

**Adoption Metrics Dashboard** 

## Compliance Tracking Application for 1x Styles, Standards and Code

Status Overview May 06, 2021



#### **Adoption Metrics Dashboard**



#### Active pages

URL Breadcrumbs

About Us | Community | Community Outreach | Arkansas | Economics Arkansas Promotes Financial Literacy

About Us | Community Involvement | Community Grants | State Farm Foundations

About Us | Community Involvement | Social Presence | Copyright Procedures

Compliance by Type

Fundamentals

Elements

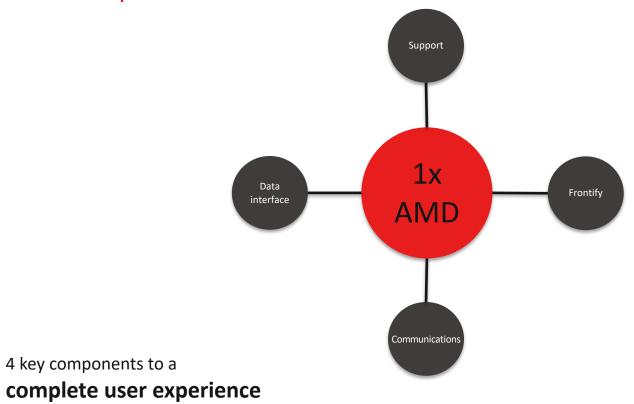
Components

### 1x AMD

#### **Status update**

- AMD ecosystem (user experience model)
  - Interface
  - Support
  - Frontify
  - Communications
- Timeline status
  - Development and MVP use cases
  - Pilot POC strategy
  - Official rollout
  - Post-rollout: ongoing leadership reporting models
- Demo
- Team discussion

#### 1x AMD ecosystem



3

#### 1x AMD ecosystem tracks: Application interface



#### **Status**

Backend and dashboard development
 A,LSERTJHLKJGFDHAOAEGUHREKJHALSDKJHA

#### Frontend strategy

A;LSERTJHLKJGFDHAOAFGUHREKJHALSDKJHA James Gray – User Experience Architecture A;LSERTJHLKJGFDHAOAFGUHREKJHALSDKJHA A;LSERTJHLKJGFDHAOAFGUHREKJHALSDKJHA

#### We have a functional MVP Proof-Of-Concept

- Use cases developed and ready for User Acceptance Testing
- Dashboard reporting model (Qlik Sense)
- Detailed reporting (Jenkins)
- Self-service data modeling Excel & CSV

#### **Timeline**

#### Pre-pilot

- Core Team Acceptance Testing April 26, 2021
- Leadership Acceptance Testing May 3, 2021

#### Pilot POC

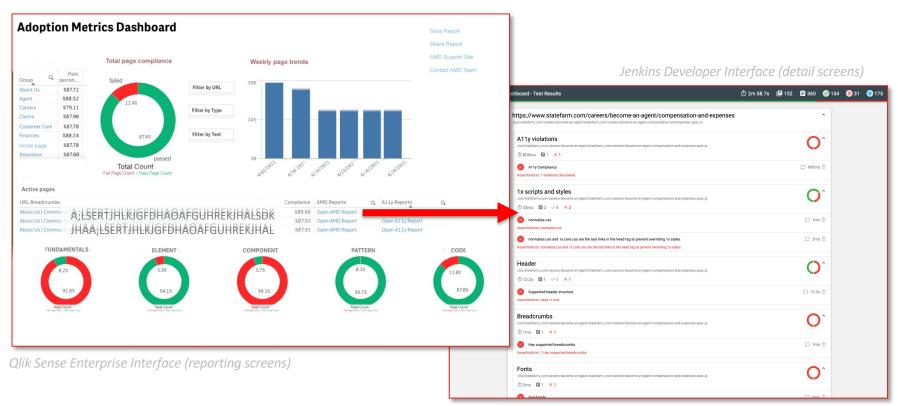
- Kickoff
   May 10, 2021
- Pilot teams checkpoints
- Pass/Fail
   July 1, 2021

#### Post-pilot

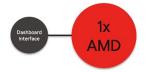
- Official release
   July 12, 2021
- Leadership reporting Monthly

#### 1x AMD ecosystem tracks: Application interface





#### 1x AMD ecosystem tracks: Dashboard / Data



31,860

563

**72** 

#### Individual tests

- 4000+ fails (14%)
- 0 fail-free pages

#### **Unauthenticated Web pages**

Coming...

Authenticated Screens (possibly by Pilot POC)

#### Unique code, style, design tests

- 140+ individual criteria points
- 36 Code / CSS
- 3 Fundamental / Branded facets
- 21 Element
- 4 Component
- 5 Pattern
- · More coming...

