

Privacy & Cookie Policy
Complii Consultants Ltd
Effective Date: 11.08.2025

1. Introduction

At Complii Consultants Ltd, we are committed to protecting your data and respecting your privacy in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This policy explains how we collect, use, store, and protect your data when you interact with us, including through our website at complii.co.uk.

2. Data Controller

Complii Consultants Ltd is the data controller responsible for your personal data.

Contact details:

Company Name: Complii Consultants Ltd

Data Controller: Clive Hastings

Email: [\[info@complii.co.uk\]](mailto:info@complii.co.uk)

Phone: 07942 499 767

Address: Unit 82a James Carter Rd, Mildenhall, Bury St. Edmunds, IP28 7DE

3. What Personal Data We Collect

We may collect and process the following types of personal data:

a. Information You Provide Directly

Full name

Email address

Phone number

Company name and role

Enquiry message or correspondence

b. Information We Collect Automatically

IP address

Browser type and version

Device type and OS

Referral source

Pages visited and time spent on our website

Cookie preferences (see Section 8)

4. How We Use Your Data

We process your data for the following purposes:

To provide consulting and advisory services

To respond to your enquiries

To maintain business communications

To improve our website and services

To comply with legal and regulatory obligations

To send updates or marketing communications (where consented)

5. Legal Basis for Processing

Under the UK GDPR, we rely on the following lawful bases:

Consent – where you have actively given us permission (e.g. for marketing emails)

Contract – where processing is necessary for a contract or pre-contractual steps

Legal obligation – for compliance with regulatory requirements

Legitimate interests – where we have a business reason to use your data and it does not override your rights

6. How We Share Your Data

We may share your data with:

Trusted service providers (e.g. email, hosting, analytics)

Professional advisers (e.g. accountants, lawyers)

Government or regulatory bodies, if required

Third parties in the event of a business restructuring or sale

All parties are required to keep their data secure and only use it in accordance with our instructions.

7. Data Retention

We retain personal data only for as long as necessary:

For the purposes set out in this policy

To comply with legal obligations

To resolve disputes

To enforce agreements

Once no longer needed, data is securely deleted or anonymised.

8. Cookie Policy

a. What Are Cookies?

Cookies are small text files placed on your device by websites to collect standard internet log information and visitor behaviour data.

b. Types of Cookies We Use

Type: Purpose

Essential: Needed for website functionality (e.g. navigation, access to secure areas)

Analytics: Helps us understand how users interact with our site (e.g. Google Analytics)

Preferences: Store your preferences and choices

Marketing: Used to deliver relevant advertising (if applicable)

c. Managing Cookies

You can set your browser to refuse or remove cookies. However, some website features may not function properly as a result.

When you first visit our website, we will ask for your consent to use non-essential cookies. You can change or withdraw your consent at any time via the [Cookie Settings] link on our site.

9. Your Rights Under UK GDPR

You have the right to:

Access the personal data we hold about you.

Request correction of inaccurate or incomplete data

Request deletion of your data ("right to be forgotten")

Object to or restrict the processing of your data

Withdraw consent at any time (if processing is based on consent)

Data portability (in some circumstances)

Complain to the Information Commissioner's Office (ICO)

To exercise any of your rights, please contact us using the details in Section 2.

10. Security Measures

We implement appropriate technical and organisational measures to protect your data, including encryption, secure servers, and access controls. However, no method of transmission over the internet is entirely safe.

11. Third-Party Links

Our website may contain links to third-party websites. This policy does not apply to those websites. We encourage you to read their privacy policies.

12. Changes to This Policy

We may update this Privacy & Cookie Policy periodically. The latest version will always be available on our website with the effective date at the top. Where appropriate, we will notify you of significant changes.

13. Contact Us

For any privacy-related questions, concerns, or requests:

Complii Consultants Ltd

 Email: info@complii.co.uk

 Phone: 07942 499 767

 Address: Unit 82a James Carter Rd, Mildenhall, Bury St. Edmunds, IP28 7DE

 Website: complii.co.uk