

NOTICE OF PRIVACY PRACTICES

Brightside Specialty Pharmacy

431 N. Tustin Ave., STE C
Santa Ana, CA 92705
Phone: 888-551-0857

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Brightside Specialty Pharmacy (“Brightside”) understands that your medical information is personal. We are committed to protecting your Protected Health Information (“PHI”). We are required by federal law (HIPAA) and applicable California law to maintain the privacy of your PHI, provide you with this Notice of our legal duties and privacy practices, follow the terms of this Notice, and notify you in the event of a breach of your unsecured PHI.

HOW WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION

- Treatment – To dispense prescriptions, consult with physicians, coordinate care, and provide medication counseling.
- Payment – To bill and collect payment from you, insurance companies, Medicare, Medicaid, PBMs, workers’ compensation programs, or pursuant to lien-based pharmacy services when authorized.
- Health Care Operations – For quality assurance, licensing and regulatory compliance, staff training, audits, fraud prevention, and general pharmacy management.
- Prescription Reminders and Health-Related Services – To contact you regarding refills, medication adherence, and related health services.
- Individuals Involved in Your Care – To disclose PHI to family members or others involved in your care unless you object.
- As Required by Law – To comply with federal, state, or local laws, court orders, subpoenas, and regulatory authorities.
- To Prevent a Serious Threat – To prevent a serious threat to your health or safety or that of others.
- Workers’ Compensation – As permitted by law for workers’ compensation or similar programs.
- Lien and Attorney Disclosures – To disclose limited PHI to attorneys when authorized by you or permitted by law for payment or lien enforcement purposes.

OTHER USES AND DISCLOSURES

- We will not use or disclose your PHI for purposes not described in this Notice without your written authorization.
- You may revoke any authorization in writing at any time.
- We will obtain your written authorization before using or disclosing PHI for marketing that requires authorization or before selling your PHI.

YOUR RIGHTS

- Request Restrictions – You may request restrictions on certain uses or disclosures of your PHI.
- Access and Copies – You may inspect and obtain copies of your pharmacy records, subject to legal limitations.
- Request Amendment – You may request correction of inaccurate or incomplete information.
- Accounting of Disclosures – You may request a list of certain disclosures made of your PHI.
- Confidential Communications – You may request communication in a specific manner or location.
- Paper Copy – You may request a paper copy of this Notice at any time.

BREACH NOTIFICATION

We are required by law to notify you if a breach of your unsecured PHI occurs.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with:

Brightside Specialty Pharmacy – HIPAA Privacy Officer
431 N. Tustin Ave., STE C, Santa Ana, CA 92705
Phone: 888-551-0857

You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. You will not be retaliated against for filing a complaint.

CHANGES TO THIS NOTICE

We reserve the right to change this Notice at any time. Any revised Notice will apply to all PHI we maintain and will be posted at the pharmacy and made available upon request.