



**Don't miss out
on any update!**

Scan the QR Code
to register your updated
contact information.



Your safety is our #PrimeConcern !

South Luzon Operation

Office Address: Lower Ground floor near LBC Vistamall South Molino
Email Address: customercare.south@primewatercorp.com
billing.south@primewatercorp.com
Mobile Number: 0998-590-3594 / 0998-590-3552 / 0998-590-3551



The process for individual water application of Homeowners:

1. Applicant must comply the following requirements:
 - a. Completely filled out Online Application Form
 - b. Water Endorsement from Developer
 - c. Leak test Result from Developer
 - d. Valid ID of owner
 - e. Authorization Letter or SPA if representative only (if needed)
 - f. Valid ID of the representative (if needed)
 - g. Proof of payment for application fee Php 7,000.00
2. Visit our website: **primewatercorp.com**
3. Click Apply for Service Connection.
4. Applicant need to fill up the Application Form details:
 - a. Branch: **Primewater South / Primewater North**
 - b. Name: Owner's Name
 - c. current Address:
 - d. Service Address:
 - e. Mobile No.
 - f. Email Address
 - g. Classification (Residential/Commercial)
5. Applicant will receive verification code in their email.
6. Applicant will receive email notification once the application is successful.
7. Customer Service Representative will also receive email notification with the application ticket number and applicant's details.
8. Customer Service Representative will manually encode Applicant's information to our system.
9. As soon as everything is completed, we will send you the reference number for the payment of application fee. Please refer to the details below for the application fee payment.

Amount to be paid: Php

Reference Number:

Bill Number:

*Payment centers/ channels:

SM Bills Payment	Bancnet	Metrobank	BDO Online	Gcash
Bayad Centers	Paymaya	7/11	Shopee	Lazada

10. If payment has been made, kindly send us the proof of payment for the schedule of water meter installation and would take 7-10 business days.