



57 Bruydegom Street | Saldanha | 7395
Welgedaan Estate
Saldanha
☎ 022 714 0091
www.welgedaanestate.com

This privacy statement was last updated in March 2025 and applied to citizens and legal permanent residents of South Africa.

This privacy statement explains what we do with the data we obtain about you via <https://www.welgedaanestate.com>. We recommend that you carefully read this statement. In our processing, we comply with the requirements of privacy legislation. That means, among other things, that:

- we clearly state the purposes for which we process personal data. We do this using this privacy statement.
- we aim to limit our collection of personal data to only the personal data required for legitimate purposes.
- we first request your explicit consent to process your data in cases requiring your approval.
- we take appropriate security measures to protect your data and require this from parties that process personal data on our behalf.
- we respect your right to access your data or have it corrected or deleted at your request.

If you have any questions or want to know precisely what data we keep of you, please contact us.

Contact – Through phone, mail, email and web forms

For this purpose, we use the following data:

- Name, Address and City
- Email address

The basis on which we may process these data is:

- Retention period.
- We retain this data until the service is terminated.

To support services that a customer wants to buy or has purchased

For this purpose, we use the following data:

- Name, Address and City
- Email address
- Username, passwords and other account-specific data

The basis on which we may process these data is:

- Retention period
- We retain this data until the service is terminated.

To sell data to Third Parties.

No data will be sold to Third Parties.

What if you don't provide us with your personal information?

If you don't provide us with your personal information, we may not be able to provide you with the information, products or assistance you seek.

Cookies

Our website uses cookies. For more information about cookies, please refer to our [Cookie Policy](#).

We have concluded a data processing agreement with Google. Google may not use the data for any other Google services. Therefore, we block the inclusion of complete IP addresses.



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Security

We are committed to the security of personal data. We take appropriate security measures to limit abuse of and unauthorised access to personal data. This ensures that only the necessary persons have access to your data, that access to the data is protected, and that our security measures are regularly reviewed.

Third-party websites

This privacy statement does not apply to third-party websites connected by links on our website. However, we cannot guarantee that these third parties handle your data reliably or securely. Therefore, we recommend that you read the privacy statements of these websites before making use of these websites.

Amendments to this privacy statement

We reserve the right to make amendments to this privacy statement. Therefore, it is recommended that you consult this privacy statement regularly to be aware of any changes. In addition, we will actively inform you wherever possible.

Accessing and modifying your data

Please get in touch with us if you have any questions or want to know which personal data we have about you. You can contact us by using the information below. In addition, you have the following rights:

- You have the right to know why your data is needed, what will happen, and how long it will be retained.
- Right of access: You have the right to access your data that is known to us.
- Right to rectification: you have the right to supplement, correct, delete, or block your data whenever you wish.
- If you give us your consent to process your data, you have the right to revoke that consent and delete your personal data.
- Right to object: you may object to processing your data. We comply with this unless there are justified grounds for processing.
- Please state who you are so that we can be confident that we do not modify or delete any data of the wrong person.

Submitting a complaint

Suppose you are not satisfied with how we handle (a complaint about) the processing of your personal data case, you have the right to submit a complaint to the Information Regulator South Africa:

P.O Box 31533,
Braamfontein,
Johannesburg,
2017

Complaints email: complaints.IR@justice.gov.za

Children

Our website is not designed to attract children, and we do not intend to collect personal data from children under the age of consent in their country of residence. We, therefore, request that children under the age of support do not submit any personal data to us.