

What to Expect When Boarding Your Dog (Especially for the First Time)

Leaving your dog for boarding can feel overwhelming, especially if it's your first time. Our goal is to make the experience as comfortable, safe, and positive as possible—for both you and your pup. Here's what you can expect:

Before Your Dog's Stay

Vaccination Requirements

For the safety of all dogs in our care, we require up-to-date vaccinations. Proof must be provided prior to your dog's stay. We do require distemper (1 year or 3 year), rabies (1 year or 3 year), as well as the bordetella vaccine booster every 6 months.

Temperament & Behavior

Every dog is unique! If your dog will participate in group play, we do require a brief evaluation to ensure they are comfortable and safe around other dogs.

What to Bring

- Your dog's food (in either a ziplock bag or sealed container, large unsaleable bags are not allowed)
 - Any medications with clear instructions in their original containers
 - Optional: a blanket or item from home for comfort
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Drop-Off Day

Keep It Positive & Quick

Dogs take cues from their owners. A calm, confident drop-off helps your dog settle in faster. Long goodbyes can sometimes increase anxiety.

Initial Adjustment

It's normal for dogs to feel unsure or excited in a new environment. Our staff will monitor your dog closely and help them acclimate.

During Their Stay

Daily Routine

Dogs thrive on structure. Your pup will enjoy a consistent schedule that may include:

- Multiple potty breaks
- Playtime (group or individual)
- Rest periods
- Feeding times

Supervised Play

All interactions are monitored by trained staff to ensure safe and positive experiences.

Rest & Quiet Time

Boarding can be exciting and tiring. Dogs are given plenty of downtime to relax and recharge.

Common First-Time Boarding Behaviors

It's completely normal for dogs to:

- Eat less than usual
- Be extra tired after returning home
- Show mild anxiety or excitement
- Experience an upset stomach or loose stool due to stress or anxiety in a new environment

These behaviors typically resolve quickly once they settle back into their routine.

If your dog's upset stomach or diarrhea persists beyond 24–48 hours after returning home, or if you notice lethargy, vomiting, or refusal to eat, we recommend contacting your veterinarian for further guidance.

Health & Safety

Clean & Secure Environment

We maintain a clean, sanitized space and prioritize safety at all times.

Monitoring

Our staff keeps a close eye on all dogs and will notify you if any concerns arise.

Medical Needs

If your dog requires medication or special care, we are happy to accommodate with clear instructions.

Pick-Up Day

Excited Reunions

Your dog will be happy to see you! They may be tired from all the activity—this is completely normal.

Post-Boarding Adjustment

Some dogs may sleep more than usual or drink extra water after returning home.

Tips for a Successful First Stay

- Schedule a daycare visit before boarding to help your dog become familiar with the environment
 - Stick to your dog's regular feeding schedule
 - Avoid introducing new foods right before boarding
 - Let us know about any quirks, fears, or preferences your dog has
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We're Here for You

We understand that trusting someone else with your dog is a big decision. Our team is committed to providing a safe, loving, and enriching environment while you're away.

If you have any questions before your dog's stay, please don't hesitate to reach out—we're happy to help every step of the way!