

Terms & Conditions

These terms and condition are entered into by Chase Sports and Fitness Club, hereinafter to be referred as Chase Sports and Fitness Club and Member's Name, for the sake of brevity.

Services: The membership allows the usage of the facilities, equipment & services available at Chase Sports and Fitness Club.

Membership: The membership is personal and cannot be shared.

Membership Term: Refers to the duration of time purchased as mentioned in the membership application form. Membership also applies to the founding members and Open Gym (off-peak hours) access.

Age Limit: The member confirms that he/she is above 18 years of age, in certain cases as and when required based on the discretion of the concerned trainer, persons of 16 &17 years of age could be allowed after having obtained a consent in writing from their parents/ legal guardian.

Use of Facilities: The facility shall be used only for training purpose. No other activity would be allowed and its violations would be sanctioned. For example, sleeping and lingering on for an unreasonably long time is not allowed. Consumption of alcohol or any other kind of illegal substances in whatsoever manner would not be allowed, smoking is strictly prohibited in the facility. Working out under the influence of the mentioned substances is not allowed.

Code of Conduct: The member shall respect the behavioral and operating principles on all occasions. This includes but is not limited to – to dress appropriately at the Chase Sports and Fitness Club as well as the changing rooms, with appropriate footwear, respecting the social, moral and cultural values of the United Arab Emirates. Nudity is strictly prohibited and all the member are to use the private changing cubicles that are provided. Using a towel at every work out and leaving the machines and surfaces clean after the use. Behaving in a friendly manner towards other members of Chase Sports and Fitness Club as well as the staff. The members are strictly prohibited from filming in whatsoever manner in the changing room, not only of its surrounding but also any member or staff, in case of breach of the same, the member at fault shall be liable to initiating legal action. The members are to make sure that when using mobile or its camera it should not in any way offend any other member or staff of Chase Sports and Fitness Club.

Lockers for personal belongings: Lockers are available for members while working out in the facility. Each member has to empty the locker and keep it opened. The staff of Chase Sports and Fitness Club will open and empty lockers if the member is not in the facility by the end of the business day. The items found in the lockers would be kept in the custody of the management of Chase Sports and Fitness Club. In case of perishable items found, it would be disposed at the end of the day.

Lost property/ Theft: Chase Sports and Fitness Club is not responsible for the loss/ damage or theft of any personal belongings, even if locked in a locker in whatsoever manner.

Suspension/ termination of membership: If the member breaches any of the terms of this agreement especially including but not limited to the code of conduct, interfere or disturbs other members or staff that the management considers inappropriate, the membership of that member could be suspended or terminated by the management at its discretion nevertheless in case the member has already paid for his/her sessions which has not been completed the same would not be returned.

In case any member including founding members wishes to terminate his/her membership before the expiry of the membership term then a deductible fee would be applied which would be two month of the fee for the kind of membership availed of, which would be solely decided by the management and would be at its discretion. The membership could also be terminated for default of the membership fee, which is also at the discretion of the management.

Fees and Payment: The member commits to the payment of the membership according to the conditions of the agreement. The member is responsible for all payments as required by the membership from time to time for the uninterrupted continuation of the membership. The late payment of fee beyond a reasonable period of time after several reminders would lead to the denial of access to Chase Sports and Fitness Club. All the members shall pay an initial joining fee/administration fee as per the rate applicable at that time, and the said fees would be non-refundable, and would become immediately due upon being accepted as a member. Joining fees and administration fees are subject to change without notice. All personal training sessions purchased are non-refundable and non-transferable. All prices are fixed for the duration of the contract, in case of any change as in the case of a prolongation of contract, it would be notified via email within a reasonable time. Also, Chase Sports and Fitness Club does not be responsible if the communication does not reach the member as a result of the wrong email address provided by the member during his/her admission.

Any fee paid to Chase Sports and Fitness Club including but not limited to the joining fee, administration fee and membership fee would be non-refundable upon the cancellation, suspension, resignation and termination for any reason whatsoever.

Frozen membership: It is possible to freeze the membership of a member for legitimate reasons including but not limited to medical reasons for which a certificate from a doctor would be required or any other valid reasons which the management considers to be valid. There would be a freeze fee of 105 AED per month. The approval from the management is required to freeze the membership and activating the same would also require the approval of the management. The membership cannot be frozen in retrospect. Maximum of 2 months freeze request for annual membership and 2 weeks freeze for monthly packages including PT packages.