5% of 1,537

#### **Button CTAs**

- 3 unique test values applied to 563 individual CTA buttons
- Across 15 product teams/groups
- 89 fails affecting 75 unique pages

16-520 of 536

#### **Breadcrumb pages**

- Mostly non-1x code designed to look like 1x
- Wrong chevrons

#### 1x AMD ecosystem tracks: End-user Support

# Support Track 1x AMD

#### End-user support

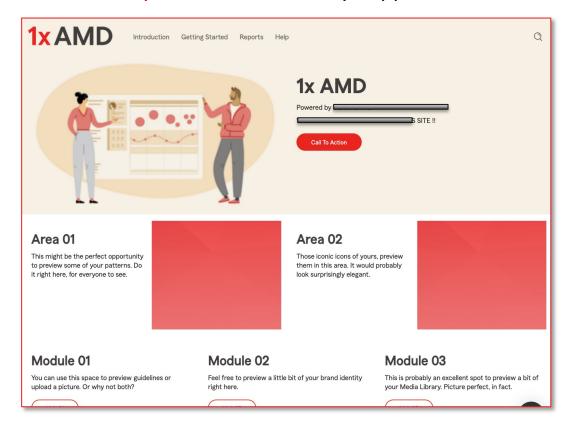
- Product Team Members
  - Viewing high-level reporting data
     1x Design team members as front line?
     Steer to 1x AMD Frontify documentation site
- Developers
  - Viewing detailed pass/fail data
     M es S gle n 1x Dev as front line?
     Additional Dev team members
     Steer to 1x AMD Frontify documentation site

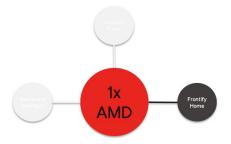
#### **Considerations:**

How much user support is enough?

- Application interface support
  - Impromptu / as requested
  - Scheduled Hand-holding
  - Training material/video
- Report interpretation
  - Established leadership reporting
  - Adhoc reports support
  - 1x Dev or 1x Design as front-line to product teams?

#### 1x AMD ecosystem tracks: Frontify Support





#### Proposed features

- Introduction to AMD (about)
  - What is it?
  - Who is the AMD Team?
- Getting started quick guide
  - How to get to AMD
  - Interface basics
  - Producing your first report
  - Saving/sharing a report
- Report repository
  - Monthly backlog of reports
  - Requesting unique reports
- Help
  - How to interpret reports
  - FAQs
  - Resource links for using QS
  - Support Request Form
  - AMD Contact Info
- Application news/updates
  - Version updates

#### 1x AMD ecosystem tracks: Communications

#### Pre-pilot

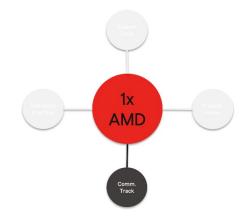
- Communicate to POC Participants
- Documentation and instructional support

#### Pilot

- Kickoff event
- Periodic communications
- Feedback Mural
- Interviews?
- Exit survey?
- Agile iterative approach

#### Post-pilot

- Rollout communications
- Yammer
- Email updates
- Monthly (?) leadership reporting
- Frontify "care and feeding"



1x Authentic 1x 1x Email ated 1x AMD ecosystem Content Product Team 1x Online member Developer Support ...future Trouble shooting Direct Leadership Support About AMD Get Started Support Documen tation Documen tation 1x Qlik Data DASH Sense Frontify Interfaces BOARD **AMD** Jenkins Excel & Details CSV Communications Email Application Leadership Creating a Yammer Communi News/ nnouncements Reports cations Updates

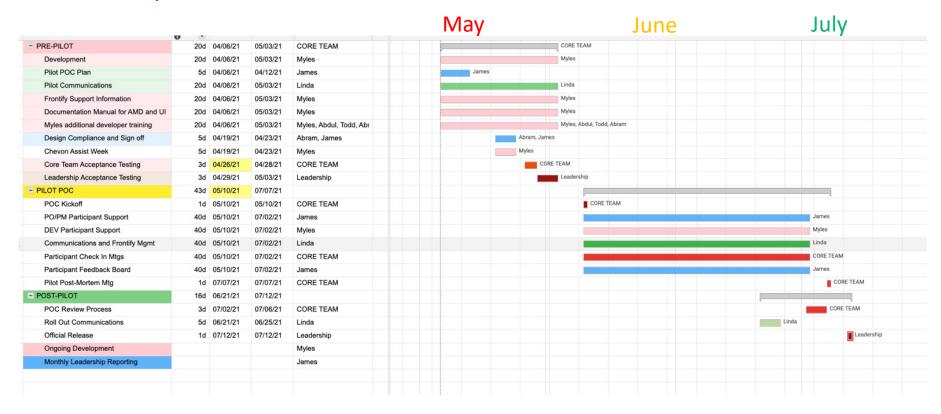
Special

Request

Periodic

complete user experience

#### 1x AMD ecosystem: Timelines



#### 1x AMD: Challenges & opportunities for discussion

#### Pre-pilot

- Documentation
- Testing
- MORATORIUM

#### Pilot

- Pilot POC process and purpose
- Participant Support

#### Post-pilot

- AMD role in process and governance
- Disaster recovery
- "Support" strategy

# Thank you!

# AMD Core Team & Success Contributors James Gray

V-I SEBTIHI KIGEDHAQAEGI IHREKIHAI SDK

A;LSERTJHLKJGFDHAOAFGUHREKJHALSDK A;LSERTJHLKJGFDHAOAFGUHREKJHALSDK

A;LSERTJHLKJGFDHAOAFGUHREKJHALSDK

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A; LSER FJATKJ G F D F A D AF G U F R EKJ F A LS D K

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