



STRONG CONSULTING
Kearson (Malmgren) Strong
Property Insurance Claims Consultant

Curriculum Vitae

Property Insurance Claims Consultant

- ❖ Insurance Consultant
- ❖ Appraiser
- ❖ Umpire
- ❖ Expert Witness
- ❖ Property Subrogation Consultant

Employment History

- Aug 2021 – present **Owner / Property Insurance Claims Consultant**
Strong Consulting, Altoona, Alabama
- Aug 2017 – July 2021 **Homeowner Large Loss Claims Manager**
Homeowner Subrogation Manager
CSAA Insurance Company, Colorado Springs, Colorado
- Aug 2013 – Aug 2017 **Claims Manager/Property Repair Network Manager**
Nationwide Insurance Company, Denver, Colorado
- Dec 2008 – Aug 2013 **Executive Vice President / Executive General Adjuster & Consultant**
Malmgren & Strong - Claims Consultants Group, Sacramento & Fresno, California
- Apr 2004 - present **President and CEO**
Claims Training Institute, Castle Rock, Colorado
- Jan 1995 – Dec 2008 **Senior General Adjuster / Project Manager / Team Leader / Consultant**
Malmgren Group & Claims Consultants Group, Sacramento & Fresno, California
- Jun 1994 – Dec 1994 **Civil Engineer**
Failure Analysis Associates, Menlo Park, California
- Oct 1992 – Jun 1994 **Project Manager and Business Manager**
Forensic Technologies International, San Francisco, California
- May – Oct 1992 **Insurance Adjuster**
Malmgren Group / Claims Consultants Group, Emeryville, California
- Jan – May 1992 **Field Engineer**
Hensel Phelps Construction Company, Santa Clara, California
- Jun – Dec 1989 **Civil Engineering Intern**
Jun – Aug 1990 Failure Analysis Associates, Palo Alto and Menlo Park, California

Educational History

2021 Property Claims Law Associate (American Education Institute)
2023 Associate in Claims (The Institutes) – in progress.
1992 Coursework completed, University of Colorado, Boulder, Colorado
Master of Science, Structural Engineering,
1990 Graduate of University of the Pacific, Stockton, California
Bachelor of Science, Civil Engineering

Licenses / Certifications

Insurance Adjuster Oklahoma – Expired 1/31/2023
Xactimate Certified Level 2 User

Memberships

National Association of Subrogation Professionals – 2017 – present
California Association of Independent Insurance Adjusters –
Vice President – 2012-2013; Secretary/Treasurer - 2011-2012;
Board of Directors – 2008 – 2011
Loss Executive Association – Associate Member in waiting
Combined Claims Conference of Northern California – Committee Member on behalf of CAIIA 2009
CUREE (Consortium of Universities for Research in Earthquake Engineering) – Contributor
Western Construction Consultants (WestCon) (no longer an active group) – Charter Member

Seminars & Lecture Presentations

Fair Claims Settlement Practices Regulations Certification Program
Developed and presented first program in 1992
Recertification programs offered and presented annually for Claims Training Institute
Recertification Instructor for CAIIA
Prepared & presented materials for Claims Training Institute (CTI)
Earthquake Education Certification Program
Prepared and moderated a panel presenting Green Building Coverage at the Claims Conference of Northern California - 2011
Prepared & presented materials for the Property Loss & Research Bureau
Building Code Issues and Adjustments – Regional Seminars 2010
Presentation to International Institute of Loss Adjusters (IILA)
Earthquake Claims and Catastrophe Fires
Prepared & presented materials for the Sacramento Claims Association
Engineering Investigation and Demonstrative Evidence
CNA Insurance Company
Presented Assessment of Bodily Injury Claims, Phoenix, Denver, San Francisco

v. 06/20/2023