



# **VETERINARY HOME SERVICES**

Address: Unit E, Groundfloor, The Rock Lifestyle Hub, Holy Spirit Drive, Q.C.  
(02) 89624281 / +639-55-430-9969 / docgabhomeserviceveterinarian@gmail.com

## **RISK, SAFETY and AWARENESS FORM**

### **I. PRE-SURGICAL BLOOD TESTING DISCLAIMER AND LIMITATION**

The client acknowledges that while pre-surgical blood testing is a valuable screening tool to help assess certain aspects of a pet's health, it has inherent limitations and does not provide a complete or definitive evaluation of the animal's overall medical condition. Certain underlying diseases, conditions, or abnormalities may not be detected through routine blood testing alone and may require more comprehensive or specialized diagnostic procedures.

The client understands that even with normal or unremarkable blood test results, unforeseen complications, adverse reactions, or medical events may still occur during or after the procedure. Conversely, the client also acknowledges that declining or foregoing blood testing may increase the risk of undetected conditions and associated complications. By proceeding with or without pre-surgical blood testing, the client accepts these limitations and assumes all associated risks, and agrees that the veterinary team shall not be held liable for any outcomes related to conditions not identified through such testing.

### **II. ANAPHYLACTIC SHOCK, ALLERGIC REACTIONS, AND EMERGENCY LIMITATIONS**

The client acknowledges that veterinary procedures, including but not limited to vaccination, administration of injectable medications, and anesthesia, carry an inherent risk of allergic reactions, including anaphylactic shock. These reactions may result in sudden and severe compromise of vital organ systems, particularly the cardiovascular and respiratory systems, and may occur without prior warning.



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While the veterinary team is equipped with emergency medications and oxygen support to manage such events, the client understands that these reactions can progress rapidly and unpredictably, and in some cases may be fatal despite timely and appropriate intervention.

The client further acknowledges that although such complications are rare, no veterinary procedure is without risk. Based on cumulative internal data, the current estimated safety margin is approximately 99.97%, with a corresponding mortality risk of approximately 0.02% (45 cases out of 200,000+ surgical patients as of April 2025). These figures are provided for general informational purposes only and do not constitute a guarantee of outcome in any individual case. By proceeding with the service, the client fully understands and accepts these risks and agrees that the veterinary team shall not be held liable for any adverse reactions, including anaphylactic shock or related complications, except in cases of proven gross negligence or willful misconduct.

### **III. POST-OPERATIVE CARE, MONITORING, AND EMERGENCY RESPONSIBILITY**

The client acknowledges that recovery from anesthesia varies per patient and may range from approximately one (1) hour up to eight (8) hours or longer, depending on the individual condition and response of the pet. The veterinary team shall ensure that, prior to discharge, the patient demonstrates stable vital parameters based on the team's standard assessment, and that the client is provided with post-operative instructions, including proper care, monitoring, and activity restrictions.

The client understands that once the veterinary team has left the premises or the event site, continuous monitoring becomes the sole responsibility of the pet owner or authorized representative. The client further acknowledges that delayed or sudden post-operative complications, including but not limited to bleeding, respiratory distress, infection, or adverse reactions, may occur even after initial assessment of stability.



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In the event of any emergency or abnormal observation after the team has departed, the client agrees to immediately notify the veterinary team and, if advised or deemed necessary, to promptly transport the pet at their own expense and responsibility to the nearest available veterinary clinic or hospital for further evaluation and management.

By proceeding with the service, the client accepts full responsibility for post-operative monitoring and timely response to any complications, and agrees that the veterinary team shall not be held liable for any adverse outcomes arising after discharge, except in cases of proven gross negligence or willful misconduct.

## **IV. NON-CLINIC ENVIRONMENT, ASSUMPTION OF RISK, AND WAIVER OF LIABILITY**

The client expressly acknowledges that the veterinary services are being rendered outside of a standard veterinary clinic or hospital setting, including but not limited to home service and community spay and neuter events. As such, the client understands and accepts that there are inherent limitations in facilities, equipment, personnel, monitoring capabilities, emergency response, and medical documentation compared to a fully equipped clinical environment.

