

## **MAINTENANCE (SPC FLOORS)**

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- Clean dust and debris regularly using a broom or vacuum with soft bristles.
- Clean any spills or liquids immediately.
- Mop as needed using a dampened mop and cleaner approved for use on vinyl floor.
- Never use abrasive cleaning implements or products containing wax, bleach or acid on your SPC floors.
- Use felt protectors or other protective devices under furniture, particularly items that are frequently moved. Any furniture with casters should not have ball casters. Only wide, non-staining rubber casters are to be used on SPC. Use protective mats underneath office chairs.
- Maintain the room temperature between -60°C (-76°F) and 60°C (140°F).
- Do not drag heavy objects or furniture across floor. When moving appliances or furniture, lay a protective item such as cardboard onto the SPC and walk the heavy item across carefully.
- Place mats at exterior doors to reduce dirt and debris tracked onto floor. Do not use mats with rubber or latex backers as they may cause discoloration or staining.
- Never walk or create flooring movement at temperatures below 5°C (41°F).

## **THE LIMITED WARRANTY DOES NOT COVER THE FOLLOWING**

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- Discoloration from mold or from flooding, floods, leaking plumbing or appliances, water entering through sliding glass doorways, as well as floor covering failure due to hydrostatic pressure or moisture vapor emission.
- Problems due to improper installation
- Change of gloss, dulling, scratching, cutting, scuffing squeaking, or chipping.
- Damage caused by pets
- Problems due to accidents, abuse or improper usage
- Damage occurring during renovation or construction
- Labour is not covered by this warranty

## **OTHERS**

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To sustain warranty and ensure quick and easy service in the event of a claim, the following requirements must be met:

- Flooring must be installed according to Installation Instructions.
- Use appropriate and safe vinyl floor cleaning products.
- Retain five planks of the product that was used after installation for possible testing purposes.
- Retain and be able to provide the original sales receipt (or documentation confirming proof of purchase and details of purchase and installation date of the product.