Transfer of membership: Transfer of membership from one member to another would not be allowed.

Corporate membership: At the discretion of Chase Sports and Fitness Club's management, and subject to individual Agreements, Corporate membership rates are available for companies/firms or other commercial businesses introducing ten (10) or more members. Corporate members acknowledge that their Membership is subject to the terms and conditions as contained in the Corporate Membership Terms and Conditions in addition to these Terms and Conditions, and to which these Terms and Conditions shall be subordinate.

Personal training: Members must sign the Personal Training Contract Sheet for each personal training session and only sign off when session has been delivered. All sessions must be conducted and used by end of expiration date depending on the package purchased. If it must extend, then an e-mail requesting for extension must be sent by the member to the management.

Group classes: Members are not allowed to enter Chase Sports and Fitness Club more than 5 minutes after the class has started. Members are asked to refrain from using mobile phones during any class. Members attending the class must scan their barcode in the reception to confirm attendance.

Class pass/vouchers: Drop-in clients must purchase class pass/voucher to join the class. One class attendance is equal to one voucher used and shall be deducted from the voucher package purchased. Expiration of class vouchers depend on the package purchased.

Exceptional Closure: In case of an imposed closure of Chase Sports and Fitness Club like a pandemic, a natural disaster or anything that is beyond the control of Chase Sports and Fitness Club, the membership would get frozen and all future invoices as well as the contracted end date would be moved out for the duration of the closure.

Change of membership plan: A member could change his/her plan from the existing plan, yet he/she would have to pay the extra fee that is applicable. Also the transfer would depend on the sole discretion of the management and also the availability of vacancy.

Cancellation: 12 hour advance notice is required when cancelling a scheduled session. If you are unable to adhere to the 12 hour advance notice, then the session would be charged as normal. Anyone who chooses to forgo their appointment for whatever reason will be considered as "No Show" and would be charged as usual. For individual classes, in case you arrive late, then your session may be shortened in order to accommodate other's appointment that follows yours.

Health: By enrolling at the Chase Sports and Fitness Club the member confirms that he/she is fit and does not suffer from any health issues that hinders exercise or prevents him/her from engaging in any kind of exercise as designed by Chase Sports and Fitness Club or that would be detrimental or adverse to the members health, safety or physical condition if he/she did that exercise. Chase Sports and Fitness Club shall have no obligation to perform a fitness assessment or any similar kind of testing to determine the physical condition of the member. All members must report any and all health conditions arising which affect their use of Chase Sports and Fitness Club to a staff. Member agrees that use of Chase Sports and Fitness Club is strictly at their risk and are responsible for their health at all times. Before using the Fitness Center, the member must first complete physical activity readiness questionnaire.

Liability: Each member of Chase Sports and Fitness Club shall be liable for any property damage and/or physical injury that occurs to the member of Chase Sports and Fitness Club at its premises. It will be the obligation of the member to pay for any costs involved for the restoration of the property and premises that was damaged by the member.

Waiver of Liability: Any and all use of Chase Sports and Fitness Club shall be at the member's own risk at all times. The member shall not use any machine unless he/she knows the correct usage of such device. Chase Sports and Fitness Club would not be held liable for any injuries, physical impact or damages to the member or the property of the member or be subject to any claim arising out of the use of the premises and /or the machines made available to the users.

Disputes: In case of any disputes arising during the operation of Chase Sports and Fitness Club shall be dealt in accordance to the applicable Laws of the United Arab Emirates.

Miscellaneous: Each member is obliged to pay the voucher per access or any fees applicable to your membership or package. The member is required to comply with Chase Sports and Fitness Club's Rules and these Terms and Conditions. Member should also observe and conform to all health and safety rules and guidance regarding usage of the Chase Sports and Fitness Club, displayed at the Fitness Center and on our website and to use the Chase Sports and Fitness Club equipment and facilities in accordance with all usage instructions, not to abuse the equipment and facilities and to conduct yourself in an orderly manner so as not to interfere with other members use or enjoyment of Chase Sports and Fitness Club and its facilities.

Name :

Signature:

Date: