

## **Conditions of Rental**

1. We require your full address, number of male guests and female guests over the age of 12 ( for spa robes) and ages of any children under 12 years before confirmation is made and an invoice sent.
2. Bookings require payment of the deposit of 10% of the holiday cost within 48 hours of booking. The balance will be due 30 days prior to the commencement of your holiday.
3. If the booking is made within 30 days of the start of the holiday, then full payment will be due within 48 hours. When a booking is made by telephone the booking will be confirmed by email.
5. The proprietors reserve the right to refuse any bookings already made subject to refunding any sum paid with no further liability on the guest's behalf.
6. The number of adults occupying the holiday accommodation should not exceed 4 and the number of children should not exceed 3 without prior agreement from the proprietor. Maximum guests cannot exceed 6.
7. We allow up to 2 dogs per stay. When going out please do not leave your dog in the property unattended. Do not wash your dog's bedding etc. in the washing machine and please do not allow your dogs on the sofa, chairs, or beds. Remove all fur and hair thoroughly before departing – failure to do this could result in a £50 extra cleaning charge.
8. The proprietors shall not be liable to you or your party for loss or damage to your property. No responsibility can be accepted for loss or damage to motor cars. It is the guest's responsibility to safeguard their personal belongings.
9. The properties are expected to be left in the same state of repair at the end of the rental period as the beginning. We reserve the right to demand reimbursement for repair or extra cleaning costs.
10. The self-catering holiday cottages are available from 3:00pm on the day of your arrival and you must be vacated by 10:30am on the day of your departure.
11. Smoking is forbidden inside the property.
12. The proprietors reserve the right to enter the property during your stay and reserve the right to cancel any booking if it transpires that guests have not complied with any of the conditions mentioned above. In these circumstances no refund would be made.