

SWIM-INN
2024

WELCOME PACKET

Dear Swim-Inn family,

Welcome back and happy 2024! We're so excited to get the season up and running, and can't wait to get into the water. If you are new, welcome to our Swim-Inn family!

2024 SEASON

This season we will be offering pre-season lessons on the weekends starting May 18th, 2024. We will be open for our normal season every day from June 1st to September 30th (weather permitting).

As we've always done, we're offering the options of private, semi-private, and group lessons to swimmers of all ages and skill levels. When it comes to payment, you have the option of paying per class (pay-as-you-swim), or in advance with our packages.

Back by popular demand, we have our 8 (for the price of 7) and 14 lesson (for the price of 12) packages. Because most of our students opt for packages, in order to give you more flexibility with options, we've created two new packages! They can be found at our pricing section at the bottom of this page. You are more than welcome to mix and match packages.

We accept payments via cash, check, Zelle, and Venmo.

For all payments, please write in the subject/notes line, package name, swimmer name, and your Swim-Inn simplybook username. (i.e. "8priv30min, John Smith, MarionSmith25)

Check - please address to "Swim-Inn" along with information above

Venmo - @YaronGlobus (845-596-6194)

Zelle - @AdiGlobus (845-826-4098)

NEW*

This summer we will be collecting a \$100 registration deposit which will enable you to be approved once you begin scheduling. The fee must be paid before you can begin lessons, and will be applied toward your lesson or package price. If you decide we aren't the right fit for you, you will receive back the fee minus the cost of your lesson.

Please note, the deposit only needs to be sent per Swim-Inn username, so if you are a family registering multiple children, the deposit is \$100 total; you *do not* need to send \$100 per child.

We will continue to use our self-scheduling system in order to allow you to sign up from the comfort of your own home and smartphone. You will be able to schedule as many classes as you wish from your computer or smartphone and choose an instructor according to your preference.

REGISTRATION FORMS

Registration forms must be completed through our online link prior to registration. If you have filled one out for our 2023 summer season, you will not need to re-submit. If you are not sure, please email us for confirmation. You are free to self-schedule once you/your child's registration is in our system and the \$100 registration deposit has been paid.

After self-scheduling, we must approve your choice of time and instructor, and while we aim to accommodate all requests, we reserve the right to switch instructing staff/time due to scheduling needs. If this happens, we will notify you beforehand. If you have a specific instructing request (i.e. male/female because of religion), please let us know so we can best accommodate.

ONCE YOU REQUEST

If you make a request for a time and it shows as "pending", please wait at least 24 hours before requesting the time again. It takes us time to get back to all requests. So don't worry - if it shows as pending, it has not yet been accepted, but it went through!

For package bookings, the lesson time **does not** reoccur, meaning you will have to go in and select the time you'd like every week, even if you would like the session at the same time. We have not yet figured out a solution for this, but do apologize for the inconvenience, and we're still working on it, we promise!

GROUP SESSIONS

For group sessions, it is up to you to arrange the group with a few swimmers of the appropriate age and skill level. We can of course re-evaluate/adjust accordingly as we go. If there is an absence within the group (i.e. a child is sick for a session), you have the choice to cancel the entire session for the day, or continue the session with the swimmers who are available, **at the group rate**. We find this helps avoid any last-minute cancellations, complications within groups, and trying to keep track of individual absences within the groups.

CANCELLATIONS

As opposed to most other swim programs, we *do not* charge for cancellations, as long as the cancellations are at **least 12 hours in advance**. This should be done via the application. Please note, however, that all packages are for **this season only**, and all lessons must therefore be completed **before** the end of the season.

WEATHER

New York summer can be a hit or miss in terms of weather! As we've done in the past, if facing inclement weather, we will contact you to reschedule/cancel the session, at no cost to you. Because the weather can vary drastically between areas of the county, if you are experiencing inclement weather in your area, please contact us before canceling, as the weather may be fine for swimming by us. As a general rule, by law we must wait 30 minutes from the moment we hear thunder to get back into the water and keep everyone safe. We have umbrellas to keep everyone dry. When rain affects visibility in the pool, we must cancel the session.

LINKS

For ALL information, including registration forms and bookings, please follow our site link, and click "booking":

REGISTRATION LINK:

<https://swim-inn.godaddysites.com/register>

PRIMARY SITE:

<https://swim-inn.godaddysites.com>

Please note, the waiver **MUST** be filled out via attachment (included below):

2024 RATES

also on our site, for reference:

WE'VE ADDED TWO NEW PACKAGES!

Please see our rates listed below.

Please also note that rates are **per swimmer**. For example, the group rate package of 4 lessons would be \$115 per swimmer, or for a group of 3 swimmers, \$345 total for the 4 lessons.

As another reminder, we **do not** form groups, so it is your responsibility to arrange a semi-private duo or a group of swimmers. Self-arrangement is in effort to account for potential cancellations, or vacations within the group.

When scheduling a semi-private duo or a group, please note that scheduling and payment must be done through one account, not every family/member of the group.

30 MINUTE LESSONS

Session Type	Pay-as-you-go	Package of 4	Package of 8	Package of 14	Package of 18
Private (1 swimmer)	\$55	\$210	\$385	\$660	\$825
Semi-Private (2 swimmers)	\$40	\$150	\$280	\$480	\$600
Group (of 3+ swimmers)	\$30	\$115	\$210	\$360	\$450

45 MINUTE LESSONS

Session Type	Pay-as-you-go	Package of 4	Package of 8	Package of 14	Package of 18
Private (1 swimmer)	\$75	\$280	\$520	\$890	\$1,115
Semi-Private (2 swimmers)	\$54	\$200	\$380	\$650	\$810
Group (of 3+ swimmers)	\$40	\$155	\$280	\$480	\$610

Note: for kids under the age of 5, we recommend a 30-minute class, however this really depends on their ability to concentrate (you know your kids better than we do).

WAIVER

We've attached the waiver and ask that these be filled out and emailed (or printed) and brought with you for your first session. Waivers must be filled out ***per swimmer, prior to the first lesson***. If you do not have a printer, we have hard copies at the pool that you can fill out during the lesson.

If you have any questions, comments or concerns, please call, text or email us:

Yaron: 845-596-6194 | aron@swim-inn.com

Adi: 845-826-4098 | adi@swim-inn.com

Daniel: 845-250-2777 | daniel@swim-inn.com

Sincerely,
Yaron, Adi, and Daniel

Let's Get Swimming!