



**Camella Lipa Homeowners' Association, Inc.**

Brgy. Tibig, Lipa City Batangas · HLURB Reg. No. 15447 · TIN No. 420-931-299-000

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# CIRCULAR 2024 – 0411

Date : April 30, 2024  
To : Our Valued Residents  
From : HOA Office  
Re : water issue update / Primewater meeting

The Association and Primewater Infrastructure Inc. meeting was held this morning April 30, 2024 10.00am via Zoom. Attendees are the Camella Lipa Homeowners Association, Inc. Board of Directors, HOA office and Primewater Technical Head and Area Engineer.

The Board of Directors highlighted urgent issues and concerns regarding the water supply in Camella Lipa Phase 1-6 and mandated immediate preventive and corrective measures. Kindly be all informed with the information gathered on this meeting:

Action Items
<p><b>1. Low Water Pressure</b></p> <ul style="list-style-type: none"> <li>▪ Primewater (PW) is now aware that the water supply in the subdivision is insufficient comparing to the number of current households against the installed number of deep wells.</li> <li>▪ <i>Short Term Solution:</i> <ul style="list-style-type: none"> <li>- Continuous water truck delivery of 8-10 trucks every other day. BOD requested to improve to 8-10 truck/day @ 7days/week. Subject for PW top management approval asap.</li> <li>- Strengthening/improving capacity of pump and motor within May 2024. PW waiting for the contractor schedule and availability of upgraded equipment.</li> <li>- Will give 3 days' notice prior to pull out of pump setting.</li> </ul> </li> <li>▪ <i>Long Term Solution:</i> <ul style="list-style-type: none"> <li>- Installation of additional well within Camella Lipa Phase 1-6 with 8-9 months' time frame. No exact date committed – but this is already planned.</li> <li>- On-going shortlisting and bidding of well drilling suppliers and overhead tank erectors.</li> <li>- Waiting also for developers exact deep well location – PW and developer need to align.</li> </ul> </li> </ul> <p><b>2. Deep Well Location</b></p> <ul style="list-style-type: none"> <li>▪ Phase 1, Phase 4 Heights, Phase 7 South grove (3 elevated tank with 3 deep wells)</li> <li>- These 3 deep wells are interconnected, but currently connection to Phase 7 is closed.</li> <li>- Phase 1 &amp; 4 deep wells is for Phase1-6 requirement.</li> <li>▪ Phase 3 and Phase 5 water pressure is the lowest among all the phases.</li> <li>- There is an interconnection between Phase 3 and Phase 5. BOD requested PW to investigate and report their findings asap.</li> </ul> <p><b>3. Summary of Activities</b></p> <ul style="list-style-type: none"> <li>▪ PW will provide 1 page summary of activities as corrective measures asap.</li> <li>▪ BOD require immediate solution; the association cannot wait for too long. There should be improvement in water quality and pressure within May 2024.</li> </ul> <p><b>4. Contaminated Water</b></p> <ul style="list-style-type: none"> <li>▪ Discoloration due to opening and closing of valves from elevated tanks.</li> <li>▪ PW will benchmark will be conducted in every phase. Do all phases experience the same?</li> <li>▪ Schedule for tank cleaning and blow off/flushing after improvement of pump and motor. As of now, less blow off/flushing due to low pressure.</li> </ul> <p><b>5. Water leaks</b></p> <ul style="list-style-type: none"> <li>▪ Site pump tender will immediately report the leaks in the vicinity and job order will be automatically created.</li> <li>▪ Major leaks: 7-14 days action response</li> <li>▪ Minor leaks: 21-28 days action response</li> </ul>

**CONTACT US:**

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FB Messenger: **Camella Lipa Hoai** • FB Page: **Camella Lipa Homeowner's Association, Inc.-Official**



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- PW commit to fix the other reported leaks during the inspection. Job orders will be created same day within 2hrs. Need further advised with the site pump tender.
- BOD mentioned that the committed timeframe is unacceptable and need an improvement.

### 6. Notification of Water Maintenance

- PW was reminded to notify the association before the schedule maintenance at least 3 days' notice.
- Association mobile number is already added to PW SMS notifications.

### 7. Frequency of Water Truck Delivery

- Continuous water truck delivery of 8-10 trucks every other day. BOD requested to amend to 8-10 truck per day for 7days a week. Subject for top management approval.
- PW is searching for nearby areas for easy deliveries of water – this is asap concern.

### 8. Timeframe of Temporary Water Distribution

- After the pull out, strengthening and improvement of pump and motor within May 2024.
- A 1-2 weeks observation after the reinstallation, if water distribution maybe lengthened or lifted

### 9. Emergency Contact numbers

- Contact numbers are listed in PW copy of billings.
- PW will provide updated customer hotline number, for circular.

### 10. Payment Holiday/ Discount

- BOD is requesting for a holiday payment because there was a large discharge of water when there was discoloration or contamination of water.
- PW is requesting for a letter address to PW billing. It will be subject for management approval.

### 11. Booster Pump

- As per signed agreement, **installation of booster pump is prohibited.**
- Installation of booster pumps will affect the main line tank and nearby by residents.
- PW will notify residents next billing statement. Circular will be reinforced for reminder.
- Existing booster pumps will be subject for inspection and investigation of PW and HOA.

Primewater apologizes for any inconvenience this may cause and we seek the residents' patience regarding this matter. We understand that water is a prime necessity. The association commits to continuously coordinate with Primewater and update the community.

For further inquiries and clarification, please feel free to contact the HOA Office at 0917 136 4374, Mondays to Saturdays during office hours, or you may email us at [hoaofficial@camellalipahoa.com](mailto:hoaofficial@camellalipahoa.com).

Sincerely,

HOA Office

Camella Lipa Homeowners' Association, Inc.

Approved by:

April 30, 2024

Roderick N. Malabanan

CLHOAI - BOD President

#### CONTACT US:

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