

**IMPORTANT NOTICE: Temporary Closure of Hotel de L'Eau Vive**

On April 26, 2024, Hotel de L'Eau Vive (HDLV) was closed in cooperation with the New Orleans Fire and Permitting Departments due to the failure of the aging fire suppression system. Shortly after taking on the management of HDLV in August 2023, Lemonjuice discovered that, among other things, the fire suppression system had not been maintained. Lemonjuice immediately initiated repairs, but this week the fire inspector felt that repairs must be fully completed for safe operations to continue. Owners and guests were promptly relocated to various hotels and timeshares throughout the city for their safety and comfort.

We understand the inconvenience caused by this closure and appreciate your patience. Please be assured that we are addressing the situation with urgency. Our team, in collaboration with certified professionals and your Board of Directors, is diligently working on completing the requisite repairs. We will keep you informed about our progress and will notify you when it is safe to return.

Thank you for your patience and trust in us during this challenging situation. Lemonjuice remains dedicated to ensuring the highest safety and well-being standards for everyone at our resort. We will provide further updates as soon as they are available.