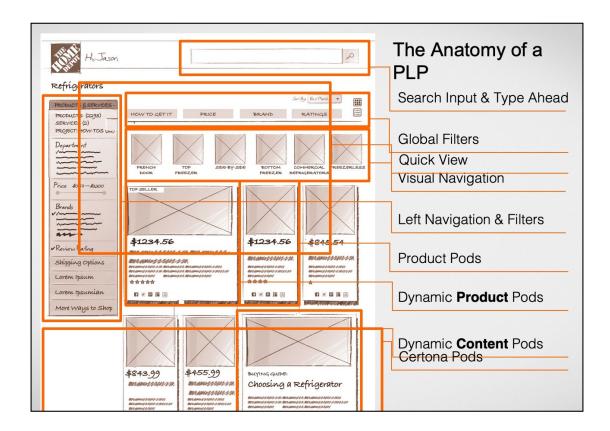


Intro Slide

I would like to give you all a little insight into our process, some big wins and a sneak peek into some future concepts.



But first I would like to familiarize you with the patterns that make up the PLP. Starting from the top we have:

Search Input & Type Ahead Global Filters Visual Navigation Left Navigation / Filters Product Pods Dynamic Product Pods Dynamic Content Pods Quick View Certona

Our vision is to have all these patterns work together holistically to create a Best-In-Class experience for our users.

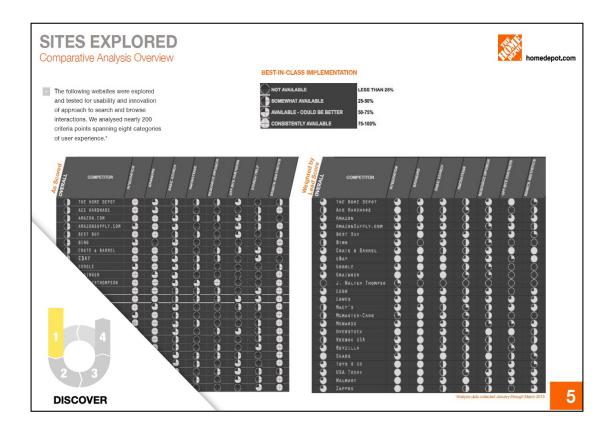


Now that we have all our patterns, How do we create a best-in-class experience?

We typically start by collect the data from sources like ForeSee, Heat Maps, KPI's, and Usability.

And we are constantly checking out the competition and new advancements in technology. This is also where some high level concepting begins to help bring it all together.

This is pretty much ongoing because technology is constantly changing and our users are always learning, becoming more and more web savvy.

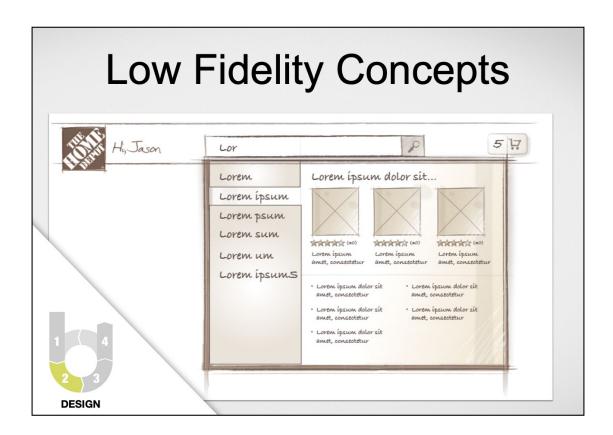


Once we gather all the data we will do an analyses to find the gaps.

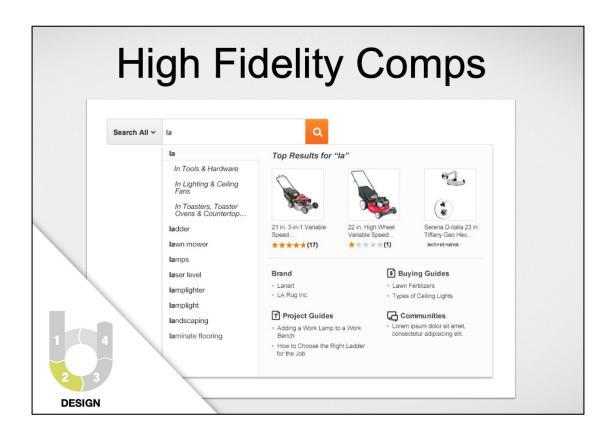
This helps us to write and classify the stories so we can start putting them into sprints.

So now what?

We have the Data, We did the analysis, we started some high level concepts, and we have it all prioritized.

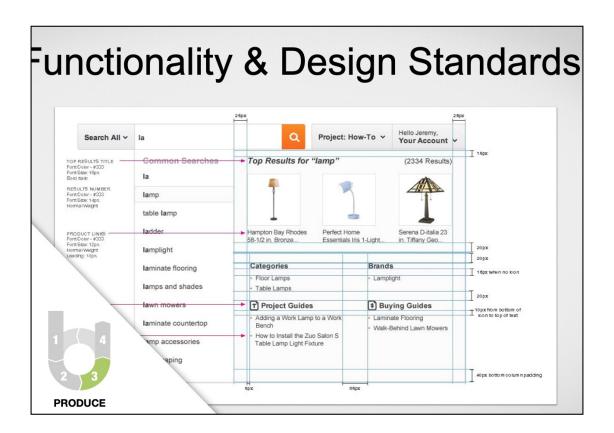


Now we get into design, starting with Low Fidelity Concept and wire frames. We start building out the functionality.



And once we feel like we have all the requirements and usecases met we will get into the High Fidelity comps.

At this point we will also start doing some usability studies to help narrow down the concepts into one or two final designs.

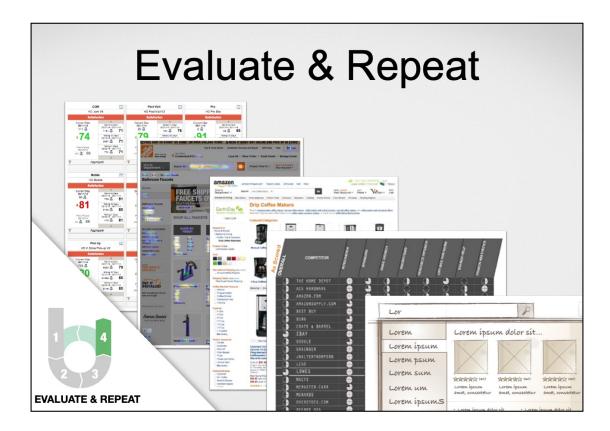


Now that we have our winner that works with all the known use cases, we begin specking everything out into our Annotated Comps and Visual Design Standards.



And now our IT partners are ready for development.

Depending on usability and concepting sometimes we will have more than one winner, in this case we will do a Test & Target to get it down to one final design.



So how did we do?

To find this out we go back and evaluate the data and compare it to before the redesign.

In this example, Type Ahead has a 300% increase is usage compared to our previous design.



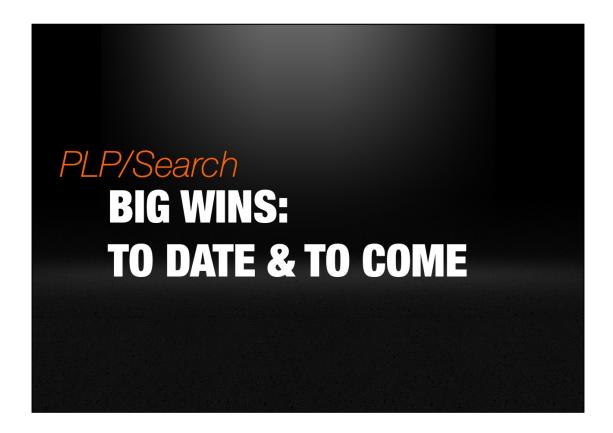
And the ultimate flattery is when our competitors start taking our lead.

This is a good example of why our team is great.

You can try to copy our look feel but if you don't have brains to come up with the functionality and algorithms, you will never have a Best-In-Class experience.

Menards' redesigned there Type Ahead soon after we launched.

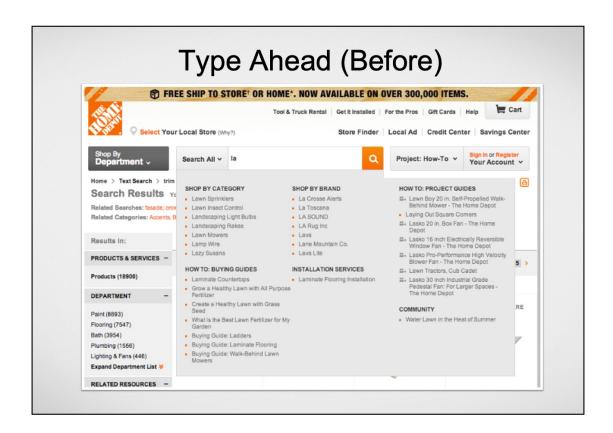
But the usability and functionality falls short in comparison.



(Big wins: To Date & To Come)

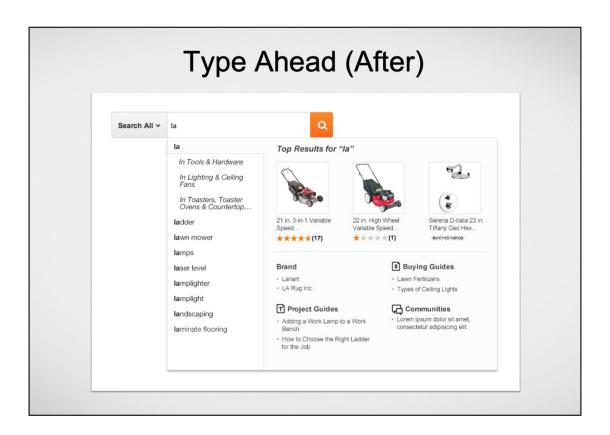
Now I would like to briefly go over some of the teams big wins.

& some future concepts



Of cores Type Ahead

Here is a before the redesign

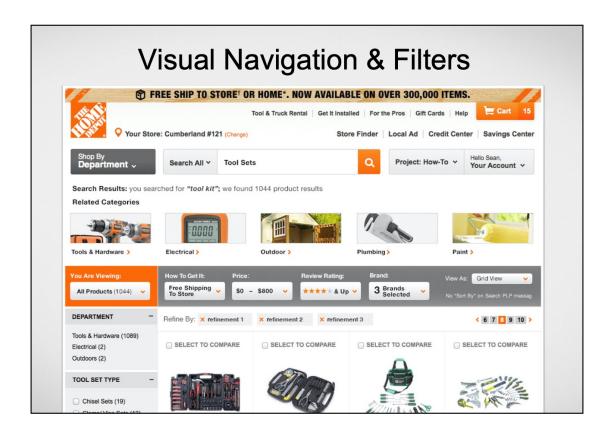


And after the redesign.

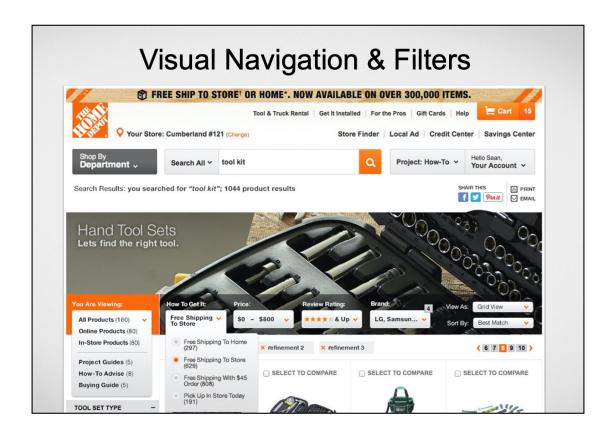
Notice there is actually a lot less content in comparison to the previous.

Hear we are just giving our customer what they need.

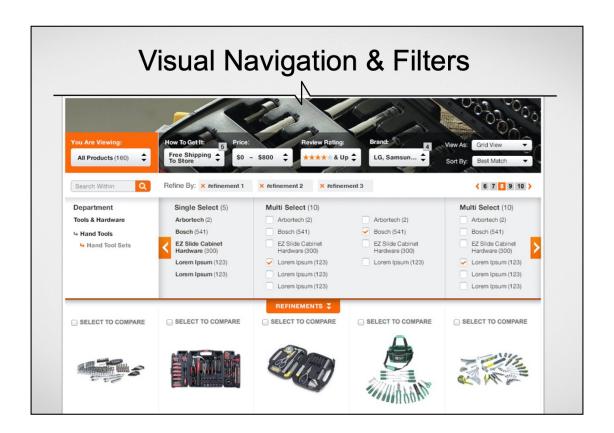
And with a 300% increase in usage, who can argue.



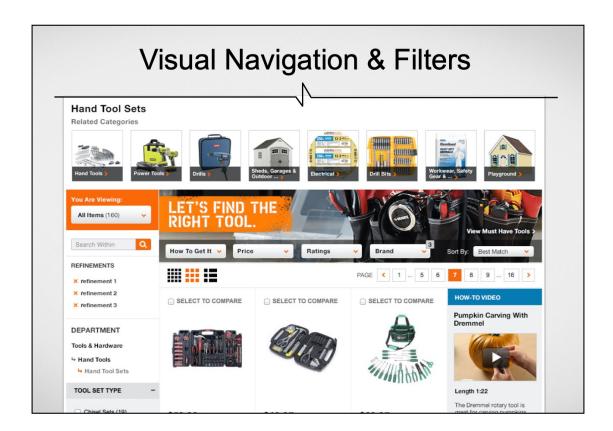
- High Level Concept
- Custom Visual Navigation
- "You Are Viewing" Drop Down
- Selected Refinements



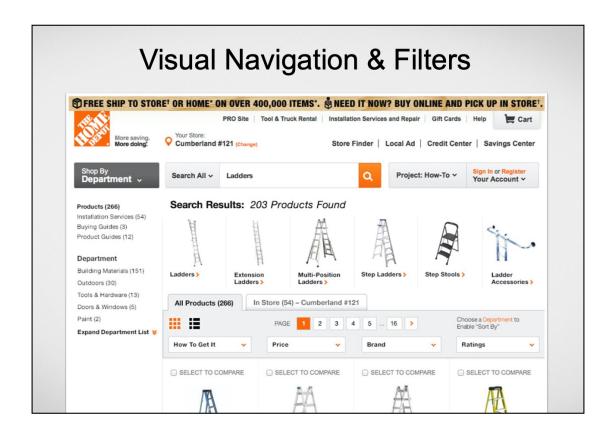
- High Level Concept
- Large hero banners
- You Are Viewing Drop Down
- Global Filter Dropdown



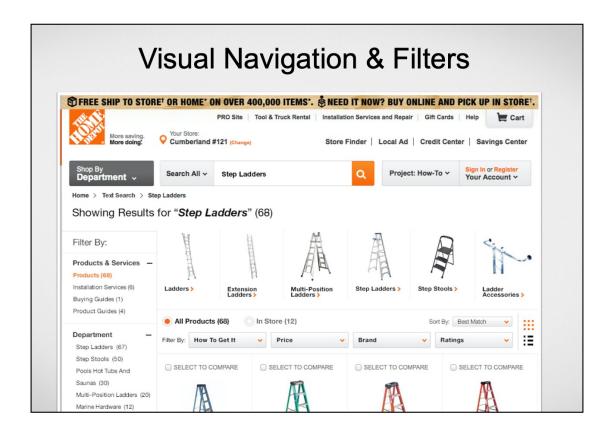
- High Level Concept
- Removing the navigation and filters and putting them into a dropdown



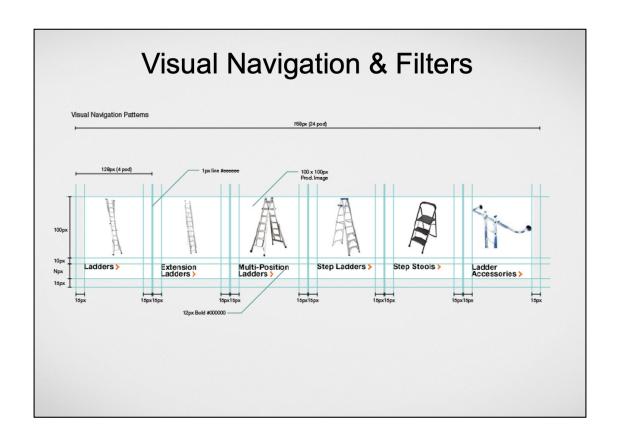
- High Level Concept
- Custom Visual Navigation
- Banners
- Search Within
- Image View, Grid View, & List View
- Touch friendly Pagination



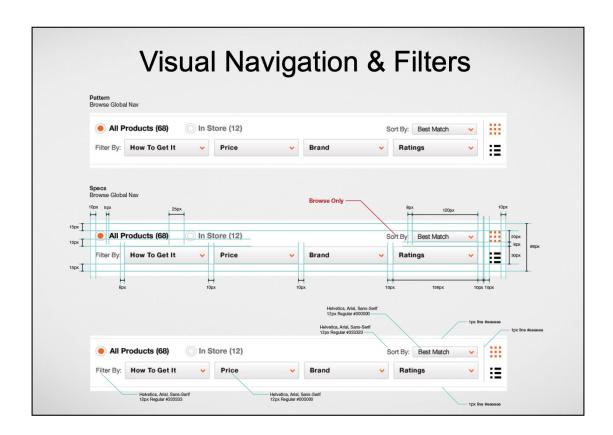
- High Level Concept
- Starting usability testing
- Design starts to become cleaner
- Removed the in Store tab



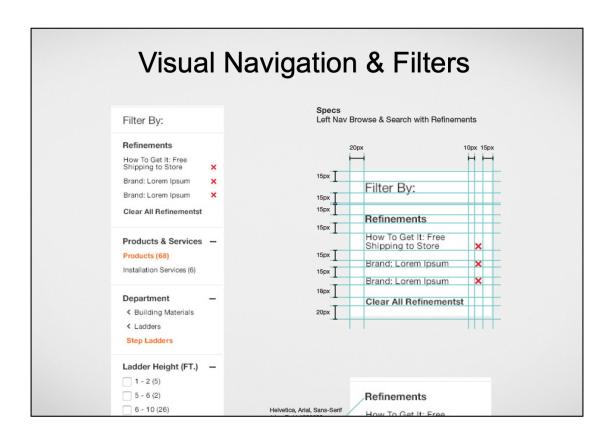
- The Winner
- · Tabs have been removed
- Pagination has been removed from the top



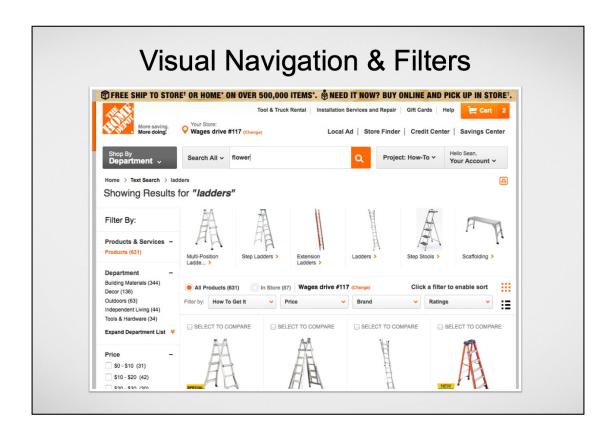
Visual Nav - VDS



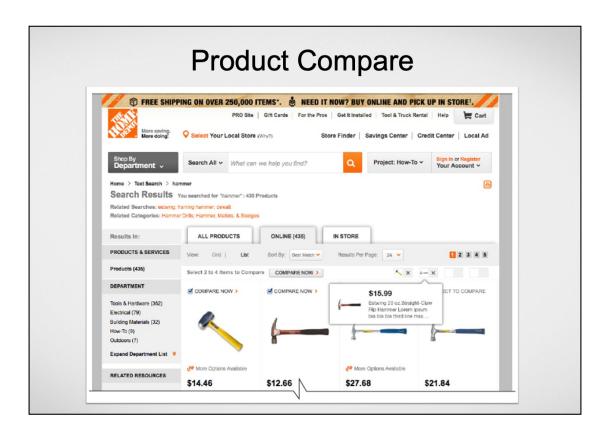
• Global Filters-VDS



• Left Navigation & Filters - VDS

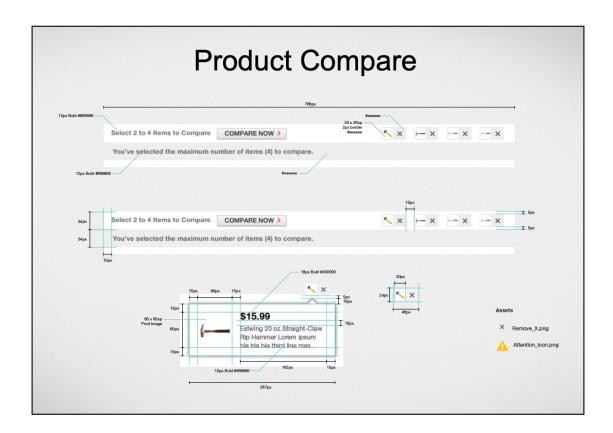


- IT Development
- Live



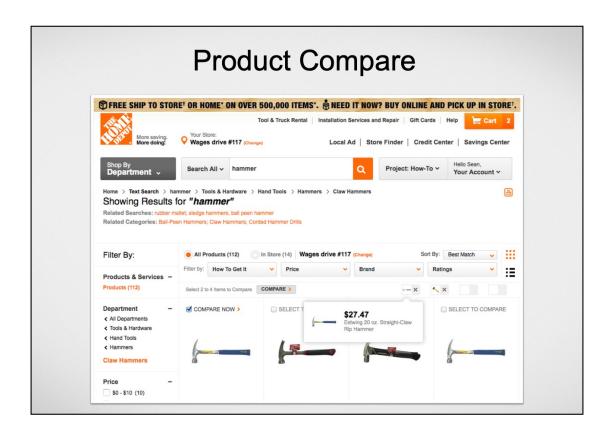
Product Compare

- Worked closely with IT
- IT Developed a POC



Product Compare

• Minimal UX effort from POC to Final Design

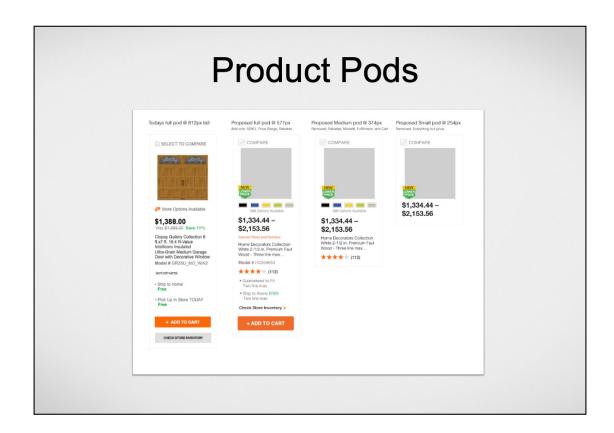


