



Standard Terms and Conditions

Hello, and thank you for choosing Acutek US, Inc. to be your supplier for CNC machined Aerospace, Defense, and Commercial parts! We strive hard to provide our clients with the best in quality machined parts, and to continue to do so, we have some guidelines that must be abided by. For your reference, below are our standard terms and conditions for working with Acutek US, Inc.

Quoting

1. Delivery Dates and Lead Times are based upon After Receipt of Material (AROM), whether this is solid material or cast parts, supplied by the material vendor or customer.
2. Quotations are valid for 15 days from the date issued to the customer.
 - a. Depending on the situation, validity may be extended at the will of Acutek US, Inc.
 - b. This requirement is to ensure that material and additional outside process quotes also remain valid.
3. Quotations become invalid if RFQ items and/or requirements are changed or modified after the issuance of the quotation.
 - a. To include quantities, material types, drawing revisions, required processes, etc.
4. Quotations do not include shipping charges.
 - a. It is on the customer to provide either an account number for parcel delivery/freight companies or provide local pick-up. Deliveries by Acutek US, Inc. must be requested in advance, and is subject to availability.
5. All material is subject to availability at the time of order, which may alter the pre-determined due dates and/or pricing.
6. Expedite scheduling may be available, and is subject to an expedite fee, of which both are subject to change based upon the current shop load at the time of request/order.
 - a. Expediting does not guarantee an earlier delivery and is conducted at best effort.
7. Any damage claim or chargeback cannot exceed 100% of individual unit cost per PO for each individual Non-Conformance/defective item.
8. PO cancellations are processed in accordance with Acutek US, Inc. clause "AUCL-7.2.2-01 Customer PO Cancellation," which is available upon request.
9. For all parts that require Pressure, Tensile, Single Shear, Double Shear or other destructive or non-destructive testing, Acutek US, Inc. will not be held liable for any type of failure, as parts are made to the design of the customer's Engineer, including selection of material and design of part. Regardless of success or failure, the customer is still responsible for either full or partial payment in accordance with AUCL-7.2.2-01.
10. Any addition of notes or comments included in the quotation will supersede the standard terms and conditions.

Manufacturing

1. Acutek US, Inc.'s manufacturing and inspection methods and techniques are proprietary to Acutek US, Inc. At the request of the customer, Acutek US, Inc. may choose to provide or deny such information at will.
2. Acutek US, Inc. may choose to select their own outside processing vendors, unless the customer provides Acutek US, Inc. with an approved vendor list or a specific selected vendor.
3. Acutek US, Inc. is not responsible for any discrepancies from further fabrication and/or processing performed by customer after receipt of product(s).
4. Acutek US, Inc. is not responsible for any discrepancies, rejections, or damages reported after parts have been received by customers' freight company or receiving department.

Invoicing and Payment

1. For any new customer, the first and initial order must be paid in full at or before the time of delivery.
2. Subsequent orders will be due based upon agreed upon terms, whether NET 15, 30, or 60, not to exceed 60 days.
3. Past Due invoices in excess of 30 days are subject late fees of 2% of the total amount due, compounded monthly.
4. Past Due invoices in excess of 60 days will not only incur the monthly 2% compounded late fee, but all other ensuing shipments will be withheld until the past due invoice(s) have been paid in full.