

# Coastline Health and Chiropractic

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Dear Patients of Coastline Health and Chiropractic,

I hope this finds you and your family in good health. While many things have changed, one thing has remained the same: Our commitment to your safety and health. We are following the Practice Guidelines recommended by the Chiropractic Association along with infection control recommendations made by the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). Some of the things we'll be implementing are as follows:

- Please arrive at the office at your scheduled time, in order to prevent people in the reception area.
- If you feel ill on the day of your session, there is no penalty for canceling your appointment. Treatments are not advised if you have any symptoms of illness. Please contact us as early as possible to let me know that you will not be able to come in so that we might book another client waiting to be seen.
- Please bring a face mask to use while you are entering the building and in our lobby. If you don't have one, we'll be happy to bring one out to your car for you. Just text us and let us know.
- Close contact with people increases the risk of infection from COVID-19. Please sign the informed consent form that states that you were informed and acknowledge the risks involved and that you give consent to receive chiropractic treatment with Dr. Fassino and/or Dr. Ozlati.

- Please scan this form, we are limiting paper contact, and email it to us prior treatment. Without this consent, we will be unable to treat you.
- There are air purifiers in the lobby area and in my treatment room. Both have HEPA filters and UV light to kill 99.9% of viruses and bacteria.
- We sanitize the table and face cradle following each treatment.
- Please wash your hands or use the hand sanitizers before and after your session. You can use the sink in the bathroom and the hand sanitizers in the lobby or treatment rooms. We will have paper towels for you to dry your hands.
- We have ramped up our cleaning protocol after each treatment and at the end of the day.

We look forward to seeing you and are happy to answer any questions you may have about these procedures to keep you, and every patient, safe. You can schedule your appointments online at [www.coastlinehealthchiro.com](http://www.coastlinehealthchiro.com).

Thank you for your continued trust and confidence in us. We value your business and loyalty and look forward to seeing you.

Yours in Health and Wellness,

Drs. Fassino and Ozlati