

# Creative Craft

## -----Workshops-----

### Terms & Conditions for course delegates

- Please be aware that on our courses you will be handling latex balloons, made from natural latex. If you have a latex allergy, please consult a medical professional to confirm your suitability for the course before signing up. If you need any more details about the use of latex balloons in the course, please let us know.
- Some courses involve using Helium. Helium is an inert, colourless and odourless gas. Evidence has proven that the inhalation of helium can be fatal as it is an asphyxiant gas. The inhalation of helium cuts off a person's supply of oxygen and can cause dizziness, unconsciousness and ultimately death. Do not inhale helium at **any time**.
- Places on each course are strictly limited. A non-refundable booking fee of £50 is required at the time of booking to secure your place, and balance of full payment is required no less than two weeks before the course date
- Balance payments can be made by cash, cheque, or bank transfer.
- Please check your invoice carefully to ensure you will be attending the right course.
- If you are aware in advance of the course date that you are unable to attend and you notify the instructor, every effort will be made to accommodate you on the same course on another date. Only one transfer per delegate will be honoured.
- All requests for cancellations and / or transfers must be received in writing. Changes will become effective on the date of written confirmation being received.
- Government Legislation relating to coronavirus has now been amended as all legal restrictions in England have ended. Normal course cancellation rules apply to any Covid related cancellations
- If you need to cancel your place, the appropriate cancellation charge will apply based on the cost of your booking (excluding any card processing fees and / or booking fees previously applied), as shown below:

Calendar days notice before the start date of the event	Refund applicable
14 calendar days or more	Full credit to be used against a future training course.
Between 1 and 13 calendar days (inclusive)	No refund will be given
Failure to attend	No refund will be given

If you do not turn up for the course the course fee will not be refunded.

- We reserve the right to cancel a training course at any time. If the course date has to be cancelled by the instructor, all delegates will be notified as soon as possible and arrangements made to attend the course on a different date or where this is not possible, a refund will be made.
- The terms and conditions are binding on both parties unless amended by mutual consent.