The client voluntarily assumes all risks associated with these limitations, including but not limited to unforeseen complications, adverse reactions, or medical emergencies. The client further acknowledges that due to the nature and volume of cases being handled, comprehensive or continuous monitoring, advanced diagnostics, and detailed record-keeping equivalent to clinic-based standards may not be feasible.

By availing of the service, the client agrees to fully release, waive, and discharge the veterinary team, its veterinarians, staff, organizers, partners, and affiliated entities from any and all liability, claims, demands, damages, or causes of action arising from or in connection with any injury,



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complication, or incident that may occur, including those resulting from limitations inherent to the non-clinic setting, except in cases of proven gross negligence or willful misconduct.

## **V. ANIMAL ESCAPE INCIDENTS**

The client acknowledges that services are conducted in non-clinical environments (e.g., home settings or open event spaces), which may increase the likelihood of anxiety-induced behavior,

including attempts to escape. The client is solely responsible for ensuring that the pet is properly restrained, secured, and contained at all times, including the use of appropriate cages, carriers, leashes, or other control measures prior to and during the service. The veterinary team shall not be held liable for any escape, loss, injury, or death of the pet arising from inadequate restraint or environmental factors beyond the team's control. Any and all efforts, costs, or consequences related to the search, retrieval, or recovery of an escaped pet shall be the sole responsibility of the client.

## **VI. WOUND MANAGEMENT AND OWNER COMPLIANCE**

The client acknowledges that successful recovery is highly dependent on strict adherence to post-operative care instructions. While the veterinary team may provide guidance and reasonable follow-up support, the primary responsibility for wound care, medication administration, activity restriction, and use of protective devices (e.g., Elizabethan collar or recovery suit) rests solely with the client.

The client understands that wound complications, including but not limited to dehiscence, infection, swelling, or delayed healing, may result from non-compliance, excessive movement, licking, biting, or improper care. The client agrees to immediately inform the veterinary team of



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any abnormal signs and to follow all instructions provided.

Any consultations, treatments, or corrective procedures sought from other veterinary clinics shall be at the client's sole expense and responsibility. The veterinary team shall not be held liable for complications arising from improper wound management or failure to comply with instructions. Healing time may vary, typically ranging from one (1) to two (2) weeks or longer, depending on multiple factors including patient behavior and owner compliance.

### **VII. VACCINATION REACTIONS AND SCHEDULING RESPONSIBILITY**

The client acknowledges that vaccination may result in mild to moderate reactions, including but not limited to lethargy, decreased appetite, or localized swelling within twenty-four (24) hours. While such reactions are generally self-limiting, the client understands that more severe or prolonged reactions may occur.

The veterinary team shall perform a general assessment prior to vaccination; however, this does not eliminate all risks. The client agrees that if symptoms persist beyond twenty-four (24) hours, worsen, or if emergency signs develop, they shall immediately seek veterinary care, including from the nearest available clinic if the attending team is not accessible. The client further acknowledges that vaccine protocols require strict adherence to schedules. Responsibility for follow-up vaccinations, boosters, and completion of the vaccination program rests solely with the client. The veterinary team is not obligated to provide reminders, although assistance may be given at its discretion.

### **VIII. POST-SURGERY BEHAVIORAL CHANGES**

The client understands that while neutering may help reduce certain behaviors such as aggression, roaming, and marking, outcomes are not guaranteed. Behavioral responses vary per



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animal and may be influenced by habits, environment, or other non-hormonal factors.

The veterinary team makes no guarantee regarding behavioral modification following the procedure and shall not be held liable for the persistence, absence of improvement, or worsening of such behaviors.

### **IX. PRIVATE MASS NEUTER / IN-HOUSE EVENT HEALTH RISKS**

The client acknowledges that participation in mass veterinary events or in-house procedures may involve increased exposure to environmental and infectious risks due to factors beyond the full control of the veterinary team. While strict sanitation protocols, including disinfection of equipment and use of clean materials per patient, are implemented, the possibility of exposure to pathogens cannot be completely eliminated.

