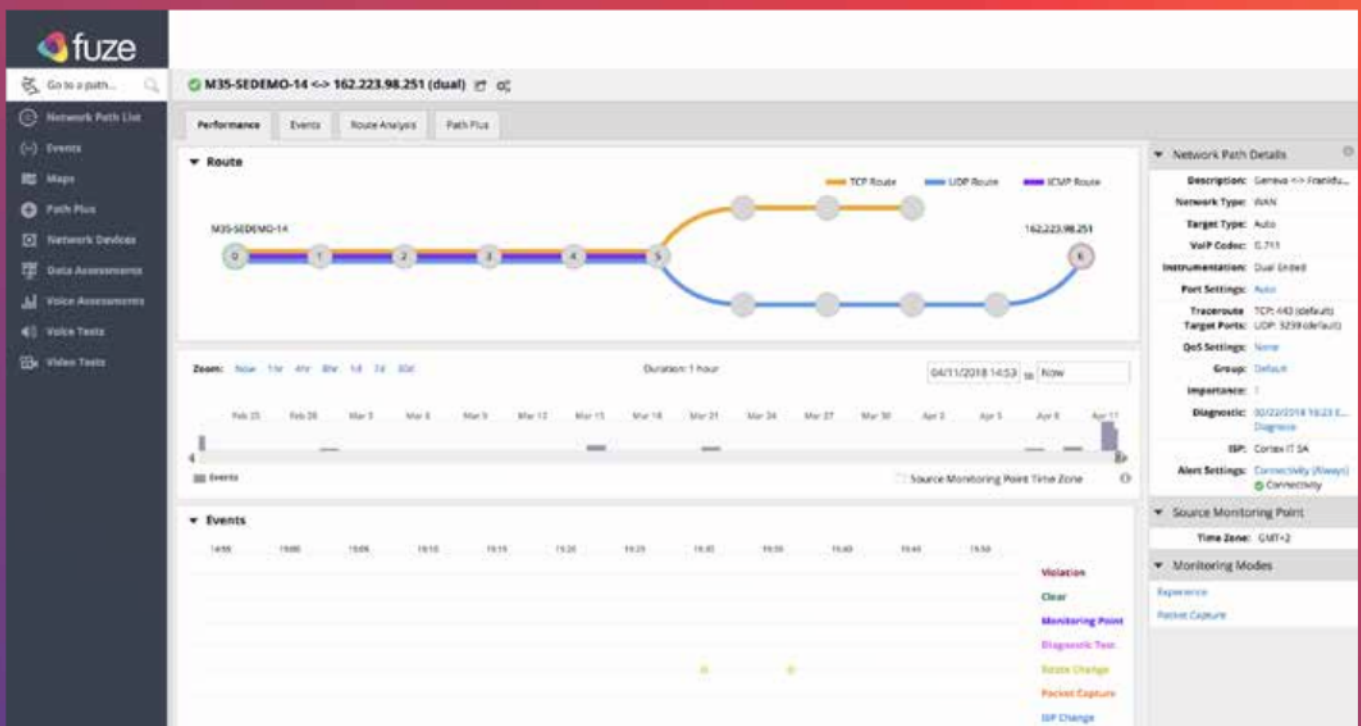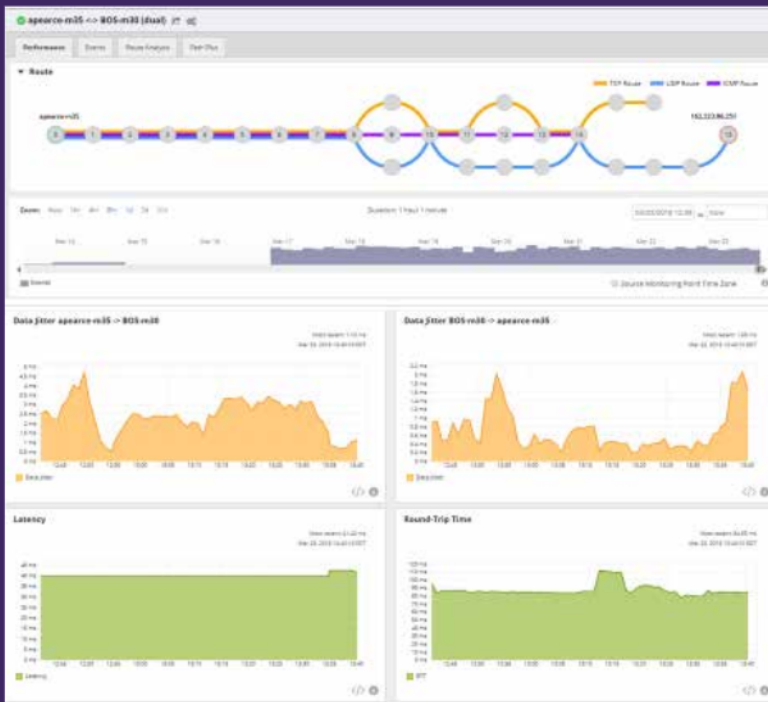# Fuze Real-time Network Monitoring

Effective communication in a modern work environment relies on agility. Typical work days include phone calls, emails, messaging and video conferencing that all require a unified communications platform as a central part of every interaction. These methods of collaboration now seem like foundational tools to users, and they rarely think about the robust network they require to operate - until something goes wrong.

Administrators, on the other hand, understand the host of complex variables at play. What type of traffic is on the network? What applications are using the most bandwidth? Where is traffic going to and from, and where are the bottlenecks? IT teams need to constantly manage growing technological complexity to ensure a consistent, predictable, and high-quality end-user experience from behind the scenes.

Fuze provides a reimagined admin experience designed to mitigate problems before they affect the end user. Don't wait to get a call from the CEO complaining about problems with a video conference. Instead, get proactive alerts to predict the impact the network performance may have on audio and video quality before the problem even exists.

Proactive monitoring for the end-user experience

The Fuze Real-time Network Monitoring service, powered by AppNeta, will provide customers with insights into the state of their network and its connectivity to Fuze. Gain critical visibility to identify the root cause of performance issues, whether they stem from the application, network or third-party tools. IT teams need to know where those issues exist so they can head off problems before the business even notices any impact.

The Fuze Real-time Network Monitoring service provides continuous real-time monitoring, alerting customers of a problem before users experience a symptom. Fuze sends emails notifying customers about changes to expected network behavior or other threshold limits such as:

• Latency
• Packet Loss
• Jitter
• Round Trip Time
• Path View
• Expected MOS

About Fuze

Fuze is a global cloud communications and collaboration platform connecting the digital workforce. Through ONE simple, secure platform with a best-in-class user experience, enterprise technology leaders can transform communications, reduce complexity, and empower people to seamlessly collaborate on any device, whenever and wherever they want.

About AppNeta

AppNeta is the SaaS-based application and network performance monitoring platform designed for the distributed, cloud-connected, digital enterprise. Using AppNeta, IT and Network Ops team can continuously monitor end-user experience across any cloud, every user, and all locations.

www.fuze.com

fuze