Product Compare

- IT Development
- Live



Whats Next?

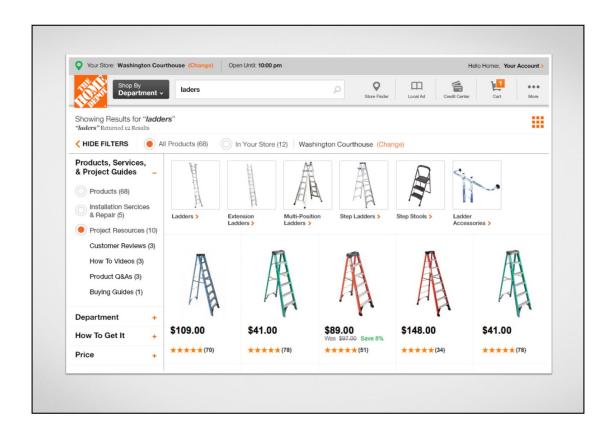


Product Pods

Grid View

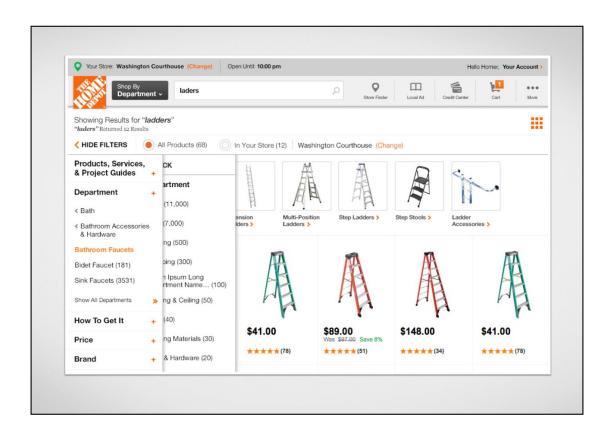
From the left

- Our current product pod
- Updated product pod with SSKU and Price Range
- Medium Pod
- Mini Pod



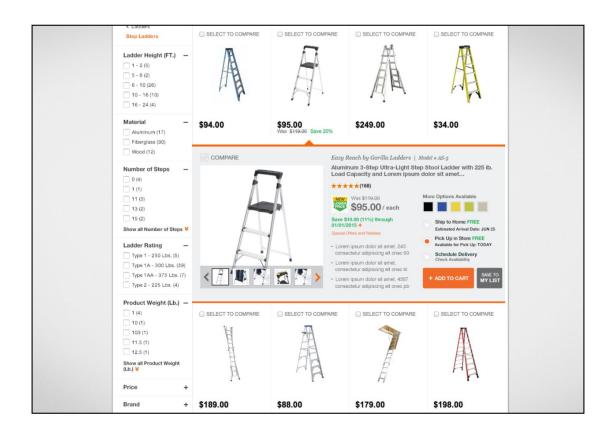
Tablet

- Incorporating the new visual navigation
- Global filters
- And Left Navigation



Tablet

• View More flyout



Inline PIP

- In-line player
- Salient Points
- SSKU
- Fulfillment Options
- ATC
- My List



Thank You