Sources of infection may include, but are not limited to, transport, environmental exposure, and contact with other animals or individuals. The client accepts these risks and agrees to closely monitor the pet during recovery.

The veterinary team strongly recommends that pets be properly vaccinated prior to participation in such events to minimize the risk of communicable diseases. The veterinary team shall not be held liable for any infection or illness acquired from sources beyond its reasonable control.

### **X. POST-OPERATIVE CORRECTIONS / ADJUSTMENTS**

The client acknowledges that while the veterinary team has extensive experience (over 200,000 procedures performed with an estimated safety margin of 99.97%), no surgical procedure guarantees absolute or permanent outcomes.



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In rare instances, expected surgical results may not be achieved due to biological variability or underlying conditions, including but not limited to hormonal influences, ectopic or residual tissue, tumors, or delayed physiological responses.

Any corrective procedures, further diagnostics, or treatments shall be subject to re-evaluation, approval, and corresponding fees. The veterinary team shall not be held liable for such occurrences, except in cases of proven gross negligence or willful misconduct.

## **XI. GENERAL CONSENT, ASSUMPTION OF RISK, AND WAIVER OF LIABILITY**

By signing this document, the client confirms that they have read, fully understood, and voluntarily accepted all the terms, conditions, risks, and limitations associated with the services, procedures, and events.

The client affirms that they are the rightful owner or authorized guardian of the animal and assumes full responsibility for all outcomes arising from the service, including those that are unforeseen or beyond the reasonable control of the veterinary team.

The client agrees to release, waive, and discharge the veterinary team, its veterinarians, staff, organizers, partners, and affiliated entities from any and all claims, liabilities, damages, or causes of action arising from the services rendered, except in cases of proven gross negligence or willful misconduct.

The client further agrees to refrain from making or publishing any false, misleading, or defamatory statements against the veterinary team, including on social media or public platforms, and acknowledges that any breach of this agreement may result in appropriate legal action.



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## **XII. INDEMNIFICATION AND HOLD HARMLESS AGREEMENT**

The client agrees to indemnify, defend, and hold harmless the veterinary team, its veterinarians, staff, organizers, partners, and affiliated entities from and against any and all claims, liabilities, damages, losses, costs, or expenses (including attorney's fees) arising out of or related to:

- (a) the client's breach of any provision of this agreement;
- (b) failure to follow post-operative or medical instructions;
- (c) pre-existing or undisclosed medical conditions of the pet; or
- (d) any act or omission of the client or third parties after the service has been rendered.

## **XIII. LIMITATION OF LIABILITY**

To the fullest extent permitted by law, the total liability of the veterinary team, whether in contract, tort, or otherwise, shall not exceed the total amount paid by the client for the specific service rendered. Under no circumstances shall the veterinary team be liable for any indirect, incidental, consequential, or punitive damages, including but not limited to emotional distress, loss of companionship, or loss of income.

## **XIV. REFUSAL OR WAIVER OF DIAGNOSTICS (INCLUDING BLOOD TESTS)**

The client acknowledges that diagnostic procedures, including but not limited to blood tests and other laboratory examinations, may be recommended by the veterinary team prior to treatment or surgery. Should the client decline or waive such diagnostics, the client fully understands that this increases the risk of undetected underlying conditions and potential complications. By proceeding without the recommended diagnostics, the client voluntarily assumes all associated risks and agrees that the veterinary team shall not be held liable for any adverse outcomes that may have been prevented or mitigated through such testing.



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### **XV. PHOTO, VIDEO, AND MEDIA CONSENT**

The client grants full consent to the veterinary team to take photographs and/or video recordings of the pet during the course of services for documentation, educational, and promotional purposes. The client agrees that such materials may be used, reproduced, and published in any media platform, including but not limited to social media, websites, marketing materials, and presentations, without compensation. All reasonable efforts will be made to maintain confidentiality; however, the client waives any claims related to the use of such media.

