Phoenix Management Services, Inc. We Manage to Make Your Life Easier

RE: ESTOPPEL RETURN - CHANGE IN ESTOPPEL PROCEDURES

Please see attached estoppel request in which our office received. Please note that effective June 1st 2020 all estoppel request must be submitted online through our website at www.phoenixfla.com "ESTOPPELS" or please visit www.homewisedocs.com .

To request an estoppel/questionnaire select the Sign-Up link to register on website. Once registered you will have the ability to experience several of the online features such as:

- Order by address or association name searches
- Share your order with up to ten email addresses
- Hard copy delivery options available
- Email and SMS text completion notices for users
- Rush order requests
- Track your orders online with order confirmation number
- Pay for your orders by credit card, check or e-check

If you have any questions in regards to a submitted/pending estoppel, please contact our estoppel department at the contact information listed below.

> Contact Person: Mabel Presta Phone Number: 954-640-7070 ext. 540 Email: mabel@phoenixfla.com

Thank you for your cooperation regarding this matter.

Sincerely,

Phoenix Management Services, Inc. Estoppel Department



