

O2 Plans – Privacy Policy

Last Updated: MARCH 2026

O2 Plans (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains what personal information we collect, how we use it, who we share it with, and the choices you have regarding your information.

This Privacy Policy applies to all visitors, customers, and users of **o2plans.com** (“Website”), our services, and our communication channels, including SMS messaging.

1. Information We Collect

We may collect the following types of personal information:

1.1 Information You Provide Directly

- Name
- Email address
- Phone number
- Company name
- Any information submitted through contact forms, service requests, or account creation
- SMS opt-in confirmations for text messaging programs

1.2 Automatically Collected Information

When you visit our Website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited and usage data through cookies or analytics tools

1.3 SMS & Communication Information

- Mobile phone number used for SMS opt-in
 - SMS delivery status
 - Interaction data related to SMS campaigns
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2. How We Use Personal Information

We use your personal information to:

- Provide, manage, and improve our services
- Respond to inquiries and service requests
- Communicate with you about updates, offers, or relevant content
- Send SMS notifications only if you explicitly opt in
- Analyze Website performance and user behavior
- Maintain compliance with legal and regulatory requirements

We **do not** sell your personal information.

3. Who We Share Personal Information With

We may share personal information with:

- **Service providers** who help operate our Website, SMS delivery systems, analytics, or marketing tools
- **Business partners** that support service fulfillment
- **Legal authorities**, if required by law, investigation, or legal process

We **do NOT** share your SMS consent with third parties or affiliates.

Required Carrier Language:

“SMS consent is not shared with third parties.”

4. SMS Messaging & Consent

By providing your mobile number and opting in, you agree to receive SMS messages from O2 Plans related to updates, service information, and offers.

- Message and data rates may apply
- Frequency varies
- You may opt out at any time by replying **STOP**

We do not share, sell, rent, or disclose your SMS consent or phone number to third parties for marketing or any other commercial purposes.

5. Cookies & Tracking Technologies

We may use cookies and similar technologies to:

- Improve Website functionality
- Analyze user behavior
- Enhance your browsing experience

You can manage cookie preferences through your browser settings.

6. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information.

However, no online transmission is 100% secure, and we cannot guarantee absolute protection.

7. Your Rights & Choices

Depending on your location, you may have the right to:

- Access the personal information we hold
- Request corrections
- Request deletion
- Opt out of marketing emails or SMS messages

To submit a request, contact us at: info@o2plans.com

8. Links to Other Websites

Our Website may include links to external sites. We are not responsible for the privacy practices of those websites.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated “Last Updated” date.

10. Contact Information

If you have questions about this Privacy Policy or your personal information, contact us using our chatbot, you can provide us your e-mail and we will be in touch:

O2 Plans

Website: <https://o2plans.com>