### **XVI. FORCE MAJEURE AND UNCONTROLLABLE EVENTS**

The veterinary team shall not be held liable for any failure or delay in the performance of its obligations due to events beyond its reasonable control, including but not limited to natural disasters, extreme weather conditions, accidents, equipment failure, transportation delays, civil disturbances, or other unforeseen circumstances that may affect the delivery of services or patient outcomes.

### **XVII. EMERGENCY DECISION AUTHORITY**

In the event of a medical emergency where immediate action is required to preserve the life or welfare of the pet and the client cannot be reached, the client authorizes the veterinary team to perform any procedures, treatments, or interventions deemed necessary based on professional judgment. The client agrees to assume full financial responsibility for any such emergency care provided.



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### **XVIII. MASS EVENT CONDITIONS AND LIMITATIONS**

The client acknowledges that services may be conducted during high-volume veterinary events, including but not limited to community spay/neuter programs (“mass events”), where multiple patients are attended to within a limited timeframe.

Under such conditions, the client understands and accepts that:

- Time allocation per patient may be limited;
- Monitoring, documentation, and individualized care may not be equivalent to those in a standard clinic or hospital setting;
- Environmental factors (e.g., noise, crowd, temperature, movement of people and animals) may contribute to stress and variability in patient response.

Despite the implementation of standard protocols and safety measures, the client agrees that these operational constraints are inherent to mass events and voluntarily assumes all associated risks. The veterinary team shall not be held liable for any adverse outcome arising from such conditions, except in cases of proven gross negligence or willful misconduct.

### **XIX. TRANSPORT LIABILITY CLAUSE**

The client acknowledges that transportation of pets to and from the service site, whether arranged independently or through a third-party partner, carries inherent risks, including but not limited to stress, injury, escape, illness, or death.

In cases where transport services are facilitated by or coordinated with third-party providers, such providers operate independently and are not agents or employees of the veterinary team. The client agrees that the veterinary team shall not be held liable for any incident, loss, delay,



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injury, or damage occurring during transport, regardless of whether such transport was recommended, coordinated, or arranged in connection with the service.

### **XX. STRICT NO REFUND POLICY AND SERVICE INTERRUPTION**

All fees paid for veterinary services are non-refundable. The client acknowledges that fees cover professional time, expertise, preparation, and resources allocated for the procedure, regardless of outcome. In the event that a procedure is discontinued, postponed, or modified due to medical judgment, safety concerns, patient instability, environmental limitations, or any unforeseen circumstance, no refund shall be issued.

The veterinary team reserves the sole right to refuse, delay, or discontinue any service when deemed necessary for the safety and welfare of the patient, staff, or public. Such decisions shall not constitute negligence or breach of obligation.

### **XXI. CLIENT MISREPRESENTATION AND DISCLOSURE CLAUSE**

The client affirms that all information provided regarding the pet's medical history, condition, age, medications, vaccination status, and prior treatments is complete, accurate, and truthful to the best of their knowledge. The client acknowledges that failure to disclose, omission, or misrepresentation of any material information may significantly increase the risk of complications, adverse reactions, or death. In such cases, the client agrees that the veterinary team shall not be held liable for any resulting outcome, and the client shall assume full responsibility for any consequences arising from inaccurate or incomplete disclosure.



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## **XXII. NO GUARANTEE OF OUTCOME**

The client acknowledges that veterinary medicine is not an exact science, and no guarantees or warranties, express or implied, have been made regarding the outcome, success, or effectiveness of any procedure, treatment, or service.

## **XXIII. SEVERABILITY CLAUSE**

If any provision of this agreement is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

## **XXIV. GOVERNING LAW AND VENUE**

This agreement shall be governed by and interpreted in accordance with the laws of the Republic of the Philippines. Any disputes arising from this agreement shall be exclusively brought before the proper courts of competent jurisdiction.

## **XXV. FINAL ACKNOWLEDGMENT AND VOLUNTARY CONSENT**

By signing this document, the client confirms that:

- They have read and fully understood all provisions stated herein;
- All questions have been answered to their satisfaction;
- They voluntarily agree to all terms without coercion; and
- They fully assume all risks associated with the services provided.

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**Animal Parent / Authorized Guardian**

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**Date Signed**