

Supplier Quality Management Policy

Policy Statement: QBES Ltd is dedicated to ensuring that our suppliers apply appropriate quality management measures that align with the specific requirements of the work they are engaged to perform. We recognize that the quality of materials and services provided by our suppliers directly impacts the overall quality of our projects.

1. Supplier Selection and Evaluation:

We implement a rigorous selection process for our suppliers, which includes:

- **Pre-qualification:** Assessing potential suppliers based on their quality management practices, certifications, and previous performance.
- **Site Visits:** Conducting site visits to evaluate suppliers' facilities, processes, and adherence to quality standards.
- **References and Feedback:** Gathering feedback from previous clients to gauge the supplier's reliability and quality performance.

2. Quality Standards and Requirements:

We clearly define the quality standards and requirements for each project in our contracts with suppliers, which includes:

- **Specification Documentation:** Providing detailed specifications and quality expectations related to materials and services.
- **Compliance with Standards:** Ensuring that suppliers comply with industry standards, regulations, and relevant certifications.

3. Monitoring and Auditing:

To ensure our suppliers maintain appropriate quality management measures, we conduct:

- **Regular Audits:** Performing scheduled and unscheduled audits of suppliers' processes and quality control systems.
- **Performance Monitoring:** Tracking suppliers' performance through key performance indicators (KPIs) related to quality, delivery, and compliance.

4. Communication and Collaboration:

We foster open communication with our suppliers to address quality-related issues promptly. This includes:

- **Regular Meetings:** Holding periodic meetings to discuss quality performance, expectations, and areas for improvement.
- **Feedback Mechanism:** Implementing a feedback loop for both our team and suppliers to share insights, concerns, and suggestions related to quality.

5. Continuous Improvement:

We encourage our suppliers to engage in continuous improvement initiatives, which involves:

- **Training and Development:** Supporting suppliers in accessing training programs related to quality management practices.
- **Innovation and Best Practices:** Sharing best practices and innovative solutions that can enhance quality management efforts.

6. Incident Management:

In the event of quality issues, we have a structured incident management process that includes:

- **Issue Reporting:** Encouraging immediate reporting of any quality concerns or incidents.
- **Root Cause Analysis:** Collaborating with suppliers to conduct root cause analyses and implement corrective actions.

Conclusion: By establishing these arrangements, we ensure that our suppliers apply appropriate quality management measures that are essential for the successful delivery of our projects. Our commitment to quality throughout the supply chain enhances the overall performance and reputation of our construction company.

Date: 01/02/2025	Date of next review: 01/02/2026
Signed by: Manuel Irimia	Signature
Position: Managing Director	