
6. Get the weight of your pet a day in advance for a faster and more convenient registration process.

II. Payment and Reservation Fee

1. A non-deductible and refundable P200 per pet is needed to secure a slot on the event. This is on top of the posted low-cost kapon rates.
2. Walk-in fee will be P300 per pet and is subject to availability of slot.
3. You can send the payment through GCASH, Paymaya, or bank transfer. Proof of payment must be sent to us via email or messenger for verification.
4. Please prepare extra cash in case your pet is pregnant, has infection or incidental emergency surgery findings during the event.
5. Vaccinations and other services are OPTIONAL only.

III. Cancellation

1. Only cancellation done 3-days before the event will be reimbursed.
2. Full kapon rate will be reimbursed for pets who will not be accepted for surgery due to health condition. Registration fee will not be refunded.
3. Failure to follow the rules and regulations of the event might result in cancellation.
4. Two registration cancellation will require full non-refundable payment for the third registration.

IV. Refund

1. You may automatically get the refund on the day of the event if cancellation is related to pet's health condition.



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2. If you are not able to attend the event and get the refund, you can message the (1) event organizer, (2) our facebook page, (3) or email us at pppeventfees@gmail.com
3. You can get the refund in cash (at one of our events near you) or through GCASH/bank transfer in 1-5 working days.

V. Voucher

1. Vouchers serve as collectible assets, enabling you to redeem complimentary kapon, vaccines, and various products.
2. You will get one (1) basic voucher for each full-paying pet participant.
3. You may also win vouchers as prizes during our community events.
4. Vouchers remain valid for 1 year and can be redeemed at any event or in our physical clinic.
5. You may collaborate with friends by combining your vouchers to redeem rewards.
6. It is solely applicable for redeeming FREE or discounted services and products.
7. Lost vouchers are non-replaceable.
8. Vouchers are strictly not for sale.

VI. Loyalty Cards

1. Loyalty cards serve as collectible assets, enabling you to redeem complimentary kapon, vaccines, and various products.
2. You will get a loyalty card once you attend a low-cost kapon event.
3. Every time you attend an event, your loyalty card will be signed by the team. You need to complete the required number of signatures to get freebies or free services.
4. Your loyalty card will also be upgraded once you completed the needed number of signatures for each type of loyalty cards.
5. This card remains valid for 1 year and can be redeemed at any event or in our physical clinic.



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6. This cannot be used by other participants because each pet parent has to have their own loyalty cards.
7. It is solely applicable for redeeming FREE or discounted services and products.
8. Lost cards are non-replaceable.
9. Loyalty cards are strictly not for sale.

NOTE: Rules and guidelines may change without prior notice.